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Metro North Health

Message from the

Executive Director Community and Oral Health

Glynis Schultz



Summary:

- COH All Staff Forum - Have Your Say Survey
- Impact through communication
- R U OK? Day schedule
- Health Equity showcase film
- A final shout out - Ebbtide House

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear Team

The fourth biennial Metro North Have Your Say staff survey was held from 12 May to 8 June this year.

I want to again thank the 940 staff who shared their views, giving us a clear and representative picture of how our Community and Oral Health staff feel.

The leadership team and I are determined to use these insights to make our workplace better.

On Wednesday, 10 September I will host an all staff TEAMS meeting to outline some of the key findings from the survey including what we are doing well and the areas for improvement.

I will also outline the next steps we will take as a directorate to communicate and explore these findings at a service level.

The COH Have Your Say - All Staff Forum link is below, but please be mindful that the TEAMS meeting request will be sent via outlook early next week as a reminder.

[Join the meeting next Wednesday](#)



I look forward to seeing as many of you there as possible.

Impact through communication

Last week, we celebrated Speech Pathology Week with the theme - *Impact through Communication*. The week acknowledges the difference that speech pathologists make in the lives of those they support.

Over 1.2 million Australians live with communication needs and rely on the support provided by teams of professionals, including speech pathologists, for assistance at every stage of their lives.

From young children to older Australians, speech pathologists are there, supporting wellbeing, confidence, connection, independence, inclusion, empowerment and opportunity.

In COH, we have 25 speech pathologists who work with adult clients from a range of backgrounds and diverse needs to support them to optimise their ability to communicate functionally, and safely enjoy eating and drinking with family and friends.

They are an invaluable part of our COH services and the care we provide.



R U OK? Day schedule for COH

Thursday 11 September is R U OK? Day.

The day reminds us that a conversation can change a life! The question, R U OK? inspires and empowers everyone to meaningfully connect with the people around them and start a conversation with those in their world who may be struggling with life.



You don't need to be an expert to reach out - just a good friend and a great listener. At COH, we will be hosting many opportunities to get together as ask that important question.

View the [latest schedule of COH events across oral health and community sites](#).

Health Equity showcase film

In July, Metro North Health proudly launched the [Metro North Health Equity Strategy 2025-2028](#) — marking the next chapter in our health equity journey. This strategy reinforces our steadfast commitment to delivering equitable health care for Aboriginal and Torres Strait Islander peoples across all our hospitals and health services.

Achieving health equity is a shared responsibility and it requires the dedication of every member of staff here at COH. I am committed to continuing this important work, walking alongside our community to ensure our services genuinely reflect their needs, priorities and voices.

At the launch, Elders, community members and staff spoke powerfully about the significance of the health equity agenda — what it means for community and the responsibility we hold to get this right. Their words were a timely reminder of the work ahead.

I encourage you to watch this inspiring video [here](#).

A final shout out - Ebbtide House

The expansion of geriatric and interim care at Brighton Health Campus has been an important and necessary step that our directorate has taken over recent years. And, based on the following compliment, our patients and their family strongly agree:

"Thank you for your outstanding care to myself and my husband. Your compassion and kindness made the journey somewhat easier. I am grateful for the exceptional support you provided during our time with you.

"To Michelle and Sara-Jane, thank you for your support. Thanks to the team of doctors who cared for Angelo over 14 months. To the nursing staff for their unending care.

"Thanks to the staff who comforted me in my darkest times, which was quite often. To the staff who my husband lashed out at. If he knew what he was doing he would have been horrified. He was such a caring and thoughtful man.

"To all of the staff who worked with the nursing teams moving and lifting him in and out of bed. Thank you. To the social workers, recreational staff, catering team and allied health staff. Thank you.

"To reception, thank you for your understanding when I said: Just going for a walk, on the phone of needed. I am so grateful that Angelo was able to stay with you all until the end came. I will miss you all."

Glynis Schultz
Executive Director

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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