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Metro North Health

Message from the **Board Chair**

Bernard Curran



Summary:

- Board meeting held at TPCCH

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Audience: All staff



Read time: 2 min



For: Information

Dear colleagues,

This week the Board met at The Prince Charles Hospital where we had the opportunity to visit and meet with staff in the Cardiac Catheter Lab and Mental Health. We also visited the new Clinical Trials Research Centre, the first embedded centre in a Queensland hospital.

The Board also had a very beneficial meeting with consumers who provided feedback on how we engage young people in consumer activities and ensure waiting rooms include consumer information.

The Board approved the Performance and Accountability Framework (PAF) which underpins how we will deliver our commitments against the Strategic Plan and our Service Level Agreement with the Department of Health. It includes clarity on roles, structures, escalation protocols, and risk management to support delivery of services to our community. An important part of the PAF is to enable our leadership at the Metro North and facility level to be closer to the business and the day-to-day activities. This has been designed to be purposeful and actionable, to position our leaders to actively listen and support you, our people, and to our consumers.

We also confirmed our sustainability plans for the next few years. The Acting Chief Executive and I will provide more detail about sustainability in a future message.

The Board also discussed the important role AI can play in the healthcare context with appropriate governance, as well as the excellent work of Metro North's Institutes. As an organisation we have big ambitions for a better future and a solid plan to get there.

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Jamieson Trauma Institute is a great example of a statewide service supporting all Queenslanders. We heard from Professor Michael Schuetz on JTI's strategy and processes where each project is considered in terms of envisaging what the end might be in improving care.

The Board acknowledged the Caboolture Hospital medical imaging look-back review. We need to learn from the hard experience of this issue and come out stronger. Thank you to all the staff who have been involved in the review to resolve the matter as quickly as possible and provide our community with reassurance about their care. It has been an impressive team effort. We will consider our overall processes across our services for medical imaging and pathology results to ensure patient care and safety is always at the forefront of decision making.

Last week I also attended Charlie's Week for the Staff Excellence Awards and wish to congratulate all winners, runners-up and nominees. I was also impressed with the short film competition. TPCCH Executive Director Tami Photinos shared the winning video, Bohemian Remedy, with the Board to resounding applause for the talented staff.



Regards,
Bernard

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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