Message from the Executive Director, TPCH | 20 June 2025

Metro North Health

Message from the

Executive Director The Prince Charles Hospital

Tami Photinos

Dear Team,

This week, TPCH welcomed two important accreditation visits from the Royal Australasian College of Surgeons for General Surgery training, and another from Prevocational Medical Accreditation Queensland (PMAQ).

Assessors from both groups shared positive feedback about the great teaching and training opportunities offered at TPCH. They were impressed by the level of engagement from everyone and the progress made since previous visits. Final reports to follow in the coming months. Thank you to everyone involved!



I also dropped into the Paediatrics Outpatient Planning Day where teams came together to share ideas on patient flow to improve outpatient care. It was a great turnout!

Yesterday, I presented at the Metro North Hospital and Health Board's Finance and Performance Committee, where we discussed ministerial priorities and improvements we're seeing in ED length of stay and elective surgery waitlists.



DonateLife Remembrance Service

Last Sunday, Mel Dubbelde, Director of Operations Surgery and Critical Care and Dr Wandy Chan, Medical Officer Cardiology Heart Transplant Unit, attended the DonateLife Remembrance Service.

The service was a tribute to <u>organ and tissues donors</u> and the families who have helped improve and save the lives of others. The new Integrated Respiratory and Palliative Care Service is offering compassionate, long-term support for patients with chronic or advanced lung disease. It's been a collaborative effort between the Respiratory and Palliative Care teams working towards improving the quality of life for patients. Read more about the clinic in the <u>Metro North</u> <u>Newsroom article</u>.





Dietitians Week

It's Dietitians Week and we're recognising the vital role of our dietitians in improving health outcomes for our patients.

A key focus of our dietitians' work is the prevention and management of malnutrition which affects one in three inpatients upon admission. The team works across every ward and run 40 outpatient clinics a week.

Thank you to our Nutrition and Dietetics team and the nursing staff who took part in recent in-services with the team.

Car Parking Staff Forum

If you missed last week's forum, you can view the <u>presentation slides</u> and <u>FAQs online</u>. The new multi-storey car park is progressing well and we'll continue to keep you informed as we move closer to opening.

Metro North Mentoring Program

Off the back of Have Your Say feedback in 2023, the Metro North Mentoring Program has launched. The program allows mentees to choose a mentor aligned with their goals. With 50 mentors already on board, visit the <u>Mentoring QHEPS pages</u> to learn more or fill out an <u>expression of interest</u>, to join the mentor pool.



Shout out

Special recognition



Congratulations to our Cardiac and ICU teams on the first successful Cardiac Heart Organ Preservation and Education (HOPE) retrieval. This advanced method helps preserve donor hearts in better conditions for transplant. The patient was off the ventilator and up and movingStaff Profile on the first day – an outstanding result.



A warm thank you to the PROBUS community group for hand knitting beanies for our GEM (Geriatric Evaluation and Management) patients. These thoughtful gifts are keeping our patients warm and cared for.



Staff Profile – Shinimol Anoop

Meet Shini Anoop, Nurse Manager, Nursing Education Services. Shini joined TPCH in 2016 and has over 19 years of healthcare experience across Australia, New Zealand and India. Shini is dedicated to supporting nurses at every stage of their careers, helping them build clinical confidence and skills.

She is often the first point of contact for those stepping into their careers and says the best part of her role is hearing the joy in their voices when she offers them a position. In her spare time, Shini enjoys travelling with her husband and son, gardening and creating reels to capture special moments.

Soup-er Staff Thank You Celebration

To wrap up the end of the financial year, TPCH Staff Council and Executives are teaming up to say thanks. Join us for a Soup-er Staff Thank You Celebration on Monday 30 June at 11:30am. TPCH Executives and Council members will be serving up soup, bread rolls and sweet treats – all generously provided by the Staff Council.

Kind regards,

Tami Photinos Executive Director The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.





Produced by the Metro North Communication Directorate