



Dear colleagues,

Anzac Day

Next Friday 25 April, RBWH will be commemorating Anzac Day with a ceremony at 8am in the Level 1 Atrium. Anzac Day is a significant day where we pay tribute to the courage and sacrifice of those who served, and reflect on the qualities of mateship, bravery and resilience. Staff who are working on the morning and are able to leave their work areas are encouraged to attend, arriving at 7:50am for an 8am start. Patients are also welcome, so please share the details of the service with those in your ward. For staff and patients who are unable to leave their wards, we will be playing a commemorative address over the hospital PA system, followed by the Last Post, one minute silence and the Reveille. The address will be played throughout the hospital at 9am, excluding Level 5 to ensure our newborn babies are not disturbed.

Staff Profile - Claire Blake, Acting Assistant Director Food Services



After working at RBWH for 14 years across a range of dietetics roles, Claire Blake's new role as the Acting Assistant Director Food Services might just take the cake. With close to 160 staff in the team across a range of positions, Claire's favourite part of the role has been getting to know the staff, what they do and the amount of hard work that goes into feeding all patients throughout the hospital.

"Earlier this week the plating line malfunctioned during dinner, but the team problem solved and switched seamlessly to a manual process. They ended up serving dinner at the normal time," Claire said.

Claire was particularly impressed and proud of the team's efforts in proactivity preparing for Ex-Tropical Cyclone Alfred.

"They had to think carefully about how much food we had, how long we might need to sustain it for, and what deliveries would be impacted. It was amazing that the Retail Food Services team were able to step up to feed our staff, so the RBWH Food Services team could focus on feeding our patients. Many of our staff were impacted by disruptions to public transport, so we had admin staff working the sandwich room and managers loading the dishwashers. The team didn't skip a beat and were able to continue to produce the high standard we always do."

The Food Services team have also arranged for 575 chocolate eggs to be delivered to patients on Easter Sunday.

Have Your Say



If you missed the Have Your Say staff survey vidcast on Monday, it's less than four weeks until the 2025 Have Your Say staff survey kicks off on 12 May. So it's important all team leaders and managers are thinking about how they can encourage and enable their teams to complete the survey. There are a range of supports available for managers available on the [Manager's Toolkit](#).

If you're a people leader and missed the Have Your Say Vidcast on Tuesday, hosted by Metro North Clinical Council Chair, Dr Alan Yan and General Manager People and Culture Programs, Hannah Reed, please watch the recording. The short 30-minute Vidcast covered why

it's important for staff to complete the survey, what is done with the results and the role people leaders play in driving action.

All Have Your Say Vidcasts taking place in the lead up to the survey will be published on [QHEPS](#).

Easter joy

Team Royal has collaborated with the RBWH Foundation to spread some Easter joy today by delivering Easter Eggs to staff throughout the hospital. I hope many of you have enjoyed a chocolate treat thanks to the team.

With the Easter long weekend commencing tomorrow, I wanted to take this opportunity to thank all staff for your commitment to patient care and hard work so far in 2025. As a team, we have dealt with many challenges including the recent weather event and celebrated milestones such as 50 years of service by Keith Griffin, PSO in the Emergency Trauma Centre. In particular, I would like to thank our dedicated staff who are working over the long weekend. I know there are many personal sacrifices made to ensure we can continue to care for our community during these times, and I truly appreciate your commitment. I hope you all get a chance to spend some time with family and friends at some point over the coming days. Happy Easter!



Thank you for all you do to support our community.

Kind regards,

Louise Oriti
Executive Director,
Royal Brisbane and Women's Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



Metro North
Health



Queensland
Government

Produced by the Metro North Communication Directorate