



Summary:

- Welcome to our Diploma of Nursing students
- MNH Outpatient Service Plan 2022 – 2025 Survey
- Compliment - Hospital in the Home
- Media training
- Final Shout Out - Welcoming Marly

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear Team

This week we welcomed 26 nursing students as part of the Urapun Clinical School of Nursing (CSON).

This unique initiative is an amazing partnership that has been established between Redcliffe Hospital, COH and TAFE Queensland.

These TAFE students are the first ever cohort to participate in the CSON.



The Diploma of Nursing students, who are studying to become enrolled nurses, will undertake training at TAFE, Redcliffe Hospital and COH.

The Urapun CSON students will complete four clinical placements, two each at Redcliffe Hospital and COH.

Welcome to our new students and a massive thank you to Karen Lush and Sharon Ragau for passionately driving and getting this wonderful partnership up and running.

I look forward to hearing about the success of this unique program and seeing many of our graduating students joining the care team here at COH.



Metro North Health is currently undertaking an evaluation of the [MNH Outpatient Service Plan 2022 – 2025](#) to assess its effectiveness, implementation and impact across our services.

All interested staff are encouraged to provide feedback via the staff survey as part of this evaluation. Your insights will support the assessment of how well the Plan has identified, embedded and delivered evidence-based, planned, coordinated and sustainable outpatient services across Metro North Health.

Your feedback is invaluable in understanding what has worked well, what could be improved, and how outpatient services can continue to evolve to better meet the needs of our patients, communities and workforce.

The [survey link is HERE](#) and the closing date is Monday 23 February.

Compliment - Hospital in the Home

"As the daughter I want to share my heartfelt gratitude for the exceptional care my mother received through the HITH service. I am currently visiting from England, where I work as a nurse and I can honestly say the standard of care provided was outstanding.

"From the very beginning, the team was extremely professional, compassionate and genuinely invested in my mother's recovery. The nursing staff were amazing and consistently went above and beyond, ensuring my mother felt supported, safe and cared for at all times.

"The service was, in every way, better than being in hospital—care was personalised and clearly tailored to my mother's individual needs.

"I would especially like to acknowledge the physiotherapists, Connor and Alex, who were exceptional. They thoughtfully considered my mother's cognition when planning her exercises, ensuring they were routines she could easily remember and follow. This level of insight and adaptability made a significant difference to her progress.

"The occupational therapist was also wonderful, taking the time to thoroughly assess my mother's home environment. I was particularly reassured by the care taken to check the shower and ensure the shower seat was safe and stable.

"What truly stood out was how seamlessly everyone worked together. The pharmacists and doctors were equally involved, and I greatly appreciated the phone calls from the medical team keeping me informed and updated on my mother's condition. As a nurse myself, I know what to look for in quality care and everything about this service was exemplary.

"Without the HITH team, I genuinely believe my mother would not have recovered as well as she has. I am incredibly grateful for the dedication, professionalism and kindness shown to her. This service made a profound difference to our family and I cannot thank the team enough."



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Final Shout Out - Welcoming Marly

Many of us have clear signposts in our life when we face significant challenge or experience something that lead us toward a new pathway in our journey.

For Caboolture TAFE Diploma of Nursing student Marly Devontier, it wasn't just one but two major life experiences or lessons which set her down a nursing path.

"It was when I had my first child and also had a very close friend who was diagnosed and is currently being treated for a very serious cancer," she said.

"These two experiences have pushed me down the nursing path. I always wanted to pursue nursing as a career, but life sometimes gets in the way."

Marly is one of the 26 Redcliffe and Caboolture TAFE Queensland nursing students participating in the Urapun Clinical School of Nursing (CSON).



Glynis Schultz
Executive Director

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
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