



Dear Team,

We're now into the first month of winter, and as expected, this time of year sees more demand with flu and winter illnesses. I've had to dust off the scarves and winter woollies – no doubt many of you have too.

I want to remind everyone to look after your health and wellbeing during this busy season – take breaks, stay home if you're unwell and support each other where you can.

Executive Update

This week we celebrated the official opening of the new garden at the Kallangur (Kalangoor) Satellite Health Centre with a Smoking Ceremony.

The space came together through close consultation with staff and community to create a culturally safe place for rest, connection and healing. It's a meaningful addition to the centre and one that is already bringing people together.



Kallangur Satellite Health Centre's garden opening

Aunty Brenda

I also ran into Aunty Brenda this week, one of our respected Elders. We had a lovely chat, and she shared some thoughtful feedback about her hospital experiences. It's always nice to hear from community voices who remind us why culturally safe care matters.

ED Wellness BBQ – a team effort

Thanks to everyone who came along to the Emergency Department Wellness BBQ. It was a great way to connect and unwind.

A special thanks to the generous ED staff who donated and funded the event.



Fire Warden Training

During my walkaround this week, I bumped into our group of newly trained fire wardens, who play a vital role in keeping us safe and prepared in emergencies. Thank you to everyone who has taken part in the training and it's a good reminder to check that your fire evacuation training and compliance are up to date.

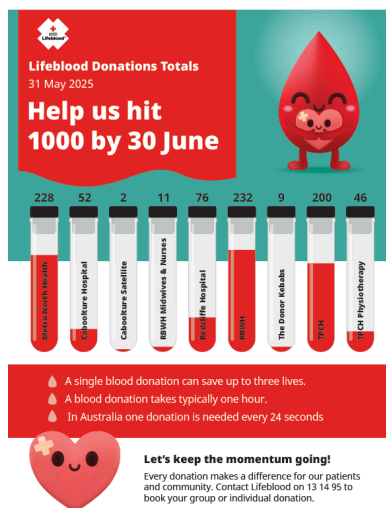


Car Parking Staff Forum

We're almost at the finish line. Yesterday's staff forum shared the latest updates on the new multi-storey car park, which is on track to open late June or early July.

For those who missed it, you can find the [FAQs online](#). We'll continue to keep you updated as we get closer to opening day.





TPCH Blood Week wrap-up

We wrapped up TPCH Blood Week with fantastic energy and creativity across the hospital. The ward display competition saw joint winners **ACFC**, with their glowing Iron Man display, and **Ward 2D**, who impressed with an engaging educational setup.

Special mentions to **Nursing Workforce** for their "Yarning about Blood" display and their efforts in boosting mandatory training around blood management, and to **Ward 2E** for the best meme: "You're just the type to save a life."

Check out the [poster](#) to see how TPCH is tracking against other Metro North hospitals.



Ward 2D



Adult Cystic Fibrosis Centre



Nursing Workforce

Privacy Awareness Week

From 16–22 June, we recognise Privacy Awareness Week (PAW) with the theme: *Privacy – it's everyone's business*. In today's digital world, protecting personal information is more important than ever. Everyone at TPCH plays a role in building a privacy-aware culture. Watch the PAW launch event on 17 June and explore [resources](#). Let's keep privacy top of mind.



Have Your Say – what's next?

The Have Your Say survey closed with 1,715 TPCH staff taking part – a 38% response rate. Thank you for sharing your feedback. Results will be released in August, and we'll begin planning the next steps together. Managers, please check the [QHEPS Managers Toolkit](#) and join the vidcast on 24 June: [Have Your Say: Goal setting and taking action](#).

CCRG COVID Dashboard relaunch

Earlier this month, the Critical Care Research Group (CCRG) relaunched their [COVID Critical Dashboard](#) – the world's largest ICU COVID dataset. With over 55 million datapoints from 400 hospitals in 60 countries, this TPCH-led initiative is a major achievement.

The Dashboard offers insights into pandemic care and will be a valuable tool for future epidemic preparedness. Read more about the Dashboard in the [Metro North Newsroom article](#).



Staff Profile – Jack Stokes



As part of TPCH Blood Week, we're spotlighting Jack Stokes, Clinical Nurse Student Facilitator and regular blood donor. Jack's commitment to blood donation stems from seeing just how many blood products are used in patient care every day. He also donates platelets and finds matched donations especially meaningful – knowing they go straight to patients who need them most.

Jack is a dedicated mentor, guiding future nurses with enthusiasm and care. Outside of work, he enjoys hiking and going to the gym. His commitment to education and community service is inspiring, and he encourages colleagues to consider donating, especially as we work towards our goal of 1,000 donations by 30 June.

Patient Story – Anne

Anne was admitted to TPCH with acute abdominal pain and underwent emergency surgery during Cyclone Alfred. A former nurse, Anne praised the kindness and professionalism of staff across departments. She especially highlighted a nurse's quick action in noticing a concerning change in her condition, who calmly explained the MET process and promptly called for help – ultimately saving her life.

Anne's story reminds us how compassion can make all the difference. While she noted areas for improvement, she expressed her gratitude for the overall care she received. Thank you to all staff who cared for Anne during her stay.

Today's quote:

"If you see me shivering this winter, it's not because I'm cold – I'm just burning off calories trying to stay warm." – Unknown

Kind regards,

Tami Photinos

Executive Director

The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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