

Dear colleagues

As busy as we have been this week, I'm pleased we found time to thank and recognise our hospital's volunteering community for <u>National</u> Volunteer Week.

Redcliffe Hospital has a community of around 100 volunteers, contributing to making our hospital a kinder and safer place for patients and visitors.

Over the past year or so, our volunteers contributed more than 11,500 hours of their time.

Our volunteer chaplains recorded 2,400 occasions of service to patients and staff - and our Justice of the Peace volunteers executed 1,500+ documents, from certifying copies to witnessing wills and powers of attorney.

We celebrated them all at a special morning tea on Wednesday, with members of our Senior Leadership



Team on hand to present certificates of appreciation to our volunteers and Auxiliary members.

It was an important opportunity for our leadership team members to thank our volunteers. After spending time with so many volunteers on Wednesday, and listening to their stories, we all better understand their passion and dedication.

We see their passion and dedication each day, especially at the front desk and in places like SOPD. The warm welcome volunteers provide patients does so much to make our hospital a more welcoming place.

Thanks again to Larra, our volunteer coordinator and Facility Services for arranging that event.

Redcliffe Hospital's 60th Anniversary celebrations

More than 150 hospital staff helped make the decision on the artwork we'll use to celebrate the hospital's 60th Anniversary next month.

The winning design is pictured here, after an overwhelming vote of support.



The artwork features the scar tree - and we're still in talks with traditional owners around permission to feature that silhouette.

We'll be talking more about all the activities planned for the 60th Anniversary very soon - but for now, make sure you've booked your tickets for the 60th Anniversary Ball - seats and tables are still available, and it promises to be a fantastic night.

National Reconciliation Week

Redcliffe Hospital will be marking National Reconciliation Week with a series of Yarning Circles next week - each focussing on a specific issue of importance.

Click here to see the full schedule of Yarning Circles.

We're grateful to Leicha and her team for arranging these events.



I encourage everyone to <u>find out more</u> about this year's theme of National Reconciliation Week, *Bridging Now to Next*, and the history of the week - and why it is celebrated across Australia each year.

Getting ready for Smartpage

During June, Redcliffe Hospital will be trialling Smartpage - a new digital solution to manage patient support requests. To help everyone understand more about how it will work, there are information sessions and demonstrations planned for next week, including:

- Monday 26 May 8am 4pm in Computer Room 1
- Tuesday 27 May 8am 4:pm, Computer Room 1
- Wednesday 28 May 6am 8am, Lecture Room 3
- Thursday 29 May 8am 4pm, Computer Room 1
- Friday 30 May 6am 8am, Lecture Room 3 and 8am 4pm, Computer Room 1.

For more information, email smartpage-RedH@health.qld.gov.au or access the factsheet <u>available here.</u>

Volunteer Profile: Faye Pearce



This week's profile features one of our hospital's longest-serving volunteers – Faye Pearce.

Faye began her volunteering career with us 14 years ago, helping patients and visitors at the front desk counter.

"It was very interesting, meeting all sorts of people," Faye said.

"It's good to be able to help people get to where they need to go - they come in stressed and it's good that we can

help people."

Faye is now one of the hospital's Justice of the Peace volunteers – combining two of Faye's volunteering passions.

Faye has been volunteering as a Justice of the Peace for more than 40 years.

"I love it. Every day is different, presenting different challenges, but mostly the people are really lovely."

"I particularly enjoy going up on the wards, down to rehab and palliative care, where people really need a JP and they're unable to leave their beds. There are lots of different kinds of documents that people need a JP for."

Faye says that along with taking affidavits and statutory declarations, there was also high demand for a JP to witness enduring powers of attorney and wills.

"There are a lot of students too, they're always having their qualifications certified," Faye said.

If the JP desk wasn't available, Faye says it would make things a lot harder for staff, patients and visitors.

Faye is also a hospital consumer – having been a patient in the hospital twice.

"They looked after me so wonderfully well. I just love Redcliffe Hospital. Everyone's so good. It's wonderful."

Faye is just one of our wonderful hospital volunteers - and we're

grateful to all of them for their commitment to patient care and their community.

Have Your Say staff survey closing soon

More than 400 hospital staff have had their say so far, and if you're not one of them, time is running out!

Click here to take the survey now.

Our Allied Health teams are leading the way, with more than 40% participation from Speech Pathology and 35% participation among Social Work.

Our response rate is a little behind other hospitals though, and it would

be great to hear from more of our nurses, doctors, and operational staff, in particular.



Last chance for free staff flu vaccinations

Thank you to everyone who has rolled up their sleeves to be vaccinated against the flu. After six weeks, the staff flu vaccination campaign was scheduled to wrap up, with the final clinic yesterday.

Understanding how busy things have been though, Paul and the Infection Prevention team have agreed to put on two more vaccination clinics.

Those clinics will be held in the pharmacy office next to the mail room on Tuesday (27 May) and the following Thursday (5 June) between 8am and



Noon. No appointments are needed, drop in anytime with your Medicare card.

A free flu vaccination is one of the easiest and best ways to protect yourself, our patients, and our families this winter.

Lastly this week, thank you and good luck to Aunty Sandra Blackman, who is retiring after a 42-year career in Aboriginal and Torres Strait Islander Health.

We thank Aunty Sandra for her dedication and commitment, including her last few months at Redcliffe Hospital as a Nurse Navigator for Aboriginal and Torres Strait Islander Health, and wish her a happy and healthy retirement.



Kind Regards

Cang Dang Executive Director, Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.







Produced by the Metro North Communication Directorate