



Dear colleagues

This week, Redcliffe Hospital has been celebrating International Day of the Midwife and International Nurses Day. Our celebrations at Redcliffe began on Tuesday with Battle of the Service Lines, this year including a Family Feud style game show.

In round one, the *Medicine Marvels* from the Medicine Service Line won against the Critical Care Women and Children's team, *Go with the Flow*. In the second round, the *Surgical Sisters* knocked out the *Code Blue* team from Nursing and Midwifery Services.

The final feud between the Medicine and Surgical teams came down to the last question - with the *Surgical Sisters* claiming the victory.

Thanks again to Michael Bishop for hosting, and all those who participated.

Congratulations to the overall winners of Battle of the Service Lines this year, the Medicine Service Line.



On Wednesday, the Nursing and Midwifery Quality Improvement Poster Competition included 20 submissions showcasing innovation and dedication to patient centred care across the hospital.

Congratulations to poster competition winners Cara Collins and Indya Koutsoubos from the CCWC Service Line with their poster *Skin to Skin in OT* receiving the director's choice award; and Tamara Kuypers and Ashish Bhatia from the Medicine Service Line taking home the people's choice award with their poster, *Criteria Led Discharge*.



Also on Wednesday, we hosted the fourth annual Nursing and Midwifery Research Spotlight.

This year's Spotlight showcased the range of nursing and midwifery research underway at Redcliffe.

Presentations included Helen Funk and Cheryl-Anne Murphy with their work on *Becoming Parents in a Pandemic*, Kylie Jacobs's presentation on improving practice in bowel management protocol in the ICU, and James Hughes with his national survey on prescribing patterns for patients with renal colic in emergency departments.

Our thanks to Dr Amanda Fox and her team for arranging the Spotlight again this year.



The highlight of our celebrations was yesterday's Nursing and Midwifery Awards where we announced **Fiona Moss** as Redcliffe Hospital's Nurse of the Year, and **Jordon Pfeffer** as our Midwife of the Year.

Congratulations to both Fiona and Jordan, and to the other award recipients, including:

- **Rachel Smyth** - Excellence in Strengthening Patient Safety Culture.
- **Bailey Timms** - Excellence in Clinical Practice
- **Kellie Mikkelsen** - Excellence in Teamwork
- **Ruth Alder** - Excellence in Education, Training, Research and Innovation.



Thank you to our Acting Director of Nursing and Midwifery Services, Keith Von Dohren and his team for arranging the awards, and to Metro North's Chief Nursing and Midwifery Officer, Alanna Geary for sharing her reflections on nursing and midwifery as a career.

It's been a big week of celebrations - and we're grateful to all of our nurses and midwives for the care they provide patients each and every day.

April No Falls

Every April at Redcliffe Hospital is Falls Awareness Month. During April this year, wards and patient areas participated in a display competition aimed at helping improve consumer education and demonstrating our commitment to patient safety.

Congratulations to competition winners, Ward 4 East.



Competition judges said the 4 East display represented the ward's strong falls prevention culture, and the display was appealing to both staff and patients alike.

Smartpage trial starts soon

Redcliffe Hospital will be implementing the Smartpage digital solution in June for a six-month proof of concept trial. During the trial, the Smartpage system will manage operational tasks requested through Patient Support Services.

Smartpage will streamline the allocation of patient support resources and support the management of operational tasks like patient movement and environmental cleaning. With

Smartpage, staff will be able to see the status of operational task requests, and Patient Support Officers will receive and manage tasks using mobile devices, improving the information they have available while on the move.

To help everyone understand more about how Smartpage works there will be a series of information sessions later this month, and there is a factsheet [available here](#).

Raise it for Redcliffe Giving Day

Raise it for Redcliffe Hospital has launched the campaign for this year's Giving Day, which will be held on Wednesday 11 June.

From now until Giving Day, all donations to Raise it for Redcliffe will be matched, effectively doubling donations.



You can get involved in supporting Giving Day in several ways, including by:

- Volunteering some of [your own time](#) on Wednesday 11 June to work in the Phone Action Hub
- Setting up a [team fundraiser](#) in your ward or work area, or
- Getting involved with the [bake sale](#) on the day.

For more information about Giving Day, contact Sharyn Tidswell at s.tidswell@rbwhfoundation.com.au.



Have Your Say survey opens next week

The Have Your Say Staff Survey opens on Monday and will be open for the next three weeks. The survey is your opportunity to let us know what is working well and where we could improve, both at a team, hospital, and Metro North level.

The survey is administered by independent provider, Best Practice Australia (BPA) Analytics and all feedback provided is completely anonymous. Redcliffe Hospital staff will be able to access the survey via a personalised link that will be sent to your work email, or by

using QR codes on posters or following the link on [QHEPS](#).

For hospital staff who don't have easy access to work PCs or devices, we'll be hosting a survey hub with tablets available for staff to use. Survey Hubs will be available in the Staff Courtyard on:

- Tuesday 13 May, from 8am to 11am, and
- Tuesday 20 May, from 2pm to 5pm.

We're committed to continuing the great work that has been done in response to previous surveys.

Staff Profile: Lachlan Meares

This week's Staff Profile features Security Officer, Lachlan Meares. A born and bred Peninsula local, Lachlan's role combines a job with daily challenges with a workplace close to home.

"I've been a Security Officer at Redcliffe Hospital for six and a half years now," Lachlan said.

"It's fair to say that no two days are the same and I really enjoy the variety the job brings."

Lachlan is part of a team of security officers, who work 24/7. As part of his job, Lachlan works to de-escalate situations and to keep staff and patients safe while they are in our care.

He cites helping people who may be in crisis situations as the most rewarding part of the job.

“People are in hospital for many different reasons,” Lachlan said.

“We often deal with people who are highly stressed or agitated, it’s very rewarding when you manage to engage with these people to de-escalate a situation and help them understand that hospital staff are there to help them.”

When he’s not at work, Lachlan is a regular gym goer and is keen to share nutrition and training knowledge with others.

“I used to be a keen rugby league player, but had to give that up due to injuries,” Lachlan said.

“Now, I train regularly at the gym and do a little personal training to help others reach their training goals.”

Thanks to Lachlan and all our security team for the important role they play in looking after our hospital community.

Lastly this week, a big thank you to our hospital coordinators, team leaders, front line staff and everyone who has supported patient care and clinical operations over that string of long weekends and public holidays. Our hospital never closes its doors for cyclones or public holidays! That’s something we can all be proud of.

Kind Regards

Cang Dang
Executive Director,
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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