

Metro North Health

Message from the

Executive Director Redcliffe Hospital

Cang Dang



Summary:

- Planning ahead for Christmas
- More connected care for Palliative Care
- Have Your Say results update
- Social media feedback
- People & Culture sessions

Message feedback



**Audience: Hospital
staff**



Read time: 5 min



For: Information

Dear colleagues

The September school holidays are now upon us, which means the end the year is just around the corner. If you haven't already, now is the time to talk with your line manager about when you'll be taking leave over the summer. Taking leave regularly is essential to your wellbeing - and planning ahead helps teams continue to deliver exceptional care.

As a hospital, we're planning ahead for Christmas too - and this summer we won't be observing a shut-down period, apart from public holidays and concessional days.

There's still plenty of 2025 left though - and lots to get done. Thanks to everyone for their efforts so far.

Walk4Pics this Saturday

Redcliffe Hospital's [ICU Follow-Up Clinic](#) works with patients following an ICU admission, aiding their long-term recovery, and caring for patients with Post-Intensive Care Syndrome (PICS).

The ICU Follow-Up Clinic team are inviting everyone to join [Walk4PICS](#) this Saturday. The event is run annually as an awareness raising event for Post Intensive Care Syndrome survivors.



Get in touch with [Laura Smith](#) to find out more about how to get involved.

More connected care from the palliative care service

Redcliffe Hospital is providing more connected care with a new Palliative Care consult service on weekends.

Previously, on weekends expert advice was only available by phone to an on-call palliative care consultant. Now, Redcliffe Hospital provides a weekend consult service with a Clinical Nurse available at the hospital on Saturdays and Sundays, between 7am and 3:30pm.

The expansion to cover weekends will improve continuity of care and improve access to in-person advice and support for nursing and medical staff.

The service has been made possible through Queensland Health's Palliative Care Reform Program and the Palliative Care Strategy and Workforce Plan.



Have Your Say update

More action this week on the Have Your Say survey results - with team-level reports and results delivered to managers, NUMs and line managers.

We provided a briefing to our line managers on Tuesday, and they've also been provided with a range of [support materials and resources](#) to help them interpret their team-level

reports.

Over the next week or so, team leaders will work through their reports, and it's my expectation that they'll soon be setting up a time to go through the results with their teams.

From here we'll be arranging a Special Staff Forum to share whole of hospital results. Details about that session will be provided soon.



Staff profile - Katie Roderique

We're talking to Advanced Physiotherapist, Katie Roderique this week for our staff profile.

Katie has been a physiotherapist for more than 20 years, the last three of them with us here at Redcliffe.

It's been a huge September so far for Katie - receiving the Innovation Award at our Staff Excellence Awards and presenting at the Redcliffe Research Symposium.

Katie is also one of the driving forces behind the hospital's Pelvic Health Physiotherapy Screening Clinic. This clinic has been doing great work in creating faster access for many of our patients requiring pelvic floor assessment and management. The service started with a Gynaecology Physiotherapy Screening Clinic, with Katie receiving support to temporarily expand on this model of care to support patients on the Urology wait list.



By providing more timely access to a physiotherapist, as many as 60% of patients no longer need to be on the urology waitlist - having received effective care, improvement to their underlying conditions, and a boost to their quality of life.

It's another great example of how we can provide a connected care system!

Connect with People & Culture

Redcliffe's People & Culture team are running regular sessions to help support staff and leaders.

Today's session was all about *navigating workplace stress and looking after yourself*. If you missed it, the sessions are all recorded and [posted on QHEPS](#).

If you'd like an invitation to the next session, please [let People and Culture know](#).

I am Redcliffe

Connect with People & Culture Services

VALUES IN ACTION

Navigating Workplace Stress and Looking After Yourself

An education session presented by
Andrew Craker, Staff Psychologist
12noon Wednesday, 24 September 2025

All staff are invited to join the session via
Microsoft Teams QR
In-person: Lecture Room 3, Education Centre,
Redcliffe Hospital

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Social media feedback ...

Some more great social media attention for Redcliffe Hospital on the Metro North Health Facebook page. This [post](#) (below) featured Janene and Leicha with more than 300 books Redcliffe Hospital staff donated as part of Indigenous Literacy Day.



Today's readers are tomorrow's leaders, and the generous Redcliffe Hospital community has given them an extra boost.



The team at the hospital's Aboriginal and Torres Strait Islander Health Unit encouraged the community to donate books as part of Indigenous Literacy Day, and were inundated with publications for all ages, that will be shared with children at the Koobara Kindy and Preschool in Taigum.

Proud Yidinji and Mamu woman Leicha works alongside Director of Facility Services Janene and other members of the Reconciliation Action Plan working group to develop initiatives like the book donation program.

As well as initiating positive projects, Leicha's role as Indigenous Nurse Navigator ensures culturally and clinically appropriate care is provided for all of our identified patients.

Lastly this week, Metro North Health have revised and revamped the [Executive Leaders Program](#), and applications are closing in the coming days for the next round.

Taking on new opportunities and expanding your skills is an important part of career development - no matter what your role or profession. The Executive Leaders Program is designed to support those who have the potential and drive to move into the highest levels of Metro North and Queensland Health.

Time is running out though, so find out more [here](#) - and [please get in touch today](#) if this sounds like something you'd be interested in.

A workplace to be your best is one where we support each other.

Kind Regards

Cang Dang
Executive Director
Redcliffe Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

[If you have no longer work for Redcliffe Hospital - click here to request to be removed from the mailing list.](#)