



Summary:

- PREMs is coming back to Redcliffe
- Allied Health Showcase for 2025
- New clinical leadership appointments
- Why your ID card matters

Message feedback



**Audience: Redcliffe
Hospital staff**



Read time: 4 min



For: Information

Dear colleagues

August is Metro North Safety & Quality Month, and the Safety & Quality team want everyone to know that the Patient Reported Experience Measures (PREMs) survey is returning to the Emergency Department.

PREMs is an online survey sent to patients 48 hours after they are discharged. PREMs asks patients about their care, and those responses give us important insight into how we can improve that care for everyone.

The plan is for PREMs to be rolled out again to inpatient areas later this year and to outpatient clinics in early 2026.

During Metro North's Safety and Quality Month, Redcliffe's Safety & Quality team were also helping everyone understand more about Metro North's Compassionate Care Principles (pictured right).



Nominations close tonight for Staff Excellence Awards

It's your last chance to [submit a nomination](#) for this year's Redcliffe Hospital Staff Excellence Awards, with nominations closing at 5pm tonight.

We've had a surge in nominations over the past week. Thank you to everyone who has taken the time to put forward a colleague or team to recognise the great work they have been doing.

Click here to find out more or [submit your nomination.](#)

Our awards are proudly sponsored by QSuper, part of Australian Retirement Trust.



New clinical leadership appointments

Please join me in welcoming Dr Michael McAuliffe (pictured right) as our new Director of Orthopaedics.

Dr McAuliffe is Queensland trained and also holds an appointment at STARS. He is a Deputy Director of the Australian Orthopaedic Association National Joint Replacement Registry and has multiple ongoing research projects based around joint arthroplasty.

Congratulations also to Sarah Frisby (pictured right) on her permanent appointment as Director of Occupational Therapy.

Sarah has been acting in the role for the past few months since joining us from the PA Hospital.



The Allied Health Showcase is back!

The Allied Health Showcase will be back again this year on Tuesday, 14 October. This will be the second time Redcliffe has held the Allied Health Showcase, which celebrates Allied Health Professions' Day and the diverse and impactful contributions of our allied health teams.

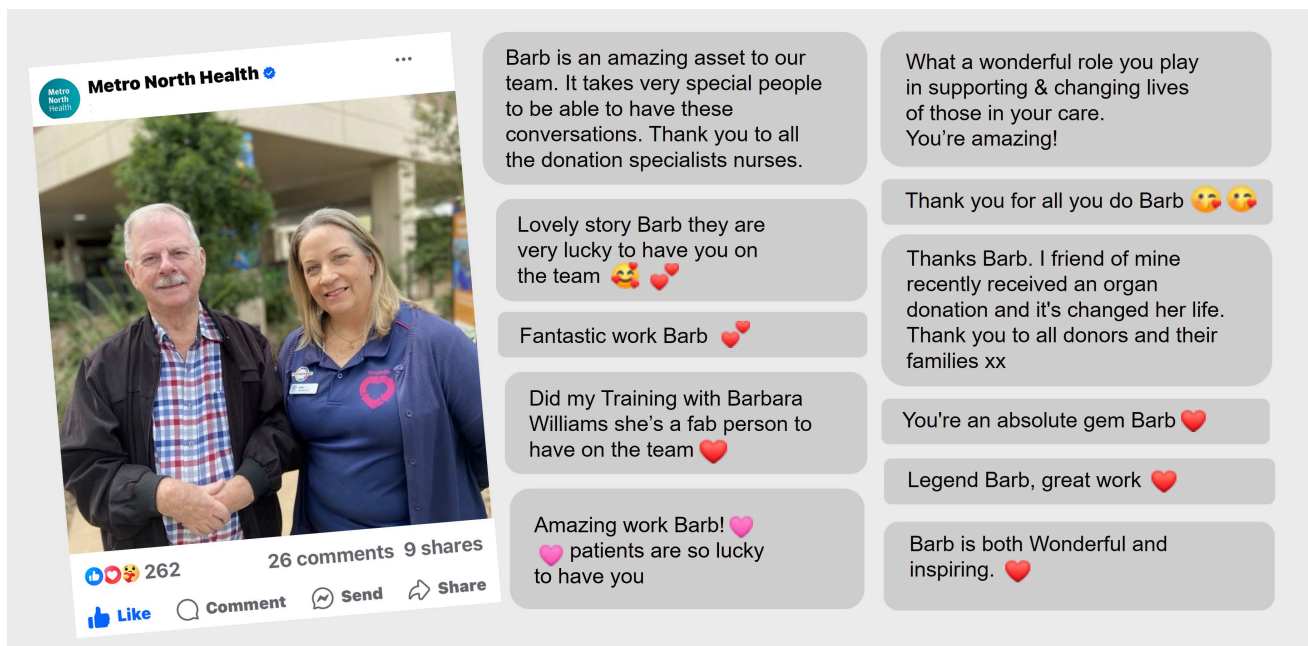
Presentations and posters are [now being called for](#) from Allied Health practitioners that highlight the breadth of quality improvement, research and innovation happening across Redcliffe Hospital.

The Allied Health Showcase is the latest addition to annual hospital events that demonstrate our commitment to innovation and quality care, alongside the Redcliffe Hospital Research Symposium and the Nursing and Midwifery Spotlight.

Patient and consumer feedback

The Metro North Facebook page shared a post recently featuring Barb Williams, promoting her work with organ and tissue donation. The post has received nearly 300

likes, and lots of kind comments about Barb, sharing thanks and gratitude. The post is available [online here](#), and I've included a selection of the comments below.



Lastly this week, a word about our obligation to keep the hospital safe and secure - an obligation that starts with [wearing and displaying your ID card](#).

Your ID card isn't just for opening doors. Your ID card tells patients and consumers that you can be trusted with their care. Accountability and transparency are vital aspects of providing safe and quality care.



During Metro North Safety and Quality month, please take a moment to check the expiry date and condition of your ID card. If it's due to expire, is damaged, or has stickers over the photo/details, it's time to [have it replaced](#).

Thanks for doing your bit to keep our patients and each other safe and secure.

Kind Regards

Cang Dang
Executive Director
Redcliffe Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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