

Dear colleagues,

Staff forum update

Thank you to the staff who joined me in the Staff Forum on Wednesday. It was our most interactive forum to date. For those who were unable to join, mould management was a key topic. With the recent wet weather, we ask all staff to perform regular inspections for mould in your work areas and report any findings to facility services - <u>RBWH-Director-</u> <u>FacilityandSupportServices@health.qld.gov.au</u>. Please remove any live plants from your work area, reduce paper, cardboard, porous items and dust and improve ventilation were possible.

At the forum, we heard from RBWH Facility and Support Services Director Peter King and Queensland Police Service Acting Sergeant Jacob Cranston. Sergeant Cranston and his team commenced a permanent operational policing presence at RBWH in November 2024, working to help make the Royal a safer place. The team are available for first response policing situations as well as carrying out patient inquiries for investigations and obtaining statements and service of documents relating to consumer care. They work closely with RBWH Executives, our inhouse security team and have also established firm relationships with the Emergency and Trauma Centre, Women's and Newborn Services and the RBWH Social Workers. Sergeant Cranston and his team work variable hours from 6am-11pm weekdays and 6pm-2am on weekends and can be contacted via switch. I encourage you to make our resident police officers feel welcome if you see them around the campus.

We also heard from the Metro North People and Culture team who discussed the upcoming Have Your Say survey, which you can read more about below.

Positive impact of awareness raising activities

Earlier this week, I heard a wonderful story that I'd like to share with you all. Some of you would have seen and engaged with the Delirium Awareness stall that was held near the Education Centre on Wednesday 14 March by the Cognitive Awareness team. One of the food truck vendors, Suzi, engaged with the stall on the day and was grateful to learn more about delirium and how it presents. Just one week later, Suzi's mother was admitted to hospital interstate, and Suzi flew to be by her side. When her mother started acting differently to normal following a surgery, Suzi identified that it was most likely delirium and was able to raise the alarm early with her mother's treating team. This story is a testament to how important health awareness-raising activities are, and the real-world impact they have.

Well done to the Cognitive Awareness team, and to all RBWH teams who put time, effort and creativity into raising awareness of health issues that impact our community.

Pictured L to R: Suzi and Stacey Johnson RBWH Workforce Development Officer.



Staff Profile – Dr Tina Moriarty

RBWH Pain Fellow, Dr Tina Moriarty has climbed the career ladder and is about the embark on another sort of climb as she prepares to hike to Mt Everest Base Camp.

"In my job, I work with patients to navigate a mountain they didn't' choose to climb, by helping them overcome pain and get back to living a good quality of life," Tina said.

"I consider it a privilege that I still get to choose the mountains I climb."

Tina is completing the climb to raise money for the 2.1 million children in Ukraine suffering displacement or loss as a result of the ongoing war.

"I am climbing to honour the children who live in a country at war, often without their parents and with little infrastructure to support them." Tina said.

Climbing to Everest Base Camp is an immense challenge, but one that Tina has been relishing as she prepares.

"Pain management is a long journey for patients, and is often complex," Tina said.

"I've brought the same problem-solving approach from my work to prepare for this adventure, with many hours spent hiking, strength training and running on uneven ground at night."

Naturally, the Everest adventure comes with a mixture of nerves and excitement for Tina.

"I'm always around people at work, which I love. However, there is something exhilarating about being away from the crowds in nature and Everest is nature at its most extreme." Tina said.

I'm sure you will all join me in wishing Tina well in what is set to the be the adventure of a lifetime for a very worthy cause.

RBWH staff flu vaccinations program starts soon

With the cooler months approaching, it's time to think about protecting ourselves, our colleagues and our families from the flu. Free staff flu vaccinations are available for all staff at RBWH from the 28 April until 23 May. Flu vaccinations combined with healthy habits like washing our hands and cleaning surfaces, covering coughs and staying home when unwell can help slow the spread of flu.



Further details are available on the Metro North staff flu vaccination <u>Extranet</u> page.



Have Your Say

If you missed the Have Your Say staff survey vidcast on Monday, hosted by Chief Executive Jackie Hanson and Best Practice Australia (BPA) Analytics' Jacqui Parle, I encourage you to watch the recording. The short 30-minute vidcast covered just some of the many positive initiatives that have been implemented in response to your feedback in 2023 and unpacked common myths that in the past may have deterred staff from completing the biennial survey.

All Have Your Say vidcasts taking place in the lead up to the survey will be published on <u>QHEPS</u>. The next one targeted at managers, **Have Your Say – your role as a leader and driving change**, is coming up this Tuesday, 15 April. Join here.

We heard from the Have Your Say team in our RBWH Staff Forum on Wednesday, where I made a personal commitment to ensuring the results from the survey this year are used to create positive, lasting change across RBWH. Stay tuned to our Staff and Manager's Forums over the coming weeks to hear more about the survey, why it is important and how it can directly impact you and your team to improve our hospital.

Thank you for all you do to support our community.

Kind regards,

Louise Oriti Executive Director, Royal Brisbane and Women's Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



Metro North Health



Produced by the Metro North Communication Directorate