



Summary:

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Message feedback



Audience: All staff



Read time: 3 min



For: Information

Dear team,

As you may be aware, members of the Queensland Nurses and Midwives' Union (QNMU) are participating in Protected Industrial Action (PIA) as part of ongoing enterprise bargaining negotiations for the Nurses and Midwives Award.

We acknowledge and respect the right of QNMU members to take part in PIA, as well as the right of staff who choose not to participate. Thank you to those who have volunteered their time to help support TPCH during this period.

A reminder to continue demonstrating our Metro North shared values of respect, teamwork, compassion, integrity and high performance.

Executive update

This week, I had the opportunity to speak at the Women in Healthcare Leadership Summit 2025, joining a panel of senior healthcare leaders to discuss the ongoing challenges faced by women in leadership roles.

While progress has been made, there is still more to do. Events like this are a valuable opportunity to share insights and explore ways to strengthen inclusion across the health

sector. Thank you to my fellow panel members for creating space to share experiences and ideas for change.



Multi-storey car parks update

We're making good progress across both our existing and new multi-storey car parks. The express ramp will open on Monday 4 August which will provide direct access to level 3 and above in the new multi-storey car park. The boom gates on the ramp are now operational and works are complete.

Refurbishment of the lift in the existing multi-storey car park started this week and we are on track to reopen that car park on Monday 11 August.

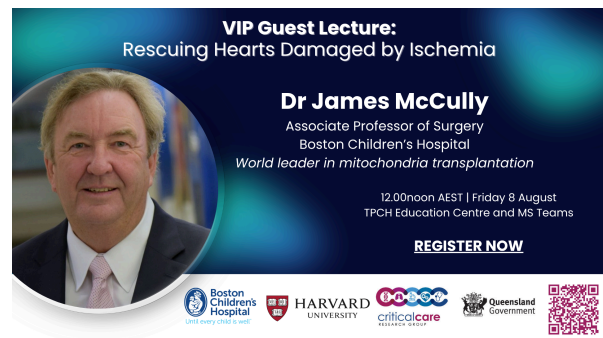


DonateLife Week

We're recognising DonateLife Week with a vibrant display in the Café for The Common Good. It's a great chance to raise awareness about life-saving organ and tissue donation. Staff and visitors were able to chat with heart and lung transplant recipients. This was an encouraging reminder of the impact of what we do here at TPCH and the importance of donation conversations. To learn more or start the donation conversation, visit donatelife.gov.au.

International guest lecture at TPCH

Next Friday 8 August, we're welcoming Dr James (Jim) McCully, Associate Professor of Surgery at Harvard Medical School, to deliver a guest lecture at TPCH. Dr McCully is an international expert in mitochondrial transplantation and cardioprotection. His visit, alongside Professor Göran Dellgren from Sweden, reinforces our role as leaders in heart transplantation research. I look forward to hearing his insights at our Critical Care Research Group. You can read more and register [here](#).



Meeting room booking improvements

We're simplifying meeting room bookings by transitioning to the Resource Management System (RMS). This change will centralise and streamline access to meeting spaces across TPCH. The project team will be in touch with room calendar owners to support the rollout.

To help staff get familiar with the new system, RMS information sessions will be held at the Education Centre:

- Wednesday 6 August, 2–3pm (Room 2)
- Thursday 7 August, 9–10am (Room 4)

Staff profile – Jo-Ann Hill

As Safety Month approaches, we're spotlighting Jo Hill, Consumer Feedback and Experience Manager. For the past 14 years, Jo has played a central part in managing patient feedback and supporting quality improvement. She supports patients, families and carers to raise concerns and provide feedback about their care, working closely with staff to resolve issues and improve safety and experience across TPCH.

With a background in social work, Jo brings empathy and understanding to complex situations and uses feedback to drive continuous improvements and positive change.



Shout out

You may have noticed a bright new addition to the Gathering Garden. A big thank you to our electricians, who recently sourced and installed new lighting in the area to improve visibility and safety for staff and visitors after dark. It not only lightens up the space but



also makes it feel more welcoming for staff and visitors at any time of day. Thank you to the team for helping make this popular area safer and more inviting.

Kind regards

Tami Photinos
Executive Director
The Prince Charles Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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