



Chief Executive Adj. Prof. Jackie Hanson

Dear colleagues,

Today, the fourth Metro North Have Your Say staff survey opens, and this is your chance to shape the future of Metro North and our culture. You have three weeks to take part in the survey with a closing date of 30 May.

In Metro North, people are our priority and we strive to put patients and staff at the centre of our day-to-day and broader decision making and practices.

Participating in the survey is important as it allows us to understand what's important to you and how we can make Metro North an even better place to work. We can't change what we don't know.



### How to access the survey

This morning, you should have received an email from independent provider, BPA Analytics with the link to the survey. If you can't see this in your work email inbox, please check your junk mail.

The email from BPA includes the steps to access the survey and how you log in with your employee number.

Your employee number is only used to give you access and ensure your responses are linked to the correct work unit. It's not attached to your answers. BPA disconnects any link from an employee number to a response, before it is grouped and reported on. **All responses are anonymous.**

You can also access the survey by [clicking here](#), visiting [QHEPS](#), and posters have been

placed around the facilities with a QR code to access on your mobile device.

A reminder that although the survey is in-depth for us to capture meaningful data to improve culture and engagement at Metro North—it is flexible. If you have limited time, you can choose to only answer those questions which are truly important to you.

### Survey hubs and making time for staff to complete the survey

Over the three-week survey period, survey hubs will be set up across Metro North facilities to allow staff on the ground access to digital tablets to complete the survey and ask any questions of People and Culture. You can find out the dates and locations for the survey hub days [here](#).

If you are a manager or supervisor, I urge you to please plan now for each member of your team to have 30 minutes to complete the survey before 30 May. This year, we have more support available to our managers when interpreting the results and to help you navigate communicating them to your team and taking action. Find out more about the support on offer on the [Have Your Say Managers Toolkit QHEPS page](#). This is your opportunity to use the results to strengthen your team culture, engagement and performance.

### The value of diversity data

Towards the end of the survey is the diversity section. If you identify as being part of one of these groups, please fill out these questions. You can rest assured your answers will remain anonymous and will only be used in larger organisational reports, not small team reports.

By identifying, you will help shape the organisation to support these groups in workforce initiatives.

Thank you for taking the time to complete the Have Your Say staff survey. If you have any queries or would like more information, please visit [QHEPS](#) for FAQs, resources and troubleshooting.

Kind regards,

Jackie



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High performance | Teamwork

Metro North Health acknowledges the Traditional Custodians of the Land upon  
which we live, work and walk, and pay our respects to Elders both past and present.



**Queensland**  
Government

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