

Acting Chief Finance and Corporate Officer

**Robert Graham**



Dear colleagues,

Information privacy is crucial in healthcare for building patient trust and protecting patients' sensitive health information.

Each year, Privacy Awareness Week (PAW) shines a light on the importance of protecting and respecting personal information, both from the perspective of government agencies and the community.

Queensland will celebrate Privacy Awareness Week (PAW) from 16 - 22 June 2025. This year's theme is 'Privacy: it's everyone's business'.

We are seeing Queenslanders become more interested and invested in their personal privacy and the value of their personal information, given the digital world we live in. Patient information is a particularly sensitive type of personal information and the community is expecting us to be doing everything we can to protect their personal information.

The 2025 PAW theme resonates with many people, as it highlights that both the community and public sector (from the top to the bottom) must take privacy seriously. After all, privacy is everyone's business.

During PAW it's a great time for a refresher, so we encourage you to look at the privacy awareness training on the [Metro North Talent Management System](#) and the [Metro North privacy page on QHEPS](#).

From 1 July 2025 we will also have new privacy legislation in Queensland. Known as the 'IPOLA amendments', a new mandatory data breach notification scheme will be introduced. If you come across a data breach that involves personal information, please contact your local Privacy and Confidentiality Officer (at RBWH Meleah Herbert or Teresa Luque, at TPCH Melinda Scott, at Redcliffe Michelle Cope, at CKW Grant Duffill, at STARS Megan Wallace) or at Metro North the Director of Health Information Policy Access and Coordination Helen Gregorczuk. It's much easier to manage and contain a breach if you can get advice quickly.

To learn more about data breaches you may also want to attend the Office of the Information Commissioner's PAW free launch event 'Learning from Data Incidents: What Safety Can Teach Us About Privacy'. This is on Tuesday 17 June at 9.30am. [Details can be found here](#).

At Metro North, we will also be hosting a Privacy Awareness Week webinar with Helen Gregorczuk and Debbie Whitworth. To learn more about privacy, IPOLA and Privacy Awareness week, [join the vidcast](#) at 11am on 16 June 2025.

Regards,  
Rob

**Metro North Health**



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High performance | Teamwork

Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.



**Queensland  
Government**

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