



Dear colleagues,

The 2025 [Have Your Say survey](#) opens on Monday. This is your opportunity to provide feedback on what's working well and where we can make improvements as an employer.

All staff will receive an email on Monday to access the survey. You can also access it from your own device by scanning the QR code on the posters around the campus. In addition, survey hubs will be set up with tablets available to complete the survey and People and Culture staff on hand to answer questions.



RBWH survey hub details:

- **Monday 19 May**, 8am – 12pm, Level 3 walkway
- **Wednesday 28 May**, 2pm – 6pm, Level 2 walkway

The survey is administered independently of Metro North Health, so you can rest assured your responses are anonymous.

I encourage you to complete the survey and be part of creating meaningful change across the RBWH and Metro North.

A fresh look for kidney services

Earlier this week, I was delighted to attend the official opening of Banfield Kidney Health in Chermside. Formerly Stafford Kidney Health, the service has moved to a larger, more modern location and now serves as the Metro North Home Independent Dialysis and Transition Service (HITS).

Across a range of services, the team supports more than 300 patients from early-stage chronic kidney disease management to those undergoing transition and home dialysis therapies. This support will also extend to patients in the Norfolk Island renal clinic and its peritoneal dialysis patients.

In recognition of the cultural significance of the land on which the new centre sits, Aunty Maroochy of the Turrbal people has gifted the centre the indigenous name **Yakka Duggatin Nu** which means "Working for the People" and reflects the mission and spirit of what the team do for the community.

The patients and staff I chatted with on Tuesday were very enthusiastic about the new location, which is a much more comfortable environment to work and receive treatment thanks to more open spaces and plentiful amounts of natural light.



RBWH executives joined staff and patients for the opening of the Banfield Kidney Service in Chermiside.



Let's fight the flu

Winter may still officially be a few weeks away, but data suggests we are heading toward a severe flu season this year, with case numbers already significantly higher than the same time last year. Vaccination remains the best way to protect yourself, your loved ones and our hospital community from the flu. If you haven't yet rolled up your sleeves, the free staff vaccination program is running at the Royal until 21 May. Head over to the [Staff Extranet](#) to find a time and date that suits. Please also let us know [here](#) if you have been vaccinated at your GP or a community pharmacy.

Discharge support for vulnerable patients

From medications to ongoing treatment and appointments, there can be a lot for patients to remember when they are discharged from our care. Now, the RBWH Foundation and our dietetics and food services team are alleviating some of the stress for vulnerable patients by providing food parcels for them to take home. The parcels of non-perishable products are available to those who've been in hospital for more than a week, live alone and are at risk of malnutrition to make discharge and settling back in at home less stressful.

Thanks to the Foundation and the dietetics team for setting up this initiative to support vulnerable patients as they transition from our care.

Staff Profile - Mina Kaes

Monday this week was International Day of the Midwife, where we thank our RBWH midwives for their care and dedication in supporting new and expectant families.

One of the team from Midwifery Group Practice (MGP) is Mina Kaess who loves the everyday privilege of supporting families as they welcome a new baby.

"I love supporting women to become mothers, and seeing their family grow through not just their first pregnancy, but future additions to their family" she said.

"Through education I give women a voice in their health care choices and work with them to

achieve the birth experience they want and a smooth transition to parenthood."

In 2024, our midwifery colleagues delivered 4,016 babies at the RBWH. Thank you for your outstanding contributions to your patients, our hospital and the wider community.



The Great Royal Bake off

The hospital's atrium was a sea of sweet treats on Tuesday, as the inaugural Great Royal Bake off took place. As you can see below, the bakers among us rose to the challenge of creating cakes that represented parts of the human body! After more than 420 votes were counted, the winners in each category were awarded.

Congratulations to all and thank you to Team Royal for organising the event.

The Great Royal Bakeoff **Team Royal** *Winners!*

Flavour! Creativity! Presentation! Overall Champion!

			
Karen Moore (Cancer Care Services)	Carmen Mauchline & Stacey Johnson (Cognitive Impairment Project Team)	Nell Krishna (Telehealth Support Officer CC&CS)	Tyler Bray (IMAC Administration)

Brief the Boss

Yesterday, I hosted my latest Brief the Boss. These sessions are an opportunity for staff from across the hospital to stop-by and discuss anything that's on their mind in an informal setting on the level 1 Atrium.

In between chatting with staff yesterday, a woman named Diane approached me to talk about her husband's experience with our services as he battles a brain tumour. Among her generous comments were that despite how busy they are, our ETC staff treated her and her husband like 'we were the only people in the world'. She also expressed her gratitude that staff always stop

to help her whenever she's moving around the campus looking lost or anxious.

Diane asked me to let you all know what a great hospital the RBWH is and how grateful she is for the care she and her husband have received.

I was deeply humbled that Diane took the time to chat with me and provide this feedback at what is a difficult time for her and her husband. Thank you all for everything you do for our community, you should be very proud of the care you provide.



Kind regards,

Louise Oriti

Executive Director,
Royal Brisbane and Women's Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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