



Dear colleagues

I'm pleased to share the news this week that the Kabi Kabi People's Corporation have generously agreed to allow us to incorporate a silhouette of the scar tree in our artwork for our 60th Anniversary.

It's particularly fitting that this news comes to us during National Reconciliation Week, when we're all reflecting upon our reconciliation journey, and how we can contribute to achieving Health Equity.

We began Reconciliation Week at Redcliffe with a Yarning Circle for National Sorry Day.

With the flag poles at the front of the hospital unavailable, we improvised and added the annual Raising of the Flags ceremony to the Yarning Circle on Tuesday.

We'll conclude National Reconciliation Week next Monday, with a final Yarning Circle in this series. Details should be in your Outlook calendars. Please join us if you can.

National Reconciliation Week runs between National Sorry Day and Mabo Day - I encourage everyone to [find out more](#) about the history and significance of these days.

Thank you to everyone who joined and contributed to our events, in particular Joanne Yates from Planning and Performance, for helping make these events so successful.

Thank you also to Leicha Wone-Grant for acting as Director, Aboriginal and Torres Strait Islander Health. Next week, we welcome Raelene White to the hospital as the first permanent appointment to this essential role for our hospital's future.



## Leadership team

Along with welcoming Raelene, we have some other leadership changes everyone should know about.

We've welcomed Ben Hackwood back this week as our Acting Director of Nursing and Midwifery Services. Thank you to Keith Von Dohren for his time in that role.



Before Keith left for a well-earned break, he did a great job talking to local radio station, Bridge FM, about our palliative care unit, and Raise it for Redcliffe Giving Day next month.

Next week, we'll also be welcoming Amanda Brimson back to the role of Director, People and Culture for Redcliffe Hospital. Thank you to Vikki Buckle for everything she's done while acting in that role for the past eight months.

## Raise it for Redcliffe Giving Day - Wednesday 11 June

We're now less than two weeks away from Raise it for Redcliffe Hospital's Giving Day.

Around 70 hospital projects have already been funded by Raise it for Redcliffe, and funds on this Giving Day will continue to advance patient care, fund research projects, and support staff wellbeing activities.



You can get involved by:

- [Volunteering your own time](#) on the day in the Phone Action Hub.
- Setting up your own [team fundraiser](#), or
- Getting involved with the bake sale, being led again this year by [Wendy Luttrell](#).

Find out more about Giving Day and how to donate, [here](#).

## Star of the Month for May

Our Clinical Documentation Service Management Team is Redcliffe Hospital's Star of the Month for May. The team received the award for their great work in entering paper-based patient records following the ieMR downtime earlier this month.



We announced the Star of the Month at the Staff Forum on Thursday, congratulating the six other nominees, including:

- Courtney Edgely
- Andrea Fung
- Eliza Enrile
- Vanessa Collins
- Kasuni Chathurika Senarathna and Ben Colquhoun, and
- Volunteer Chaplain, Ian Fraser.

Nominations are now open for the June Star of the Month Award.

## **Aboriginal and Torres Strait Islander Community and Engagement Framework**

Metro North Health has developed a new framework and practical guide for engaging with Aboriginal and Torres Strait Islander communities as part of our health equity commitment.

The framework highlights the importance of collaboration, cultural understanding, and trust-building. By tailoring engagement methods and measuring outcomes, Metro North Health can interact respectfully and meaningfully, strengthen relationships, and improve health outcomes for the community.

The [framework](#) and [guide](#) are now available, and all staff are encouraged to use these resources when designing programs, engaging, and supporting Aboriginal and Torres Strait Islander health across the organisation.

If you have any questions, email the Aboriginal and Torres Strait Islander Leadership Team - [A\\_TSILT\\_MNHHS@health.qld.gov.au](mailto:A_TSILT_MNHHS@health.qld.gov.au)

## **Consumer Profile: Aunty Lindy**

We welcomed a number of guests this week at our Reconciliation Week events - including Aunty Lindy.

Aunty Lindy is a proud Kuku Yalanji woman, of Aboriginal and Solomon Islander origin, and also one of our hospital's consumers.

During National Reconciliation Week, we're using this week's profile to get to know Aunty Lindy better.

Aunty Lindy is a graduate of the prestigious National Institute of Dramatic Art (NIDA), famous for producing many of Australia's best actors, directors, and performing artists. Aunty Lindy is also a respected member of the performing arts community across Australia and has been challenging racism and discrimination her entire career.

As a hospital consumer, Aunty Lindy is now helping keep Redcliffe Hospital and Metro North Health accountable for our commitment to Health Equity, and guiding us on our journey to improve cultural safety for our Aboriginal and Torres Strait Islander patients.



Aunty Lindy says she became a hospital consumer while a patient in the Rehabilitation Unit, after being introduced to the idea while talking with Beck Olling from the Safety and Quality team.

“As a consumer and Indigenous Elder, I want to ensure that nurses and clinicians know when there are Indigenous patients in their care, and that IHLOs are available to help them,” Aunty Lindy said.

Like all of our consumers, Aunty Lindy brings to the role a personal perspective of being a patient.

Aunty Lindy is keen to remind all clinicians and staff that hospital patients see and hear everything that happens on the wards. Patients hear how nurses and clinicians talk to other patients and each other. Aunty Lindy reminds us all that what patients see and hear has a big impact on the level of trust they have with the hospital as a whole.

## More time to Have Your Say

Recognising how busy things have been over the past couple weeks, the Have Your Say staff survey closing date has been extended by an extra week.



Thank you to the hundreds of hospital staff who have already had their say. There are still around 2,000 hospital staff yet to [log in](#) - if you're one of them, please [log in](#) and tell us what's working well and where we can improve.

You don't need to complete the survey in one go, and you can choose which questions you'd like to answer. Any responses will be rolled up into the reports.

More details on the survey and how it works are available on [QHEPS](#).

Lastly this week, I'd like to acknowledge everyone's efforts in responding to ongoing high levels of clinical demand and activity.

As I told our Staff Forum on Thursday, Redcliffe Hospital discharges and admits new patients to around 50% of its available beds on any given day. And, we're doing it with patient safety and access to care as our highest priority.

We can only do this when every part of our hospital is working together.

**Kind Regards**

**Cang Dang**  
Executive Director,  
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



**Metro North**  
Health



**Queensland**  
Government

Produced by the Metro North Communication Directorate