



Dear Team,

The end of the financial year is a key point in our hospital calendar. Over the past few weeks, teams across TPCH have been focused on patient care, reporting, training and planning for the year ahead.

To say thank you for your hard work, we're having a Soup-er Staff Thank You Celebration on Monday. Come along and enjoy some warm soup, bread rolls and sweet treats, all provided and served by the Executive team and Staff Council. I look forward to seeing you there!



Executive Update

This week, I dropped in to see the Safety and Quality team. Thanks to the team for ensuring our systems are well embedded and for supporting safe, high-quality care across the hospital.

I'm also pleased to share that the opening of the new multi-storey car park is scheduled for Monday 14 July, bringing some parking relief to TPCH. Final works and testing are underway to ensure a safe opening. The express ramp and link bridges will follow after all equipment is installed.

Once opened, the existing multi-storey car park will close for a short period for upgrade works. The car park team continues to process applications and support staff will be on hand to assist during the transition. Please be respectful as we adjust. A reminder that once upgrades to the at-grade car parks are complete (anticipated September), tariffs will apply site-wide.



Safety and Quality team

Help us celebrate TPCH's history

As part of Charlies Week this year (20–24 October), we're exploring the possibility of a historical display to showcase TPCH's rich history. Charlies Week marks our hospital's birthday and is a time to recognise the incredible work of our staff through education, research, staff recognition and activities for everyone!

If you have memorabilia, photos, stories or items to contribute from TPCH's past, email MetroNorth-TPCH-Communications@health.qld.gov.au.

Mould identification and notification

Although it's winter, we still need to be vigilant of mould. While BEMS and the Operations team take the lead on mould management within the hospital, we all have a role to play. You can play your part by practising good hygiene and housekeeping, including preventing and controlling water intrusion, monitoring excess moisture, reducing organic material such as paper, wood etc and cleaning surfaces regularly.

To report instances of mould and ensure a BEMS assessment, please email TPCH-Engineering@health.qld.gov.au with the subject line 'Potential Mould Notification' and include pictures, location, details and contact information.



Staff profile – Jennifer Harch

The spotlight is on Endoscopy this week as we mark Bowel Cancer Awareness Month. Jen, Clinical Nurse Endoscopy, has been part of Metro North for 11 years and has spent 14 years in gastroenterology across both regional and metropolitan settings.

She is a strong advocate for early detection and says the moments that stand out are when simple screening kits or GP visits led to the discovery of cancer or pre-cancerous polyps. Jen reminds everyone eligible to complete a screening test when it arrives in the mail. It's a small step that plays a big role in early detection.

Jen enjoys motorbike adventures, spending time with her partner and their dog and cat, live concerts and cooking.

Shout out

For the first time in five years, our Children's Emergency Department hosted an Optimus PRIME course – a statewide program training clinicians to resuscitate and stabilise critically unwell children for retrieval.

Thank you to Dr Jess Rerden, Staff Specialist Paediatric Emergency, Dr Fiona Brown, Registrar Emergency Department and Samantha Giess, Nurse Educator Paediatrics for bringing this valuable training back to TPCH.



Co-facilitated by Queensland Children's Hospital, this course strengthens our ability to train internally and supports career development within children's services. Great work team!



Farewell Louise

After 47 years in nursing, Louise Spooner, Nurse Practitioner Children's Emergency Department (ED), is retiring.

Louise has made a significant impact in paediatric emergency care at TPCH, personally seeing more than 13,000 patients since 2015 and achieving a 99.1 per cent QEAT rate – ensuring patients were treated and discharged or admitted within four hours of arriving at ED.

Louise is known for her dedication, passion for education and research that's helped reduce procedural sedation, shorten length of stay and improve outcomes for children using Laceraïne. Louise has shaped safer, more streamlined care for young patients and will be deeply missed.

Kind regards,

Tami Photinos

Executive Director
The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



Metro North
Health



Queensland
Government

Produced by the Metro North Communication Directorate