

Message from the Executive Director Community and Oral Health

Glynis Schultz



Dear team,

Our 'Hi5 in 25!' visits continued late last week with an event at the Redcliffe Dental Clinic.

Mario, Evon and I sat with Redcliffe staff and had a relaxed conversation about what they enjoy about their work and any concerns that they had.

These are the main five reasons why staff enjoy working at Redcliffe:



- It's a work family with great comradery
- They benefit from being on a hospital campus, which allows them to support more complex patients safely
- Staff are trained in all facets of their roles and allowed interesting rotations
- Clients ask for specific staff because of the trust developed and the ease it creates
- There are great local oral health initiatives supporting the homeless and less fortunate.

Our Redcliffe Dental Clinic Connecting Care Champions

Pania Doevendans, Administration Officer

"Pania has joined our team and taken on the role of administration officer with passion. She always has a smile on her face and is willing to assist the team and patients."

"Pania has learnt the role quickly, she has been a great organiser of morning teas, which brings the team together to share their breaks."

Dr David Fu, Specialist, Special Needs Dentistry

"David is always committed to delivering the best care can be delivered to our vulnerable patients. This can be through providing care directly or taking the time to provide advice to our dentists."

Dr Cindy Wang, Senior Dentist



"Cindy is a valued team member of both Redcliffe and Sandgate Dental Clinics. She is always ready to step up to assist, whether that be helping other clinicians with patients or leading the teams in the times they have been without a manager onsite."

The Hi5 in 25 visits don't stop there!

Nominate a Connecting Care Champion for Aspley

On April 30, we will be taking FIVE to acknowledge our caring, connected and compassionate champions at the Aspley Community Health Centre as part of our 'Hi5 in 25!' visits.



The visit will be to acknowledge some of the things you love about your work, look at opportunities for improvement and crown some of our Connecting Care Champions:

Aspley Community Health Centre
Wednesday 30 April
10.00 - 11.00 am

It only takes FIVE minutes to nominate a person for this new, fun Connecting Care Champions award.

Please send a short 50-100 word nomination for our COH Connecting Care Champion to COH-Communications@health.qld.gov.au anytime.

Staff flu vaccination program starts soon

Vaccination is still the best way to protect yourself and the people around you at work, at home and in the community, from the flu.

Metro North's target this year is 85 per cent of staff having a flu vaccination. It's an ambitious goal but one we can reach when we work together.

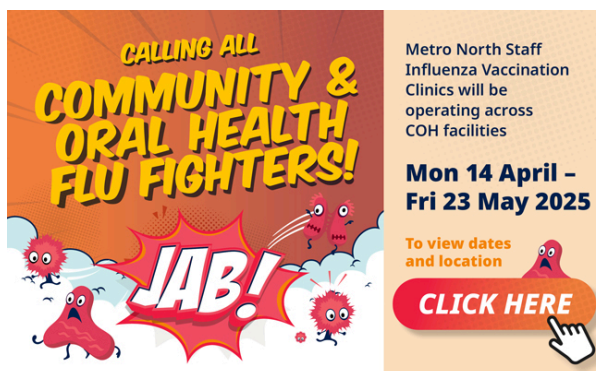
All of us can also slow the spread of flu by follow some healthy habits, such as regularly washing our hands and cleaning surfaces, always covering coughs and staying home when unwell.

Free staff flu vaccinations will be available at [COH from 14 April to 23 May](#).

More details including clinic locations and times are available on the Metro North [Staff Extranet](#).

Some more firsts including the Rehabilitation Fellowship Trial

COH held its first ever statewide Rehabilitation Fellowship Trial exam at Brighton Health Campus recently.



And, it was a great success. Twelve rehabilitation registrars from across multiple Hospital and Health Services participated and our COH Senior Medical Officers were their examiners.

After the formal exam, there was a feedback session for all 12 Registrars, who were very thankful and impressed to learn from our COH SMO in our beach side facility!

As a series of COH first-ever's, in past weeks there has also been the first Metro North Medical Executive Committee Meeting on-site at 19th Avenue and COH's first ever Grand Rounds.



View the Have Your Say Staff survey vidcasts anytime

If you missed the Have Your Say staff survey vidcast on Monday, hosted by Chief Executive Jackie Hanson and Best Practice Australia (BPA) Analytics' Jacqui Parle, I encourage you to watch the recording.



The short 30-minute vidcast covered just some of the many positive initiatives that have been implemented in response to your feedback in 2023 and unpacked common myths that in the past may have deterred staff from completing the biennial survey.

All Have Your Say vidcasts taking place in the lead up to the survey will be published on [QHEPS](#).

The next one targeted at managers, **Have Your Say – your role as a leader and driving change**, is coming up this Tuesday, 15 April. [Join here.](#)

A final shout out

"For a child with oral aversion, it might take me eight years to get them into the dental chair. When we finally get there, I feel like doing a backflip."

Meet Stephen, an Oral Health Therapist with 37 years of experience.

Stephen has spent the past 25 years caring for children with complex medical needs and conditions. Working across two locations at the Oral Health Centre located in Herston and the Queensland Children's Hospital, he plays a key role in the Cleft Lip and Palate Program, supporting patients from infancy to young adulthood.



[Read more ...](#)

Glynis Schultz
Executive Director
Community and Oral Health

Metro North Health acknowledges the traditional custodians of the land, and pays respect to Elders, past, present and future.