Metro North Health

Message from the

Executive Director Community and Oral Health

Glynis Schultz

Dear team,

Yesterday, I made a special visit to the Kallangur Satellite Community Health Centre to acknowledge the entire Healthy Aging and Assessment Rehabilitation Team (HAART) as our latest COH Connecting Care Champion.

Over recent weeks and months, I have been receiving some very positive compliments about the service and the amazing patient outcomes the team has been achieving.

It is clear that the HAART team at Kallangur is making a significant difference by helping our patients live their best lives, while delivering care with such a very high-level of courtesy and respect.

When, I asked what makes the team so great, following are the top FIVE responses I received from staff:

- 1. The multidisciplinary team
- 2. The friendly and approachable nature of staff
- 3. Opportunities to bounce ideas for better patient outcomes
- 4. The committed purpose of the team to achieve the best possible patient outcome
- 5. Service accessibility for patients and staff.

Congratulations to our latest, well-deserved COH Connecting Care Champion - the Healthy Aging and Assessment Rehabilitation Team.



Nominate a COH Connecting Care Champion at North Lakes

In June, we will be taking FIVE to acknowledge our caring, connected and compassionate champions at our oral health and community sites as part of our 'Hi5 in 25!' visits.

nd community visits.

Connecting Care

Our visit to North Lakes Health Precinct will be

to acknowledge some of the highlights facility staff love about their work, look at opportunities for improvement and crown some Connecting Care Champions:

North Lakes Health Precinct Wednesday, 24 June 10.00 - 11.00 am

It only takes FIVE minutes to nominate a person for this new, fun Connecting Care Champion award by sending a short 50-100 word email to <u>COH-Communications@health.qld.gov.au</u>

Important dates on the calender



Happy Pride Month

International Pride Month is celebrated annually as a time to support and promote diversity, equity and inclusion for our LGBTIQ+ colleagues and consumers, normalising and strengthening partnerships across our health service.

Please show your support by decorating or dressing COLOURFUL and hosting a Pride-themed morning/afternoon tea in your facility!

For more resources and information, please visit <u>Pride in Metro North | People & Culture | Metro</u> <u>North Health or LGBTIQ+ Network</u>

A Final Shout Out - Brighton Rehabilitation Unit

"My family and I would like to commend the team at the Brighton Rehabilitation Unit. In particular, I would like to acknowledge:

- the ground floor reception;
- *treating teams;*
- the admission nurse Presettha;
- *the unit reception and team leaders, Dr Glen and medical team;*
- all nurses, AINs, food service team, patient assistants and cleaners;
- *the social worker Anna, Chelsea from occupational therapy, Levi from physiotherapy, Lisa the nutritionist and my dietitian; and*
- Mariana, my very patient and respectful speech pathologist.

"I couldn't thank them enough! As a result of the team, I have regained my motivation and hope to get better again and felt the fantastic care, concern and assistance that I needed.

"The care at Brighton made my second stroke recovery journey lighter and not stressful. My family have seen great progress through the intensive therapies given to me.

"Well done to the Brighton Rehabilitation Team, continue to inspire patients and deliver the best healthcare to us Queenslanders!"

Glynis Schultz Executive Director Community and Oral Health

Metro North Health acknowledges the traditional custodians of the land, and pays respect to Elders, past, present and future.