

Metro North Health

Message from the

Executive Director The Prince Charles Hospital

Tami Photinos



Summary:

- New multi-storey car park open
- Food Services outdoor area refresh
- Have Your Say vidcast
- Staff Excellence Awards
- Patricia Greenwood
- Special recognition – Infectious Diseases
- Service profile – Food Services
- Shout out – Rawn Mitchell

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear team,

This week, we officially opened the new multi-storey car park at TPCH. I'm pleased to share that it is operating smoothly. This project represents a significant improvement for our campus, and I'd like to thank our Sustainable Assets and Infrastructure (SAI) and Car Parking teams for their dedication and hard work.

A special thank you to Tina Low, Project Manager Capital Works and SAI, whose leadership has been instrumental in steering this project from start to finish. Her focus on improving access for staff, patients and visitors has shaped every stage. Thank you Tina, for leading this important work that will benefit our hospital for years to come.

Executive update

We also recently celebrated the opening of the newly upgraded Food Services outdoor area – a project that began with a staff suggestion.

The space has had a thoughtful refresh, with sandstone seating, a shade sail, waterproof blinds and olive trees. Staff are already making good use of the space to take a break.

Well done to BEMS for your work in improving the area and thank you to Corporate

Services for marking the occasion with a celebration and cake! It was a great moment seeing the team come together.



Have Your Say results - tune into the vidcast

On Thursday 24 July, a vidcast will be held for all staff to hear the results from the recent Metro North Health Have Your Say staff survey. Director of BPA Analytics, Jacqui Parle will go through the results at a Metro North-wide level, and Chief Executive Jackie Hanson and Clinical Council Chair Dr Alan Yan will answer any questions from staff. I encourage you all to tune in. The recording will be made available on QHEPS.



Have Your Say results vidcast
Thursday 24 July
12pm – 1pm

[MS Teams](#)
[Add the vidcast to your calendar](#)

Staff Excellence Awards coming soon



In memory - Patricia Greenwood

Pat Greenwood made a significant impact on the physiotherapy profession during her time as Physiotherapist in Charge at TPCH from 1974 to 1995.

As the hospital's original and sole senior physiotherapist, Pat established the

Physiotherapy Service at TPCH. Under her leadership, it grew into a vital part of patient care and laid the foundation for the service we know today.

Pat graduated from the University of Queensland in 1951 and held senior roles at Chermide Chest Hospital from 1960 until her appointment as Physiotherapist in Charge at TPCH.

In recognition of her outstanding service to Queensland Health, Pat was awarded the Public Service Medal in 1994. Following her retirement, Pat continued to be remembered for her compassion and leadership. She passed away recently, leaving behind a legacy that continues to inspire our Physiotherapy Service.



Special recognition

I would like to thank Dr Alex Chaudhuri as he steps down as Director of Infectious Diseases. Over the past 12 years, Alex has made an outstanding contribution to TPCH, particularly through his leadership during the COVID-19 pandemic and time leading the Infectious Diseases department. We're pleased he will continue in the department and remain an important part of the team.



We also welcome Dr Andrew Burke into the director's role. Andrew has been at TPCH for 15 years and is a dual trained Infectious diseases and respiratory physician who has been working across both departments since he started at TPCH. Andrew recently completed his PhD on mycobacterial lung infection, which was supported by The Common Good. He brings extensive clinical knowledge and is looking forward to leading the unit and continuing its important work.

Service profile – Food Services

The Food Services team at TPCH prepares and delivers over 2,000 meals daily to patients, playing a vital role in their care.

Among the team are Joe La Spina, Acting Store Controller and Cheryl Dwyer, Food Services Officer, who have worked side by side for 14 years. Joe ensures food is ordered daily, while

Cheryl supports with all aspects of meal preparation and delivery.

Cheryl's suggestion inspired the recent upgrade to the team's outdoor area. At the celebration, Joe shared, *"We've gone from hospital staff on a quick lunch break to Mediterranean resort vibes in record time... You've not only upgraded our surroundings, but also our moods."*

Thank you to our Food Services team for the care and teamwork you bring to your work each day.



Shout out

Our hospital entrance is looking greener thanks to Rawn Mitchell, Grounds Maintenance Supervisor who has been hard at work planting a new row of Queensland Kauri Pines. Fourteen trees have been planted so far, with another nine to follow. This native species will provide shade as they grow.

The project is part of a joint effort by BEMS and Corporate Services to improve safety and the overall campus environment. Great work Rawn!



Kind regards

Tami Photinos
Executive Director
The Prince Charles Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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