

Metro North Health

Message from the

Acting Executive Director The Prince Charles Hospital

Melanie Dubbelde



Summary:

- External Benchmarking Exercise—TPCH Heart and Lung Transplant Services

Message feedback



Audience: All staff



Read Time: 1 Minute



For: Information

Dear team,

A redacted version of the *External Benchmarking Exercise—TPCH Heart and Lung Transplant Services* report is now publicly available. The redactions are in place to protect patient and staff privacy and have been approved by the Queensland Information Commissioner.

Metro North accepts the findings and recommendations from the report and is committed to continuously improving our transplant services and taking action to remedy the issues associated with the heart transplant service.

Some aspects of the report and associated media coverage may be distressing for staff. Please remember to look after yourself and each other. If you need support, please contact a [TPCH Peer Responder](#) directly or one of our [staff support](#) services.

Thank you for your hard work and commitment to implementing the report's recommendations and improving the services we provide.

You can access the report and a foreword from Metro North Board Chair, Bernard Curran and Acting Chief Executive, Nick Steele, [here](#).

Kind regards,

Mel Dubbelde

Acting Executive Director
The Prince Charles Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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