

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- RBWH Peer Review
- Budding artists visit RBWH
- Anti Racism Vidcast
- Medication Safety Awareness Week
- RBWH patient's journey to Paralympic gold
- Pausing to remember

Message feedback



Audience: All staff



Read time: 5 min



For: Information

Dear colleagues

Last week, our hospital participated in a peer review—an important opportunity for us to ensure we are always accreditation-ready. Staff from other areas of Metro North, led by Grant Carey-Ide (Executive Director, Clinical Governance), assessed our hospital against the National Safety and Quality Health Service Standards.

I'm pleased to share that the preliminary feedback from the review team was that we performed well across all standards, and Grant noted that he could see the improvements we have made over three successive peer reviews. Of course, we do have some work to do in a range of areas, and as soon as we receive the feedback report, we will develop service-line and organisational-level action plans to address these.

The peer review team was extremely impressed by your willingness to talk with them and share your work to improve patient care. This open attitude always sets a positive tone in a peer review and in an accreditation process.

Thank you, everyone, for your continued work in providing safe and high-quality care to patients.

Budding artists visit RBWH.

I had the pleasure of joining Board Chair Bernard Curran late last week to welcome

students from the Pine Rivers State High School Indigenous Art Program to RBWH.

Over the past few months, these talented students have created more than 30 artworks, which will soon grace the walls of our cardiology clinical spaces.

During their visit, the students treated us to a traditional dance performance, before Clinical Measurements Director Adam Scott led a tour of cardiology, where the students chose where their paintings would be displayed.

These paintings will help make our spaces more welcoming and culturally safe for members of the community. A heartfelt thank you to the cardiology team for fundraising to provide art supplies, and to the students for their time, creativity, and the meaningful stories behind each piece. We look forward to showcasing their work for many years to come.



Anti-racism Vidcast

This Thursday, Acting Metro North Chief People and Culture Officer Brett Bourke and Executive Director of Aboriginal and Torres Strait Islander Health Sherry Holzapfel will host a “Stop Racism. It Starts with Me” vidcast for all staff.

This follows the launch of our anti-racism campaign earlier this year, which received recognition not only within Metro North but across the state. I encourage everyone to make time to join the session and learn more about the campaign, the policy, our reporting mechanisms, and the shared responsibility we all have—supported by strong organisational commitment—to create spaces for our community, patients, and staff that are free from racism and discrimination.

Join the session [here](#) at 12:00 PM on Thursday, 13 November.

Team profile—medication safety

Last week marked Medication Safety Awareness Week, where we shone a spotlight on the importance of managing and administering medications safely. It was also a chance to learn more about our RBWH Medication Safety Team, which includes CNCs Sian and Katherine, and Medication Safety Pharmacist Dani (pictured).

From simple analgesia to complex treatments, almost every patient receives some form of medication. The Medication Safety Team works closely with clinicians to ensure the right patients receive the right medication at the right time—adhering to the '6 rights' of medication administration before any is given.

The team also review policies and procedures to ensure compliance with regulations and legislation, helping us meet accreditation standards. Training and education are also key aspects of their role, as they collaborate with staff across the hospital to promote safe prescribing and administration practices.

Thank you to the team for your vital work supporting safe patient recovery and staff across RBWH.



RIO Markets return for 2025

If you're around the level 1 atrium over the next few days, be sure to visit the Re-engagement in Occupation Market, which showcases goods created by consumers from the Tess Crammond Pain and Research Centre as part of their recovery.

The market offers a meaningful opportunity to support these individuals as they engage in creative activities while navigating their health and chronic pain journeys. It will take place today and Wednesday, with all proceeds going to the Tess Crammond Centre and the RBWH Foundation.

I encourage you to come along and show your support for this inspiring initiative.

Curtis McGrath's journey to Paralympic Gold

You may know Curtis McGrath as a four-time Paralympic gold medal-winning

canoeist. What you may not know is that Curtis lost both legs while serving in the Australian Defence Force, after stepping on an IED while clearing land mines in Afghanistan.

I recently had the privilege of hearing Curtis speak at a lunch hosted by the RBWH Foundation.

After receiving emergency treatment at a NATO hospital, he was medevaced to Brisbane and treated at RBWH, where he overcame a serious infection and was fitted with prosthetic legs.

Curtis was effusive in his praise for the world-class care he received at RBWH, particularly acknowledging his surgeon, Dr Daryl Wall AM, who joined him on the discussion panel at the event.

Curtis's story is one of extraordinary resilience and recovery. It also highlights the vital role RBWH staff played in supporting his journey from injury to Paralympic glory.



Pausing to remember

Every year at the 11th hour of the 11th day of the 11th month, millions around the world pause in silence to remember the sacrifices so many have made so we can enjoy the freedoms afforded us today. Our RBWH community will join them as we take a few moments to pause, remember and reflect. Please listen for messaging on the hospital PA system shortly before 11am on Tuesday. Lest We Forget.

Eat Walk Engage celebration

Finally, for today, we're celebrating a milestone 10 years in the making this week, as we mark a decade of the Eat Walk Engage program.

Launched right here at RBWH in 2015, the program has grown to support 53 wards across 18 hospitals throughout Queensland. To celebrate this incredible achievement, please join us in the Level 1 Atrium from 10am this morning. I hope to see you there!

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti

Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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