

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- Metro North Health Patient Safety Month.
- Welcoming International Visitors to RBWH
- 2025 Staff Excellence Awards - Nominations Open
- Northern Car Park Opening
- Staff Profile - Kate Green
- A Patient Success Story

Message feedback



Audience: All staff



Read time: 5 min



For: Information

Dear colleagues

August is Safety Month across Metro North Health and here at RBWH.

Across the month, we'll be highlighting the important work of our Safety & Quality team and talking more about our commitment to safe, high-quality, person-centred care.

We all have a role to play in fostering a patient safety culture. One of the most important ways we all contribute is by actively reporting and escalating patient safety issues.

I encourage you to [read more](#) about our obligations when it comes to reporting incidents, both clinical and non-clinical, as well as near misses on Riskman.

Everyone should also know about the [Patient Safety Net](#), which provides a process for escalating patient safety concerns if clinicians or staff feel they have not been addressed through the standard reporting process in a timely, proper or sufficient way. If you have a patient safety concern and you are unsure of where to report it or who to talk to about it, you can also talk to a [Patient Safety Steward](#).

Thank you for always prioritising patient safety. I'm looking forward to highlighting more of the safety and quality team's important work this month.

Mandatory Training Reminder

Continuing the safety theme, one of the ways we keep our hospital community safe is by completing mandatory training as it becomes due.

To support this, all staff are asked to prioritise the following modules for completion as soon as possible:

- **General Evacuation Instructions**
- **First Response Evacuation Instruction**

Staff should also ensure they:

- **Complete Mandatory Training:** Ensure all required modules, including Fire Safety Training, are current in TMS.
- **Seek Support When Needed:** If you're unsure how to complete a task safely or are having trouble accessing training, reach out to your manager.
- **Track Your Progress:** Check TMS regularly to stay on top of your training deadlines.

When we all keep our training up to date, we are helping to create a safer workplace for everyone.

Welcoming Visitors to RBWH

While I was on leave last week, Acting Executive Director Operations, Luke Shorten and Metro North's Chief Medical Officer, Dr Liz Rushbrook, welcomed a delegation from the Malaysian state of Sarawak to RBWH.

Led by Deputy Premier and Minister for Health, Dr. Sim Kui Hian, the delegation toured various parts of the hospital to learn more about how we operate and provide world-class patient care. They also visited the Herston Imaging Research Facility before concluding their visit at STARS.

We were delighted that the group chose to visit RBWH as part of their visit to Australia. It was great to have the opportunity to answer their questions and provide information to help them improve service delivery and patient care in their home state.



Staff Excellence Awards - Nominations Open

It's time to recognise and celebrate the great work happening here at RBWH. Nominations are now open for the 2025 Staff Excellence Awards.

This is your opportunity to nominate peers and colleagues who have gone above and beyond to deliver across 8 categories, including: Excellence in Integrated Care, Improving First Nations Health and the Team Royal Award for someone who exemplifies our Metro North values and contributes to a positive workplace culture.

Nominations close at 5pm on Monday 8 September. Click [here](#) to view all award categories and to nominate.

The RBWH Staff Excellence Awards event will take place on Thursday 9 October in the Education Centre auditorium. More information to follow soon.



Northern Car Park Opening

Monday 11 August marks the official opening of the Northern Car Park (NCP), which will add 1165 additional car parking spaces to the Herston Campus.

Vehicles can access the new car park from the Kauri Pine entry off Butterfield St or through the staff vehicle entry via Jacaranda St. All vehicles must exit by Kauri Pine St only.

As the new car park opens, some pedestrian access changes have been enacted to protect some of our most vulnerable patients. From 6am to 10am on weekdays,

pedestrians from the NCP travelling via Cassia Court (other than Joyce Twedell Building and BEMS Staff) should use alternative routes to minimise foot traffic through cancer care areas. A map of route changes is available [here](#).

I thank everyone in advance for their patience and understanding as we adjust to the new car park opening and associated pedestrian traffic changes.

Staff Profile - Kate Green

Clinical Implementation Manager, Kate has recently taken on a new role as an Ambassador as part of Metro North's new 'Stop Racism, It Starts With Me' campaign, to address systemic racism across our hospital and health service.

"Racism is a known cause of health inequity. We cannot hope to reach health outcome parity for Aboriginal and Torres Strait Islander people without dealing with the underlying causes," Kate said.



As a strong ally, Kate is prepared and well-equipped to have conversations to help us recognise and correct discrimination across our organisation.

Thank you to Kate and our other ambassadors who have taken on this important role to help eliminate all forms of racism.

You can learn more about the Stop Racism, It Starts With Me [here](#).

A Patient Success Story

Finally, for today, if you haven't already seen it on social media or in the Chief Executive's email this week, I encourage you to check out the fabulous story of dialysis patient, Adam, who has overcome significant health challenges to run a marathon.

His completing the 42km in just over 5 hours is the culmination of more than 3 years of planning with RBWH and Banfield Kidney Health specialists to make sure he could do it safely.



Well done to Adam on achieving his goal and our staff who helped him get there. Read the full story [here](#).

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti

Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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