

Metro North Health

Message from the

# Executive Director The Prince Charles Hospital

Tami Photinos



## Summary:

- Executive update
- Nominations open for TPCH Staff Excellence Awards
- Have Your Say survey results vidcast
- Safety and Quality Month

Message feedback



Audience: All staff



Read time: 3 min



For: Information

Dear team,

Metro North Board Chair Bernard Curran and I attended a formal dinner reception hosted by CCRG, in honour of visiting academics from Sahlgrenska University Hospital, University of Gothenburg, Sweden and Dr James McCully from Harvard University and Boston Children's Hospital, USA.



Talking with the guests reinforced to me how TPCH continues to be a world leader in cardiac and transplantation health.

## Executive update

After a competitive process, Dr Peter Stevenson will join the TPCH Expansion Project in the Paediatric and Child Youth subject matter expert role, starting Monday (18 August). He will continue as the Metro North Paediatric Stream lead and other key paediatric roles at TPCH, including working in the paediatric outpatients clinic one day per week.

Congratulations to Dr Francesca Arcidiacono (left) who will step up into the Acting Clinical



Director Paediatrics role, which includes leadership of the Paediatric Outpatient process underway.

Thanks for your support of Francesca and Peter in their roles over the coming months.

Welcome also to Anaesthetics SMO Dr Abir Guha, who has joined TPCH after completing a 12-month fellowship at Princess Alexandra Hospital, sub-specialising in neuroanaesthesia.

His professional passions lie in cultivating trainee excellence and welfare, having previously led his department's mentoring and welfare program and contributing regularly to Part 2 teaching.



The TPCH Staff Council met yesterday, which included updates from Metro North Chief Operating Officer Stephen Eaton and TPCH Cultural Capability Officer Rebeckah Mooney.



**STOP  
RACISM**  
It Starts with Me

**PAUSE &  
REFLECT**  
Yarning Circles  
@ TPCH

**Pause and Reflect Yarning Circles will take place  
in the TPCH Gathering Garden:**

Monday 11th August 12:30pm	Wednesday 10th September 1:00pm
Thursday 27th August 11:00am	Monday 22nd September 9:00am

All Metro North staff are welcome.  
For more information please contact, Rebeckah Mooney TPCH Cultural Capability Officer,  
**31396623/0499941978 [CulturalCapabilityOfficerTPCH@health.qld.gov.au](mailto:CulturalCapabilityOfficerTPCH@health.qld.gov.au)**  
Visit **Stop Racism. It Starts with Me.** | Metro North Health for more about the Anti-Racism  
Campaign, policies, resources and education.



Nominations are [now open](#) for this year's TPCB Staff Excellence Awards.

The awards will celebrate excellence across 18 award categories this year, including:

- People Focus
- Innovation
- Excellence in Performance
- Leadership in Action
- Values in Action
- Excellence in Integrated Care
- Excellence in Training and Education
- First Nations Staff
- Improving First Nations Health
- Safety and Quality
- Excellence in Consumer Partnerships
- Non-Clinical Excellence in Operations
- Emerging Leaders
- Rising Star of Research
- Research Support
- Research Partnership
- Researcher of the Year
- Graeme Neilson Best Paper

The [nomination guidelines](#) explain the criteria for each of these categories.

Anyone who works at TPCB can be nominated, including work units and teams, as well as individual staff, volunteers and students.

Nominations will be open until 5pm Monday 15 September.

Our awards will be presented this year on Thursday 23 October and are once again sponsored by QSuper, part of Australian Retirement Trust.

### Have Your Say results vidcast

Hear the results from the recent Metro North Health Have Your Say staff survey with BPA Analytics Director Jacqui Parle, Acting Chief Executive Dr Liz





Rushbrook and Clinical Council Chair Dr Alan Yan.

[Join the meeting](#) on Thursday 21 August from 12pm to 1pm.

A recording will also be available on [QHEPS](#).

### Multi-storey car parks update

Works to upgrade the existing multi-storey car park are complete and it has now reopened.

The two car parks are now operating as one with access to both via the express ramp.

Note the new car park has a height restriction of 2.3 metres, while the old car park and the express ramp are 2.1 metres, so please take care when crossing between car parks.

For more details, visit the [TPCH parking and transport website](#) page.

### August is Safety and Quality Month

Two items today - PREMs and PDPs:

The Patient Reported Experience Measures (PREMs) survey will be returning to the TPCH emergency department in September.

PREMs is an online survey sent to patients 48 hours after they are discharged from our care.



The PREMs survey focuses on the patient's view of their health care visit and provides insights into how we can make changes to improve the care we provide.

Our adult and children's emergency departments are amongst the busiest in Queensland. The return of PREMs is another way that we can make that care even safer.

Thanks to the TPCH Safety and Quality team for its work to roll out PREMs next month.

The plan is for PREMs to be rolled out again to inpatient areas later this year, and to outpatient clinics in early 2026.

### Have you completed your PDP?

Completing your annual Performance Development Plan (PDP) is a vital part of supporting your development, aligning team goals and driving excellence across TPCH.

While the target is 80 per cent compliance, currently we are sitting at 71.8 per cent — which means we have room to improve and an opportunity to show our commitment to continuous development.

If you haven't yet completed your PDP, reach out to your manager and book in a time.

Kind regards,

**Tami Photinos**  
Executive Director  
The Prince Charles Hospital

**Metro North Health**



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland  
Government**

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