



Dear colleagues

As many of you will have seen, last week the Minister for Health released the [Queensland Government Capacity Expansion Program \(CEP\) Independent Review Report](#).

The purpose of the Independent Review was to examine the planning and delivery of Queensland Health's major hospital projects announced in 2022. For Metro North Health, the report highlights opportunities and specific recommendations for the Redcliffe Hospital Expansion, The Prince Charles Hospital Expansion and the Queensland Cancer Centre.

The report highlighted:

- the importance of working with HHSs including effective engagement with staff and clinicians;
- the need for better planning to ensure delivery of contemporary priorities,
- the need to refresh designs to ensure they meet clinical priorities that match service need.

While the finer details for each project are yet to be worked through, the Queensland Government has announced its Hospital Rescue Plan and again reaffirmed its commitment to the delivery of these projects, and accepted the recommendations for each Metro North Health project, which are detailed in the [Report](#) (Recommendations 21-23).

This is a positive step for Metro North Health in putting these important projects back on track.

We acknowledge the work and time that will be involved in the redesign and replanning of the projects and thank everyone for their ongoing contributions to this process.

The success of these projects will ensure we can continue to meet the changing health needs of our patient community moving forward.

## Yarning Circles

Thank you to everyone who was able to attend our yarning circle on Monday, focussing on the experiences of First Nations people during times of war and conflict.

The yarning circle was part of the hospital's commemoration of Anzac Day, after bad weather prevented us from hosting the event as planned last week.

We're particularly grateful to Elwyn and also to our volunteer chaplain, Ian, for their personal reflections and stories.

We're arranging another series of yarning circles too for National Reconciliation Week - appointments and details for those events will be available soon.



## Star of the Month

At our Staff Forum on Thursday, we announced the Star of the Month for April.

We had 17 nominees for the April award, including: Jais Mathew, Caleb Merideth, Kan Rakyoo, Dane Patton, the Inpatient Services Administration Team, Nicole Crawford, Paul Chan, Vivian Kwok, Scott Freebody, the Perioperative Equipment and the Consumables Team, Caron Welsh, Rebecca Olling, Shona Smith, Rhiannon Magson, Oliver Haug, Danielle Barber, and Yvonne Kitching.



Congratulations again to our Star of the Month for April, Oliver Haug. Oliver received the award for his commitment to staff wellbeing.

Nominations are now open for the Star of the Month Award for May. [Click here for more details](#) about how to nominate a team or colleague.

## Staff Flu Vaccination Program

So far, around 800 hospital staff have rolled up their sleeves to be vaccinated against the flu.

The staff flu vaccination campaign continues next week, with the team from Infection Prevention hosting clinics and roving trolleys around the hospital.

If you're still yet to be vaccinated, you can find out more on the [Staff Extranet](#) or from the posters around the hospital. Appointments are not required.

We know that a lot of people are now also receiving their flu vaccinations from their GP or community pharmacy, if you've received your vaccination this way, please [let us know here](#).

Vaccination is the best way to protect yourself and people around you at work, home and in the community.



## Length of service recognition

Each year at Redcliffe Hospital we celebrate the dedication and commitment of our health workforce with Length of Service Awards. Awards are presented to staff members for service to Queensland Health starting at 10 years of service, with a subsequent award for each five years.

The awards are being administered again this year by the Facility Service team. If you think that you may be eligible for one of these awards, or would like to check, [please email Facility Services](#).

A list of those who have previously been recognised is available on our [QHEPS page](#).

Our Length of Service Awards will be presented this year on Tuesday 27 May, and are proudly sponsored by QSuper, part of Australian Retirement Trust.

## Nursing and Midwifery celebrations

Redcliffe Hospital has a big week of celebrations planned, as we celebrate International Nurses Day and International Day of the Midwife.

The fun begins next Tuesday with Battle of the Service Lines, from 1:30pm in the Education Centre. If you can't make it along, you can watch on [Teams here](#).

On Wednesday, cast your vote for the best Quality Improvement poster in Lecture Room Two from 10am and join the Nursing and Midwifery Research Spotlight from 2:30pm. The Spotlight will also be [available on Teams](#).

And, on Thursday, don't miss the highlight of our celebrations - our annual Nursing and Midwifery

Excellence Awards. At these awards we'll be naming our Nurse of the Year and Midwife of the Year, together with presenting awards for teamwork, patient safety, education and training among many more.

The awards will be presented in the Education Centre from 2pm next Thursday. The awards will also be broadcast on Teams, [here](#).

## Staff Profile: Nicola Kinnear

When things are as busy, hospital flow plays an even more vital role in the safe and efficient operation of our hospital.

For Clinical Nurse Consultant – Nurse Navigator, Nicola Kinnear, ensuring smooth flow through the Emergency Department is all in a day's work.

"Nurse navigation is really about problem solving," Nicola says.

"We need to make sure there are enough beds in the ED for everyone who needs our care. To make that happen I work with staff from right across the hospital on admissions and escalations."

While flow is important for hospital efficiency, patient care is the number one priority for Nicola and the team.



"Patients shouldn't be spending a long time with us in the ED," Nicola says.

"It's our job to ensure there is a plan for where patients go from ED and that the plan is actioned as soon as it's safe to do so."

Like many of our roles, there is no doubt Nicola's job can be stressful at times, but this is part of the challenge.

"I have a real drive and passion to ensure patients receive the best care possible," Nicola said.

"I also love problem solving, so the nurse navigator role is a good fit for me, and one I really enjoy."

Nicola has been at Redcliffe Hospital for eight years and has been in her current role since 2019.

When she is not at work, Nicola is a keen foodie and particularly enjoys cake decorating, with her husband and kids very happy to help sample her creations!

Lastly this week, a word about the Metro North Have Your Say staff survey, which will be out later this month. I'll be encouraging everyone to take part, because the survey is another important way to let us know what we are doing well, and where we can improve. All survey feedback will be anonymous, and we can't change what we don't know about, so we want to hear from everyone!



**Kind Regards**

**Cang Dang**  
Executive Director,  
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

**Metro North**  
Health



**Queensland**  
Government



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