



Summary:

- Redcliffe Hospital Expansion update
- Star of the Month for July
- Redcliffe Hospital Research Symposium
- Clinical Council survey
- Staff Profile - Chantal Fichera

Message feedback



Audience: All staff



Read time: 6 min



For: Information

Dear colleagues

It's another busy week at Redcliffe Hospital. Thank you to everyone who has been going the extra mile to support safe and quality care and each other.

Earlier this week we hosted the July Metro North board meeting. Thank you to everyone who welcomed board members as they moved around some of our busiest clinical areas. Among the areas visited included the Emergency Department and Transit Lounge, where we continue to do impressive work under high clinical demand.

As part of the board meeting, we were also pleased to welcome to Redcliffe the Acting Deputy Director-General of Health Infrastructure Queensland, Sam Sangster. During his time with us, it was clear that he supports an interim solution ahead of the delivery of the Redcliffe Hospital Expansion.

Thank you again to everyone who assisted with the board meeting, in particular our Planning and Performance team, and Clinical Council leadership.

Redcliffe Hospital Expansion update

The Redcliffe Hospital Expansion Project has been given a unique opportunity to reset the project, following the release of the Queensland Government's Hospital Rescue Plan (HRP).

Importantly, the HRP reaffirms that our expansion project is proceeding, and we are delivering at least 210 new overnight beds and expanded services, including maternity,

endoscopy, operating theatres and more car parks.

The HRP also confirms the Government's commitment to listening to clinicians and empowering local decision-making in the development of our health infrastructure.

The focus over the next few months will be for the newly established Redcliffe Executive User Group to work with Health Infrastructure Queensland (HIQ) to complete a new concept design and costings to be submitted by the end of this year. The outcome of this will determine the ultimate scope of this project and funding allocation. This confirmation will enable more detailed planning and consultation to occur.

If you have any questions or feedback, please email the Redcliffe Hospital Expansion team: MNH-RH-Expansion@health.qld.gov.au.

REDDY Fun Run/Walk donation

The Redcliffe Hospital Auxiliary has officially handed over the funds raised from this year's REDDY Fun Run/Walk.

A total of \$35,385 was raised this year, with every dollar being used to support upgrades to the Palliative Care Unit.

Thank you again to our wonderful Auxiliary members, the REDDY Fun and Fitness team, and everyone who participated in what has become a very popular annual event on the Redcliffe Peninsula.



Star of the Month for July

Once again for our Star of the Month award we received a big pile of great nominations and a good mix of individual and team nominees.

By the close of nominations, 24 submissions had been received for the July award, including:



- | | | |
|------------------------|--------------------|-------------------------|
| • Caroline Mitchell | • Alexis Austin | • 4 East / DAFU Team |
| • The ICU team | • Dr Riaz Shaik | • Lisa Bennett |
| • Katie Roderique | • Rodney Nesbitt | • Aunty Sherry Himstedt |
| • Nicola Carruthers | • Melissa Cuthbert | • Jais Matthew |
| • Joy Dickinson | and Ellie Cooper | • Serenity Meredith |
| • Lynne Ruiz | • Robine Roser and | and Lacey Evans |
| • Jasmine Kuhnert | Hospital | • Natasha Frahm |
| • Jodie Gordon | Coordinators | • Rikki Mack |
| • Dr Lauren Brownhalls | • Dr Andrew Beatty | • Karen Pitts |

Congratulations to Aaron Goodwin, who is our Star of the Month for July. Aaron receives this month's award in recognition of the way he communicates with patients and the extra effort he makes to ensure they are comfortable and understood.

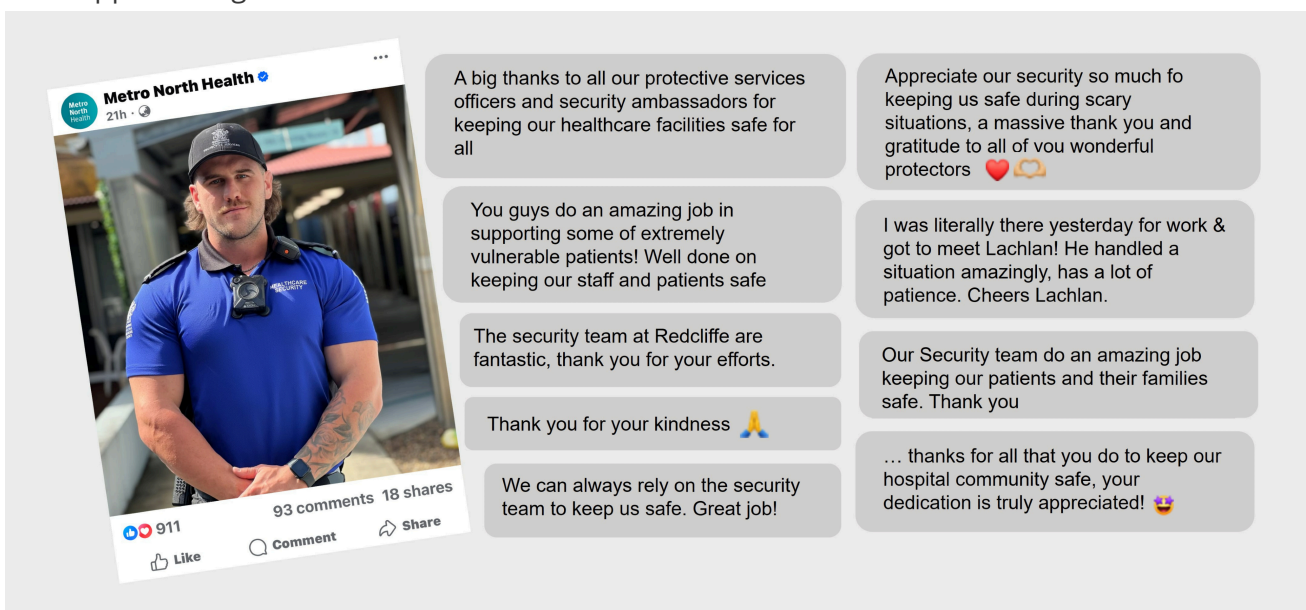
Nominations are now open for the [August Star of the Month Award](#), and I'm sure we'll receive another great range of nominations.

Patient and Consumer Feedback

Metro North Health marked International Security Officers Day last week with a social media post featuring Redcliffe Hospital protective services officer, Lachlan. The post received a lot of attention - recording more than 900 likes in the first 24 hours. This week, that number has grown to more than 1,500.

Our security team do incredible work, and we see this team caring for patients and protecting staff with kindness and professionalism every day. It's great to see that so many people appreciate their great work too.

The Facebook post is still [online here](#), and I've included a selection of those comments of support and gratitude below.



Redcliffe Hospital Research Symposium

The Redcliffe Research Symposium will be back again this year on Thursday 11 September, from 9am to 1pm.

You can register your interest in sharing a presentation or a poster [here](#), until Monday 18 August.

If you have any questions about this year's Symposium, please email Joel.Dulhunty@health.qld.gov.au.



Redcliffe Hospital Staff Excellence Award nominations



Award nominations have been open for a week now, and already we're seeing some great nominations coming in.

[Nominations will be open](#) until 5pm on Friday 15 August, so there's still plenty of time to draft a winning submission in favour of a team or colleague who makes us all feel proud to say *I am Redcliffe*.

Our awards are sponsored by QSuper, part of Australian Retirement Trust and will be presented on Wednesday 10 September.

Clinical Council survey

Redcliffe Hospital's Clinical Council is interested in hearing from all hospital staff about the availability of retail, food, and beverage options around the hospital after business hours. Clinical Council are asking staff to complete this [quick survey](#). Thanks to everyone who has already shared their views.

Staff profile: Chantal Fichera

This week's Staff Profile focusses on the Disability Specialist within the social work team, Chantal Fichera.

Chantal has been at Redcliffe since 2021, and in the role of Disability Specialist since it was established in 2023.

The Disability Specialist role provides advice, education and clinical support to clinicians, patients and their carers about equitable access to health care for people with a disability.

Chantal says the role is particularly important, with around one in five people in our local community living with a disability.



"People with disability often experience barriers to accessing healthcare. Sometimes it's because of discrimination, or it's exclusion from decision making. Other times, it's caused by lack of access or inadequate care, which contributes to poorer physical and mental health outcomes."

"My role is about promoting inclusion and removing those barriers," Chantal said.

"The role focuses on identifying inpatients with complex communication, behavioural and/or care needs, and ensuring they receive the adjustments required – from the point of admission, throughout their care and therapy, all the way to discharge planning."

"A core function of the role is also supporting the implementation of the Metro North Disability Services Action Plan, which we launched at Redcliffe Hospital in March last year."

The role operates Mon-Thurs from 8:30am-4:30pm with an outpatient clinic offering telehealth and telephone appointments on Monday 1pm-4:30pm. Inpatients can self-refer through the ward social worker. Other patients can refer through the Social Work Department or during an appointment with another hospital clinician.

Lastly this week, recognising how busy things are right now a reminder to please look after ourselves and each other. If you're unwell - please do not come to work - take the time you need to recover and avoid spreading illnesses to your colleagues or patients.

When it comes to other aspects of our wellbeing, we have some great [Peer Responders](#) available, and there are resources to assist on the [Metro North Extranet](#). Please access those, if you need them.

Kind Regards

Cang Dang
Executive Director,
Redcliffe Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

[*If you have no longer work for Redcliffe Hospital - click here to request to be removed from the mailing list.*](#)