

Metro North Health

Message from the Executive Director RBWH

Louise Oriti



Dear colleagues,

Last Friday I had the honour of taking part in the RBWH Anzac Day service. The event was well attended by staff and patients from across the hospital, including serving and former defence personnel. The service was an opportunity to remember and reflect on those who paid the ultimate sacrifice in defence of our nation and express our gratitude for those who continue to serve at home and offshore to protect the freedoms we enjoy as Australians.

The service concluded with the laying of a wreath in honour of the fallen and playing of The Last Post and a minute silence, which was later repeated across the hospital's public address system. Our hospital and health service has a rich military history that we can all be proud of, from the Boer War through to the present day. You can learn more about that in the Chief Executive and Board Chair or my Anzac Day messages. Thank you to those who organised and attended the service.



Serving and former ADF members were among those who took part in the RBWH Anzac Day service.

Capacity Expansion Program report

You may be aware that last week, the Health Minister released the [Queensland Government Capacity Expansion Program \(CEP\) Independent Review Report](#). The review examined the planning and delivery of Queensland Health's major hospital projects announced in 2022. For Metro North, the report highlights opportunities and recommendations for the Redcliffe Hospital and TPCCH expansions and the Queensland Cancer Centre.

The report highlighted the importance of working with HHSs, including engagement with staff and clinicians, the need for better planning to ensure delivery of priorities and the need to refresh designs to ensure they meet clinical priorities and service needs.

While the finer details are yet to be finalised, the Queensland Government has announced its Hospital Rescue Plan and reaffirmed its commitment to deliver these projects.

The success of these projects is important to ensure we can continue to meet the changing health needs of the community into the future. Thank you for your ongoing contributions to the process as redesign and replanning work takes place.



Staff Profile - Pat Reid

To mark Administrative Professionals Day, today's staff profile features Snr Admin Officer - Admissions/Trust, Pat Reid.

Pat is an RBWH stalwart of more than 16 years' experience and explains how her role benefits patients and other staff.

"The admissions team are the first faces patients see when they arrive for elective surgery at the Royal" Pat said.

"Being the team leader of admissions, I often work the front desks to help with making patients feel comfortable ahead of their procedures."

For Pat, it's the ability to make a difference to patients and her colleagues that she enjoys most about her job.

"I love that I get to interact with some many different people at work each day." Pat said.

"In addition to admissions, I also arrange staffing for the concierge desk and I am about to take on a temporary new challenge as A/Patient Engagement Manager where I will oversee the team of volunteers at the Royal."

Thanks to Pat and all our administration staff for their hard work to support our patients, staff and the community.

Award success for Elise

Last month, the Australian New Zealand Intensive Care Society (ANZICS) hosted its annual conference in Christchurch. Among those in attendance was RBWH physiotherapist Elise Byne. Throughout her career, Elise has had a passion for helping ICU patients recover and mobilise. Over the last few years, she has turned this passion into observational studies across 10 hospitals in Queensland, including the RBWH on how to safely mobilise ICU patients earlier in their stay. Elise had the opportunity to present on her studies at the conference and was awarded the Best Allied Health paper for her work. Congratulations, Elise on your award and research on this important area of critical care.



Get ready to have your say

The Metro North Have Your Say staff survey kicks off in just over a week, on 12 May and I



encourage all staff to take part and let us know what we are doing well and where we can improve. We can't change what we don't know so we want to hear from you. All feedback is anonymous.

If you're a people leader, you play an important role in the survey and I ask you to please familiarise yourself with the supports available to get the most out of the feedback, and plan time for your staff to complete the survey during their shifts. There is an abundance of resources available on [QHEPS](#) to prepare managers during the survey and for when the results are released.

There is a manager vidcast planned for this Tuesday, 6 May on 'supporting you and your team during the survey'. Please try to [tune into the vidcast](#) and catch up on the other Have Your Say vidcasts you may have missed by watching the [recordings](#).

The Great Royal Bake Off

Next Tuesday sees the return of the Great Royal Bake Off. Once again, the bakers among us will roll up their sleeves in an effort to win the coveted title of 2025 RBWH Baking Champion. Best of all, we can all help select the winner by getting along to sample their creations and voting for our favourites. The fun starts from 9am on Tuesday in the Atrium on level 1.

As we come to the end of another busy week, thank you for your hard work and all you do to support our community.

Kind regards,

Louise Oriti
Executive Director,
Royal Brisbane and Women's Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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