



Summary:

- More than 13,800 vehicles through the gates since opening
- Final works underway including express ramp and technology upgrades
- Improved signage to support wayfinding
- Phase 2 staff parking allocations in progress
- Upcoming changes to informal car parks

Message feedback



Audience: All staff



Read: 3 min



For: Information

Dear colleagues,

It's been fantastic to see so many staff, patients and visitors making use of the new multi-storey car park. Since opening last week, more than 13,800 vehicles have passed through the gates. This is a major milestone for TPCH and the benefits are already being felt across the campus.

Final works are progressing well and in the coming weeks, the two multi-storey car parks will operate as one. We're also preparing to open the express ramp, with the ramp boom gate system expected to be finalised at the end of the month.

Still to come are car counting cameras on Level 3, the express ramp gate systems and the remote console for Security.

Improvements on the way

We've taken on board your feedback about wayfinding and are making a few extra improvements to help people navigate the new space. Additional signage will be installed to guide people from the Level 2 foyer to the hospital's main entrance, as well as to lifts, payment machines and the car park office. A seat will also be added near the pay machines to support patients and visitors who may need a moment to rest.

A reminder that staff should park on Levels 3 and above, as the lower levels are reserved for patients and visitors.

Work on the existing multi-storey car park is almost complete. All lighting has now been upgraded to energy-efficient LEDs, with painting and minor repairs underway. Refurbishment of the lift is scheduled to begin next week. We look forward to reopening this space on Monday 11 August.

Staff parking – phase 2 begins

The first phase of car parking applications has been rolled out and we are moving on to Phase 2 of staff parking allocations. Earlier this week, 400 passes were issued to day shift workers. Phase 2 will be rolled out gradually, with allocations continuing over the coming weeks as we monitor traffic congestion on Rode Road.

A gentle reminder to staff who responded to the initial expression of interest for car parking to please provide their relevant paperwork within two weeks, or staff will need to reapply.

Staff who have not applied or were not offered a discounted rate can still park in the multi-storey car park at the standard daily rate of \$13.

For safety, afternoon and night shift staff are encouraged to use the multi-storey car parks, which has better lighting and security. Additional patrols in the new car park are now rostered from 6pm to 2am to support staff during these hours.

As we move closer to site-wide tariffing, informal car parks such as the dustbowl, gravel and grassed areas will shortly be returned to their original use. We will share more details and timing to help staff plan ahead.

Kind regards

Tami Photinos
Executive Director
The Prince Charles Hospital

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Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

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Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



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