



We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Kia Ora CKW team,

This week, Caboolture Hospital has again been under significant pressure, with high community demand for our services. We continue to experience unprecedented demand for inpatient care leading to a Tier 3 for most of the week.

I want to acknowledge and thank all the incredible resilience and teamwork demonstrated by all staff during this challenging period.



Amidst the busyness, Queensland's nail-biting win in State of Origin Game II gave us a moment to smile and celebrate (for those of us who support Queensland) and who doesn't like a grand final decider?

It's a reminder of the importance of finding small joys and sharing them together.

Please continue to look after one another and approach every interaction with kindness and compassion – with each other, with our patients and their families. It's in these moments of pressure that our values shine the brightest.

CKW Staff Forum - Wednesday 25 June

As I will be away on leave next week, please join Dr Ted Chamberlain for the monthly CKW Staff Forum on Wednesday, 25 June from 11am in the Education Centre auditorium.



The forum will host a panel discussion with various staff members discussing 'compassionate communication.' Other agenda items will include ieMR, general facility updates and announcing the CKW Star of Service and Values in Action awards. Please prioritise in-person attendance or join the forum on [Teams](#).

Surgical Education and Training (SET) General Surgery Accreditation

This week, it was our privilege to host the site visit for Surgical Education and Training (SET) General Surgery Accreditation at Caboolture Hospital.

The accreditation team met with the surgical team, surgical trainees and executives to discuss the training program and the CKW context.

While we await the report, the feedback from the accreditation was positive. A big congratulations to our surgical team for providing an excellent training site visit.



Respiratory illness

As we head into winter (and the temperature has certainly dropped in the last two weeks), we are noting an increase in respiratory illnesses, including Influenza.

I take this opportunity to remind you all to strongly consider getting your flu vax to protect yourself, your loved ones and your patients and our community.

To book a flu vax please contact Infection Control on CabH-Infectioncontrol@health.qld.gov.au

Central Sterilising Department



The new Central Sterilising Department (CSD) will go live on Monday, 23 June. The new department has amazing new equipment and flows, and the CSD team have been busy doing lots of training and simulations to prepare. The new department will feature:

- **Increased floor space** to improve workflow and accommodate future growth
- **Dedicated zones** for clean, dirty, and sterile processes to meet infection control standards
- **RFID technology** (including tunnel reader) integrated for improved tracking and traceability of instruments.
- **New equipment** with latest technology to support high-volume reprocessing and efficiency
- **Improved layout** to support better staff movement and minimise cross-contamination
- **Ergonomic workstations** to enhance staff safety and comfort
- **Upgraded ventilation and lighting** for a safer and more comfortable working environment
- **Storage optimisation** with labelled shelving, better racking systems, and easy access to frequently used items
- **Improved communication tools** whiteboards, allocation screens, and intercoms
- **T-Doc technology** will be rolling into space by end of October

Social media guidelines for staff

We have had a few issues with social media recently - where we have been notified of staff posting and mentioning CKW. It is important that we remind ourselves of our responsibilities as staff of Queensland Health on social media networks. These posts are reported by not only concerned colleagues and employees but also community members.

Social media and/or networking sites are not appropriate avenues for addressing work-related personal grievances, making comments in relation to other staff, or criticising another service. Such posts place the person making the comment at risk of possible defamation and impact negatively on the organisation's reputation.

[Social media guidelines](#) have been set for all Metro North Health staff to comply with legislative, policy and professional requirements when using social media and/or networking sites. If you have any questions reach out to the [Metro North Communications team](#).

One of the most important things to remember is to not to identify yourself as an employee of Queensland Health, Metro North Health, Caboolture, Kilcoy or Woodford sites. Please do not discuss your work or patients online.



Aboriginal and Torres Strait Islander Community and Engagement Framework

Metro North Health has developed a new framework and practical guide for engaging with Aboriginal and Torres Strait Islander communities as part of our health equity commitment.

The framework highlights the importance of collaboration, cultural understanding, and trust-building. By tailoring engagement methods and measuring outcomes, Metro North Health can interact respectfully and meaningfully, strengthen relationships, and improve health outcomes for the community.

The [framework](#) and [guide](#) are now available. All staff are encouraged to use these resources when designing programs, engaging, and supporting Aboriginal and Torres Strait Islander health across the organisation.

If you have any questions, [email](#) the Aboriginal and Torres Strait Islander Leadership Team.



Which Values in Action do you identify with most?



As This week, Lily Hatt Clinical Educator Pharmacist has chosen **TEAMWORK**.

I chose teamwork because it is essential when working within a large team in a fast-paced environment. A functional team contributes to a functional department, which means we can provide the best possible service to our patients and members of the community.

I try to implement teamwork into my everyday practice by incorporating the experiences, perspectives and opinions of each team member in decisions that impact the whole team. I try my best to empower the staff within the department to achieve their professional goals and to seek opportunities to improve the quality of the service we provide.



What's On - June

JUNE

'25

WHAT'S ON

- ★ PRIDE MONTH
- ★ BOWEL CANCER AWARENESS MONTH
- ★ INTERNATIONAL MENS HEALTH WEEK 9 - 15 JUNE
- ★ RECONCILIATION WEEK 27 MAY - 3 JUNE
- ★ NATIONAL BURNS AWARENESS MONTH

- ★ MABO DAY - TUESDAY 3 JUNE
- ★ CRAZY SOCKS 4 DOCS - FRIDAY 6 JUNE
- ★ QUEENSLAND DAY - FRIDAY 6 JUNE
- ★ WORLD BLOOD DONOR DAY - SATURDAY 14 JUNE
- ★ MND/ALS AWARENESS DAY - SATURDAY 21 JUNE

CKW EVENTS

- MABO DAY/TORRES STRAIT ISLANDER HEADRESS UNVEILING - WEDNESDAY 11 JUNE
- CKW STAFF FORUM - WEDNESDAY 25 JUNE

Reflection

As I head off on a week of leave following a very intense period of work, I have to say, it feels a bit overdue. A timely reminder for me to make sure that I have regular breaks booked to ensure my energy levels remain high throughout the year.

As I reflect on my readiness for a break and the amount of excess leave people have built up, I want to ask you all to ensure you have your next break booked. With the busy services that we run, it is important that you plan ahead so that you can ensure that you can have the time off that you desire, while ensuring the cover of operational needs to serve and care for our community.

Also, with such an intense period amongst us, it is really important both at work and home, that you find some joy. Whether through a smile, kind words, joke or standing for five minutes in the warmth of the sun and getting your vitamin D, taking a trip to the bush or the beach. Whatever increases your energy!

Please look after yourselves and each other. We do recognise that it's busy presently. Please let us know if we can help and please remember that we have a number of [services](#) that can support you.

Dr Ted Chamberlain (Director Medical Services) will be covering as the Executive Director for the next week, and Dr Christina Nguyen will be covering as the Director Medical Services.

Please as always, reach out if you have any ideas, thoughts or concerns via [Ask Karlene](#).

Quotes of the day

"Saying that you don't have time to improve your thoughts is like saying you don't have time to stop for gas because you're too busy driving, eventually it will catch up with you." - Robin. S

"Every day brings a chance for you to draw in a breath, kick off your shoes and dance." - Oprah Winfrey



**Got a question
or suggestion for the
CKW Executive Director?**

EMAIL ASK KARLENE



Kind regards,

Karlene Willcocks

Executive Director,



Queensland
Government



Produced by the Metro North Communication Directorate