

Metro North Health

Message from the

## Executive Director Caboolture, Kilcoy and Woodford

Karlene Willcocks



### Summary:

- Yarun (Bribie Island) Satellite Health Centre turns one
- Ariana Doolan MP and Cancer Council Executives tour Yarun
- Race to Uluru
- Child Life Therapist - Lucy
- Staff Profile - Kaydi Enoch

Message feedback



Audience: All staff



Read time: 8 min



For: Information

Kia Ora CKW team,

Though we were challenged with demand from our community, it has been a fantastic week for the CKW Clinical Directorate, with Yarun (Bribie Island) Satellite Health Centre having a visit from the Member for Pumicestone on Monday, successfully achieving accreditation on Tuesday with no recommendations on Tuesday and celebrating Yarun's first birthday on Wednesday.

Congratulations to the Yarun team and all those who supported the accreditation achievement. It is a stressful process, and I know the team put a lot of energy and positive action into it. The accreditors commented on the friendliness and collaborative approach across the site and within the community.

It was great to see and engage with our community members who attended all of these events. Since opening in 2024, the Bribie Island Satellite Health Centre has provided more than 22,067 episodes of care, reducing the need for Bribie Island residents to travel off-island for care and improving access to timely care.

The services provided at Yarun include a Minor Injury and Illness Clinic, Day Medical Treatment Unit, Cancer Care, Kidney Health and Outpatient Mental Health Services, plus the Healthy Ageing Assessment and Rehabilitation Team (HAART), Aboriginal and Torres Strait Islander Health Hub and medical imaging.

Congratulations to the entire team for such a successful year and accreditation process and thank you to everyone who attended the small celebration on Thursday.

In amongst this, Caboolture Hospital, CKW Clinical Directorate and all of Metro North have been under significant pressure, with high demand for inpatient beds putting all facilities on a Tier 3 for most of the week. Obviously, this has put a lot of pressure on everyone in order to manage the increase in demand. I want to acknowledge and thank all the incredible resilience and teamwork demonstrated by staff during this challenging period.

One of the things we do need to do, is make sure that at all times we are moving people through our services efficiently. We cannot “hold” patients in the acute beds for last treatments, meals, or for social reasons. Please, can I ask that you make every attempt to move our patients to the transit lounge as early as possible when discharge is impending. If there are social issues or other delays to discharge, please ensure you escalate to your manager, the Hospital Coordinator or your Nursing Director so that we can assist.

### Happy 1st Birthday Yarun (Bribie Island) Satellite Health Centre



### Ariana Doolan MP and Cancer Council Executives visit BISHC

On Monday 14 July, local state member for Pumicestone Ariana Doolan and various Cancer Council Executives, joined Dr Melissa Eastgate Executive Director of Metro North Health Cancer Care Services, Dr Ted Chamberlain and myself, for a tour of the BISHC facility. The main goal of the tour was to see the new RBWH Centre Cancer Care Service, which came online in March this year.

The new six-chair specialist outpatient service provides low risk chemotherapy, blood product support and therapy treatments for patients residing in the Bribie Island region and has the capacity to treat up to 70 patients every week.

Ms Doolan was keen to see the whole site and chat to staff and patients. It was great to see and hear the positive feedback provided by staff and patients about the services. The patients particularly talked about the significant improvement to their life and their support people from having a facility closer to home.



## Race to Uluru

Our brilliant Eat Walk Engage team are once again encouraging movement in a fun and interactive way. This time, patients on various wards are encouraged to collectively walk the distance between Caboolture to Uluru, which is a total of 3,450 kms. The friendly competition kicked off on Monday where patients were challenged to walk laps around their ward, recording the laps or half-laps they complete on a shared ward tally board.

There are six wards participating this year - 2A, 3A, 3B, 3C, 4C and 4D. So far, the patient feedback has been wonderful with Simone on ward 4D (pictured below) saying: "I haven't been up walking much since I've been in hospital. It's really nice to be up and doing something."

I was so disappointed in not being able to cut the ribbon, but am really looking forward to seeing progress and cheering on the wards at the end of the race.





### Child Life Therapist - Lucy

I am so ecstatic to welcome Lucy to our much-anticipated inaugural Child Life Therapist role at Caboolture Hospital!

Thanks to The Common Good for funding the first two years of this role, to enable us to formalise it as a permanent part of our team.

As a child life therapist, Lucy's role is to support children's emotional wellbeing and coping during procedures they receive during their hospital stay. Lucy uses medical play to demonstrate to children what's going to happen and also uses positive distraction techniques while they are getting procedures such as a cannula.



Lucy's passion for the role comes from previous work experience as a paediatric occupational therapist where she worked with neurodiverse children. Lucy will divide her time between the Paediatric ward and paediatric Emergency Department at Caboolture Hospital, ensuring that children who need her most are offered comfort. Please join me in welcoming Lucy.

### DonateLife Week 27 July - 3 August

Four in five Australians say they support donation, but only one in three are registered to be a donor on the Australian Organ Donor Register (AODR). In 2025, DonateLife want all Australians to [register](#) as organ and tissue donors and be the reason someone else gets a second chance at life.

From Tuesday 22 July, Barbara Williams Associate Clinical Nurse Consultant and Donation



Specialist Nurse, will have a display set up in the foyer. Please stop in and say hi and ask Barbara any questions you may have. She will be handing out the famous DonateLife cupcakes on Wednesday 30 July, so stay tuned for more information.

This year, DonateLife will also be releasing organ donor registration data by LGA and reinforcing the message that we want all Australians to register as organ and tissue donors and be the reason someone else gets a second chance at life.

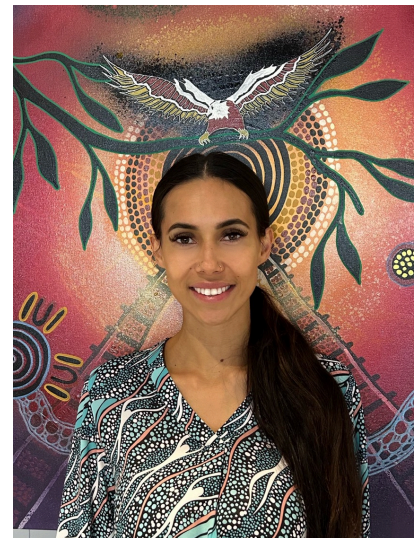


### Staff Profile - Kaydi Enoch

My name is Kaydi Enoch and I am a proud Noonuccal and Nughi woman from Quandamooka country.

I have recently started in the Ngarrama Team as Senior Social Worker and am looking forward to walking alongside our Aboriginal and Torres Strait Islander mothers, babies and families within Caboolture and surrounding areas.

I also want to highlight that Kaydi's mum is Auntie Michelle, one of our volunteers. We are so lucky to have them both as part of our team. They both bring an amazing positivity to our services and a focus on improving accessible, acceptable and kind care for our community.



### Have Your Say results - tune into the vidcast

On Thursday 24 July, now at midday, a vidcast will be held for all staff to hear the results from the recent Metro North Health Have Your Say staff survey. Director of BPA Analytics, Jacqui Parle will go through the results at a Metro North-wide level, and Chief Executive Jackie Hanson and Clinical Council Chair Dr Alan Yan will answer any questions from staff. I encourage you all to tune in, however the recording will be made available on QHEPS.

Have Your Say results vidcast  
Thursday 24 July  
12pm to 1pm  
[MS Teams](#)

## New appointments and recruitment

### Opening of Ward 4A – Acting Nurse Unit Manager



Commencing Monday 21 July 2025, Ward 4A will open as a new temporary 30 bed medical inpatient area. I am pleased to announce that Tracy Zammit has agreed to act as the Nurse Unit Manager (NUM), Ward 4A while we prepare and open the ward.

Tracy will act in this position until Sunday 14 September 2025 whilst a permanent recruitment process is undertaken. The advert for this recruitment can be located via [this link](#) and closes Saturday 19 July 2025.

# JULY \_\_\_\_\_ '25

## WHAT'S ON

- ★ QLD SCHOOL HOLIDAYS 29 JUNE - 13 JULY
  - ★ NAIDOC WEEK 6 JULY - 13 JULY
  - ★ NATIONAL DIABETES WEEK 13 JULY - 19 JULY
  - ★ NATIONAL PAIN WEEK 24 JULY - 30 JULY
  - ★ DONATE LIFE WEEK 27 JULY - 3 AUGUST
- 
- ★ COMING OF THE LIGHT - TUESDAY 1 JULY
  - ★ WORLD HEPATITIS DAY - MONDAY JULY 28

## CKW EVENTS

- NAIDOC EVENT - WEDNESDAY 9 JULY
- BISHC TURNS ONE - THURSDAY 17 JULY
- WEDNESDAY NIGHT FOOD TRUCKS 5PM - 8PM
- CKW STAFF FORUM - TUESDAY 29 JULY

## Reflection

I would like us all to think about civility this week. In the past few weeks, I have heard of a number of interactions that seem to have lacked kindness and care, and while the pressure is on us all in lots of ways, I want to reiterate the need to be kind, welcoming and recognise how our words and behaviours impact each other. I encourage you all to watch this short [video](#) and discuss in your teams.

No matter how busy or pressured we are, a kind word, a smile or even an action as small as making eye contact makes a big difference!



Please ensure you are all saying hello to everyone in the corridors and in your work area ensuring if someone looks lost, sad or distressed, you are stopping to help them.

### Quote of the day

"The great thing about civility is that it does not require you to agree with or approve of anything. You don't even have to love your neighbour to be civil. You just have to treat your neighbour in the same way you would like your neighbour to treat your grandmother or child."

Barbara Brown Taylor



## Got a question or suggestion for the CKW Executive Director?

**EMAIL ASK KARLENE**



Kind Regards

**Karlene Willcocks**  
Executive Director,  
Caboolture, Kilcoy and Woodford

**Metro North Health**



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland  
Government**

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