

REDCLIFFE HOSPITAL STAFF UPDATE

Metro North Health

Tier 3 Capacity Stand-up

Redcliffe Hospital has stood-up Tier 3 due to increased demand for beds across the hospital, in the Emergency Department and/or an inability to step down patients who no longer require ICU care.

While at Tier 3 capacity, all staff should focus on clinical duties and prioritise discharges as appropriate.

All non-essential meetings, education and training must be cancelled, please check with your line managers for more information.

During the Tier 3 stand-up period:

- All inter-hospital transfers are to be approved by a consultant.
- Community services and alternative care options, such as HITH and Virtual Ward are to be optimised.
- Any discharge delays are to be referred to Patient Flow Services.

Staff should also look for opportunities to:

- Identify appropriate patients to move to the transit lounge.
- Implement all actions, per Tier 3 escalation matrix.
- Review Discharge Taskforce resources and increase where identified.

During this time, you may see Patient Safety Officers in bright vests around the hospital. Their role is to understand any systemic issues that require attention. Please discuss any potential risks to patient or staff safety with them.

Another email will be circulated once the hospital has stepped down from Tier 3.

Thank you for your ongoing commitment to patient care and the safety of our staff.

[If you no longer work at Redcliffe Hospital click here to be taken off this email list](#)