



We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Hello CKW team,

Firstly, thank you, and if you don't read any more, thank you again.

This week has seen sustained pressure across Caboolture and Kilcoy hospitals, with high bed demand resulting in Tier 3 capacity for much of the time. I want to sincerely acknowledge the steady professionalism, commitment and collaboration shown by staff during this period.

Everybody has done remarkably well to keep our patients safe while continuing to care for each other during this difficult period. I have been humbled by the amazing ability that our staff demonstrated by finding solutions independently and the resilience we have manifested.

Through your great work, we went from having more patients than beds available, to being able to accommodate everyone.

While we've now stood down from Tier 3, we know the aftermath of such a sustained period of pressure doesn't resolve overnight. Many of us are still managing the flow-on effects - the clean-up, catch-up and coordination it takes to get things back on track.

Please continue to support one another and approach each day with the same calm empathetic professionalism and compassion.

Thank you again for everything you do. It matters.

## **Clinical Council is heating up!**

Did you know the number one request to the CKW Clinical Council is more staff barbecues?

We know how much everyone loves them and how important they are for bringing a bit of fun and connection into the workplace.

With CKW growing so much and with so many different sites, it's been a challenge to do a BBQ everyone can enjoy. So, instead of putting on one big BBQ that staff may not be able to attend, what if they did more smaller BBQs for teams across CKW?

Luckily, the CKW Clinical Council had a small budget and they were able to purchase an electric BBQ, several eskies and BBQ tools to share across our sites.

Over the next year, they hope to support as many teams as possible to enjoy a BBQ when it suits them. If you'd like to organise one for your team, send them an email at



[ckwclinicalcouncil@health.qld.gov.au](mailto:ckwclinicalcouncil@health.qld.gov.au).

### About the CKW Clinical Council

The CKW Clinical Council membership includes staff from across our facilities and professions. It meets monthly to talk about things that are important for staff and patients.

Metro North Chief Executive, Jackie Hanson, attends regularly, as do members from the Metro North Board. It's a great chance for CKW staff to speak directly with CKW and Metro North executives to get updates and ask questions.

As part of Metro North's commitment to supporting the clinical councils, they provide a small annual budget for the councils to spend however they choose.

This year, the CKW Clinical Council chose to spend all its budget on staff wellbeing initiatives, including the Winter Warmer soups and the coffee cart.

Anyone can join CKW Clinical Council. Email [ckwclinicalcouncil@health.qld.gov.au](mailto:ckwclinicalcouncil@health.qld.gov.au)

### Volunteers deliver comfort to patients in the Emergency Department

Last week, Caboolture Hospital volunteers kicked off a new patient-focused initiative of taking a coffee cart through the Emergency Department.

They went through once in the morning and afternoon, handing out approximately 40 teas, coffees and a handful of biscuits. The feedback has been overwhelmingly positive from everyone.

The volunteers were also able to help with a few requests from patients, such as retrieving an additional warm blanket for someone in the waiting room.

The volunteers will aim to do it again each day over the next few weeks to see if it's viable to keep it going permanently. Thank you to Bernie and Sue (pictured) for helping to care for our community.



### NAIDOC Week event

The CKW Reconciliation Action Plan Working Group invites you to attend an event to celebrate NAIDOC 2025 **on Wednesday 9 July from 10am - 12pm in the Caboolture Hospital Courtyard Main Foyer.**

The theme for this year's NAIDOC Week (6 – 13 July) is *'The Next Generation: Strength, Vision and Legacy'*, which celebrates the bright future



**THE NEXT  
GENERATION:  
STRENGTH,  
VISION &  
LEGACY**  
6-13 JULY 2025

ahead as young Aboriginal and Torres Strait Islander leaders forge a vision for the future while remembering the legacy of their ancestors' achievements.

## Spotlight on Health Equity Strategy Key Performance Areas

**KPA 5 – Working with First Nations peoples, communities and organisations to design, deliver, monitor and review health services:** Executive Sponsor Parker Michaels, co-leads Thomas Casey and Michelle Davison.



**Parker Michaels, Manager of Consumer and Community Engagement**

“Nothing about us without us” is the basis by which we should all act in health care. As the Manager of Consumer and Community Engagement and KPA 5 lead, I am very committed to collaborating with our Aboriginal and Torres Strait Islander community to design and improve health services to meet their needs. It’s not just about the types of the services we provide, but also how to make the services more accessible, how we can communicate to help people feel safe to speak, and how we can empower people to take care of themselves and their families. We end up with the right care, in the right place which results in greater outcomes overall. Because Health Equity is not about everyone getting the same thing, it’s about everyone getting the same outcome - better health and longer lives.



**Thomas Casey, Community Engagement Officer**

I'm passionate about being involved in the KPA 5 Working Group because, as an Aboriginal man myself, supporting and working alongside my Aboriginal and Torres Strait Islander community has always been a passion for me. In my current role as the Community Engagement Officer within the Aboriginal and Torres Strait Islander Health Services Team, I have the privilege of working with my people every day. A big part of what drives me is creating a space where Aboriginal and Torres Strait Islander people feel safe and welcome when coming into hospital, knowing they'll be supported every step of the way.



**Michelle Davison, Service Line Director Emergency Medicine**

KPA5 means that we are embracing the challenge to work with our communities to empower them to self-determine their health outcomes. It means spending time and knowledge sharing with our Aboriginal and Torres Strait Islander staff and patients to understand their experience of our healthcare system and translate the clinical and operational processes of our largely western based healthcare practices to the community and Aboriginal and Torres Strait Islander context. My passion and goals are to ultimately to transform our services so that our local community feel a true connection to the Caboolture Hospital and staff and feel comfortable seeking care in our facilities.



## Current vacancies

### Patient Safety Net Champion EOI

Please nominate your interest in 300 words or less (bullet points acceptable) to Shirley

Thompson, Director of Nursing Clinical Governance/ Metro North Patient Safety Steward, via [MNH\\_PatientSafetyNet@health.qld.gov.au](mailto:MNH_PatientSafetyNet@health.qld.gov.au). Please include your position title and work unit when nominating. Click [here](#) for more information on the role.

Kind regards,

**Dr Ted Chamberlain**

Acting Executive Director,

Caboolture, Kilcoy and Woodford



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