



Dear Team,

The start of a new financial year brings renewed focus and direction, with key initiatives now underway across Metro North that will shape our work at TPCCH, helping set our strategic direction and strengthening our cultural safety.

Metro North has just launched its refreshed [Strategic Plan 2024-2028](#), setting a clear direction for the years ahead. To talk through the key changes, a vidcast with Board Chair Bernard Curran and Chief Executive Jackie Hanson will be held on Monday 7 July at 12pm, along with a separate session for TPCCH scheduled later. I encourage everyone to take a moment to explore the plan and consider how it connects with the work we do every day.

This week also marked the launch of the [Metro North Health Equity Strategy 2025 – 2028](#), reinforcing our commitment to improving health outcomes for Aboriginal and Torres Strait Islander peoples. The updated strategy builds on progress made over the last three years and outlines four key priorities: eliminating experiences of racism, creating safe healthcare services, embedding co-designed models of care, and using culturally safe, data-driven approaches to drive equity. It was great to be joined by TPCCH Executives, ambassadors and staff at the launch event in Kallangur. It was a proud moment for everyone involved.



Alongside this, Metro North has launched a new anti-racism campaign – [Stop Racism. It Starts with Me](#), co-designed with Aboriginal and Torres Strait Islander staff, patients and community. The campaign is supported by a newly developed [Aboriginal and Torres Strait Islander anti-racism policy, educational resources](#) and a reporting mechanism for incidents of racism to help build safer, more inclusive services. Future phases will extend to support culturally and linguistically diverse communities and other racially affected communities working in and accessing Metro North Health.



*Metro North Health Equity Strategy  
2025–2028 Launch*

## Executive Update

Thank you to everyone who joined us for Monday's Soup-er Staff Thank You Celebration. It was wonderful seeing so many of you come along – with every last bowl of soup served!

A big thanks to TPCCH Staff Council and the Executive team for bringing it all together.



## NAIDOC Week at TPCH

NAIDOC Week begins this Sunday (6-13 July 2025), with the 2025 theme '*The Next Generation: Strength, Vision and Legacy.*'

We have a great line-up of events and activities planned across the week. I encourage you to take part, reflect on the importance of the week and continue learning from our Aboriginal and Torres Strait Islander colleagues and community.

- Monday 7 July, 9am – Flag Raising and Yarning Circle, Gathering Garden  
[Save to calendar](#)
- Tuesday 8 July, 10.30am – Jewellery making, Gathering Garden  
[Save to calendar](#)
- Wednesday 9 July, 10.30am – NAIDOC Trivia, Gathering Garden  
[Save to calendar](#)  
1pm – NAIDOC Week Grand Rounds  
[Save to calendar](#)
- Thursday 10 July (all day) – Floral Thursday – Celebration of Torres Strait Islander people and culture  
[Save to calendar](#)

## Car parking update

We're getting close to opening the new multi-storey car park, which is scheduled for Monday 14 July. While some final works are still being completed, we're almost there. More information will be shared next week in the lead up to opening.

## New TPCH entrance sign

If you've passed the Rode Road entrance recently, you may have noticed our new TPCH entrance sign. Installed as part of the multi-storey car park project, the sign features Aboriginal and Torres Strait Islander artwork by Elaine Chambers-Hegarty, designed specifically for TPCH. It also includes co-branding with St Vincent's Private Hospital Northside and lights up at night for better visibility.





## Service profile – GEM physiotherapy team

This week, we're highlighting the incredible work of the GEM (Geriatric Evaluation and Management) physiotherapy team, who recently launched a new group program to support patients recovering from serious illness or injury.

Led by Physiotherapists Emily Smith and Charlotte Dell, with support from Physiotherapy Assistant, Eugene Victorio, the team has created a supportive space that encourages participation and builds confidence. Many patients arrive at GEM with reduced strength and low morale, but through engaging sessions that incorporate games to improve strength and balance, the program has become something they look forward to each day.



## Special recognition

Well done to our General Medicine teams on their recent SAFEST framework outcomes, presented to Metro North's Health Improvement Unit. The data highlights years of consistent leadership and dedication from our general physicians, geriatricians, nursing leaders and allied health staff.

We're also seeing great momentum with Rapid Access Clinics, helping support areas such as diabetes, wound and stoma care. Thank you to everyone involved in these improvements to patient access and experience.

## Shout out

Congratulations to our surgical teams on reaching a major milestone – **10,029 surgeries completed** at TPCH (FY 24/25). An outstanding achievement thanks to the coordination and teamwork behind every procedure!

Kind regards,

**Tami Photinos**

Executive Director

The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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