

Summary:

- Acknowledging 40 years of disability care
- · Twenty years celebrated at North West
- · Great R U Okay Day celebrations
- · Crocheting Cooinda style
- A final shout out QAS Falls Co-Responder Program

Message feedback







Dear team,

I had the opportunity to catch up with many staff across the directorate this week as part of some very important celebrations and milestones.

At Brighton Health Campus, we acknowledged the work of staff over the last 40 years who were part of the former Brighton Brain Injury Service (BBIS).

What made BBIS truly exceptional was not just the care it provided, but the people who delivered it. Their dedication, innovation and compassion enabled patients to leave rehabilitation with greater independence, reduced care needs and most importantly, a better quality of life.

Behind every patient success story is a team of professionals who gave their all. To the nurses, allied health professionals, doctors, support staff and everyone who contributed to this service, I want to say thank you!

Your work has made a profound difference, not for only the patients but their families, the community and the broader health system.



Some members of the former BBIS service.

Twenty years celebrated at North West

Twenty years can be a long time, but for many of our colleagues at North West Community Health Centre it feels like yesterday that the centre opened.

A special mention to Registered Nurse James Scott, and Administration Officers Jenny Maude and Allen Fisher who have been at the facility, on and off, for the past two decades.

If you didn't know, the North West Community Health Centre was originally the Keperra Hospital which opened in 1983.

The community centre opened its doors in 2005, and delivered Indigenous Health, Alcohol and Drug, Sexual Health, Australian Hearing, School and Youth, and Adult Mental Health services, and Diabetes, Renal and Immuniseation clinics.



The North West Community Health Centre Team

Great R U Okay Day celebrations?

It was another great R U Okay Day across the directorate with 25 morning and afternoon teas, and staff barbeques being held across dental clinics and community facilities.

Thank you to everyone who organised these important gatherings as the day reminds us that a conversation can change a life!



The question, R U OK? inspires and empowers everyone to meaningfully connect with the people around them and start a conversation.

You don't need to be an expert to reach out - just a good friend and a great listener.





Pine Rivers Community Health Centre

The Halwyn Centre



Brighton Health Campus

Crocheting Cooinda style

Tracy, Advanced Recreation officer at Cooinda House wanted to share a great story about volunteer Roxy and her Yarns and Purls group.

With help from residents — including those who've taught her the art of crocheting — Roxy has been creating colourful talking pieces around Cooinda.

One of their latest achievements is the completed Goldfish Project, adding a fun and creative touch to the homelike space.



A final shout out - Leisa Harris and Taylor Bennett, QAS Falls Co-Responder

Another wonderful compliment was received through one of our staff members.

"Today, I had the pleasure of speaking to Valerie a carer who rang to provide a compliment for the Falls Co-Responder Program, and in particular Leisa Harris and Taylor Bennett.

"Val described you as 'little angels' who did a 'wonderful job' helping Douglas after his fall at home on Sunday.

"She was so impressed with how kind, patient and thorough you were in your assessment – they didn't want to go to hospital 'to be just checked out' and felt you did all the necessary checking at home.

"Valerie remarked that Leisa made recommendations to the Home Care Package provider that aimed to keep Douglas safe at home, as this was his goal.

"Valerie was very impressed with the innovation and service, and remarked more than once that team should stay around and that the special chair was a game changer for Douglas who had experienced multiple falls.

"It is obvious that the reward for this couple was having patient-centred and safe care in the home . This was delivered with professionalism, kindness and with an eye to the future so that further falls could be prevented.

"Thank you both for being such high performers and wonderful carers!"

Jayne Stevenson
A/Executive Director















We uphold our commitment to health equity through our Values in Action Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



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