



### Summary:

- Occupational violence prevention summit
- RBWH shines at Staff Excellence Awards
- Help shape Metro North's culture
- Festive fun at RBWH

Message feedback



**Audience:** All staff



**Read time:** 5+ min



**For:** Information

Dear team,

Last Thursday, more than 150 staff, including a sizeable cohort of patient-facing staff, from across RBWH and Metro North came together in Brighton for a summit to discuss our responses to occupational violence (OV).

We know from the Have Your Say Survey and other feedback that OV is a key concern for staff, and we are committed to prioritising and delivering OV prevention initiatives, as well as implementing measures to better manage instances of OV and support staff.

While the data, discussions, and outcomes from the day are still being unpacked, we expect to have details about actions we can take shortly. I will share this and other information about this important issue with you when it becomes available.

Thank you to everyone who attended the session and openly shared their experiences. Your commitment and passion in tackling this issue while continuing to provide compassionate care are greatly appreciated.



Ambassador, John and Security Officer, James were among the RBWH attendees sharing ideas and experiences at the OV prevention summit.

### RBWH shines at staff excellence awards

I recently had the pleasure of attending the Metro North Staff Excellence Awards at the Brisbane Convention and Exhibition Centre to recognise and celebrate the many fabulous achievements of the last 12 months.

The event was a stellar evening for RBWH, as we won and were highly commended across many award categories. Congratulations to our winners, those highly commended, and everyone nominated for their excellent work.

The full list of recipients, with a brief description of their work, is below.

#### Chief Executive's Award

**WINNER:** Dr Lizbeth Kenny AO – Cancer Care

*Dr Kenny AO was recognised by Acting CE, Nick Steele, for her four-decade career that has improved the care, treatment, and technology used to diagnose and treat cancers.*

#### Excellence in Integrated Care Award

**WINNER:** Dr Cameron Mackay and the Plastics and Reconstructive Surgery Team

*The team developed a future Model of Care that aligns outpatient, emergency, theatre, and follow-up services under a sustainable, high-performing framework.*

#### Emerging Leader Award

**HIGHLY COMMENDED:** Lisa Blyth, CNC, VAD Team

*Lisa has shown extraordinary leadership in establishing Metro North's Voluntary Assisted Dying Service, and her mentorship has inspired others to train and work in this field.*

#### Excellence in Performance Award

**WINNER:** Tia Kemp, CNC, Plastics & Reconstructive Surgery Team

*Tia's leadership in Plastic and Reconstructive Surgery delivered Project Zero, which eliminated Category 1 skin cancer wait times from up to five months to zero.*

#### Excellence in Training and Education Award

**WINNER:** Nuclear Medicine Scientist Education Team

*The team is driving statewide transformation in nuclear medicine education, safety, and*

standards. Their model has global reach, influencing NSW Health and NHS London.

### Innovation Award

**WINNER:** HBI/RBWH Vascular Surgery Team

*The multidisciplinary team developed patient-specific aortic phantoms using 3D printing, enabling surgeons to rehearse complex procedures under lifelike conditions.*

### Leadership in Action Award

**WINNER:** Dr Cameron Mackay, Plastics and Reconstructive Surgery

*As Clinical Director, Dr Mackay has redefined access to care through visionary leadership and initiatives that improve equity, workforce wellbeing, and statewide access.*

### Non-Clinical Excellence in Operations Award

**WINNER:** Serving up Kindness and Care, Patient Food Services Team

The team exemplifies high performance through inclusivity and respect, while providing more than 1.4 million meals annually and offering patients care and choice in nutrition.

### RBWH Foundation Impact Award

**WINNER:** Dr Monia Ng, Nephrology Specialist

Dr Ng has forged strong links between the RBWH Foundation and research teams that advance patient care and life-saving research.

### Values in Action Award

**WINNER:** Plastics and Reconstructive Surgery Team

*The team delivers life-changing care through their innovative Centre for Reconstructive Plastic Surgery model and maintains a 95 per cent patient satisfaction rating.*

**HIGHLY COMMENDED:** Michael Wilson, Chair, Pride in Metro North Working Group  
*Michael exemplifies values through his leadership of Pride in Metro North, where he built a diverse and supportive network that fosters inclusion for LGBTQIA+ patients and staff.*



*Food Services - Non-clinical Excellence in Operations Award.*



*Dr Lizbeth Kenny AO - Chief Executive's Award.*



*Plastics and Reconstructive Surgery Team - multiple awards, including individual awards for Dr Cameron Mackay*

*Nuclear Medicine Scientist Education Team - Excellence in Training and Education Award*



*HBI/RBWH Vascular Surgery Team - Innovation Award*

## Help shape Metro North's culture

Over the last week or so, a cross-section of staff received an email from Ernst & Young (EY) with a link to a Culture Fitness Diagnostic survey. We know that culture is important to staff. It influences how safe and supported you feel in your work and plays a crucial role in achieving our operational and strategic goals.

This survey will use the results from this year's Have Your Say (HYS) Survey as a foundation and will build on those insights by seeking to learn more about the common themes from HYS.

The survey was distributed at random to staff across Metro North. If you have received it, I encourage you to set aside 10 minutes to complete it.

## Festive fun at RBWH

I've loved seeing the creative festive displays around the hospital lately. Thank you all for your time and effort to add some Christmas cheer for our patients and colleagues. If you haven't already, now's the time to add the finishing touches—judging for the Christmas Decorating Competition begins tomorrow (Tuesday) at 9 am. I look forward to sharing the results and photos in my next message.

Also, this week, Team Royal, the RBWH Foundation and QSuper are hosting staff Christmas breakfast on Thursday from 6:00 to 8:30 am to thank you for your incredible work in 2025. All RBWH staff are welcome. The breakfast will take place on Level 6, in the outdoor area between the Ned Hanlon and Joyce Twedell buildings. I hope to see you there.

Thank you all for everything you do for our community.

Kind Regards

**Louise Oriti**

Executive Director,  
Royal Brisbane & Women's Hospital

**Metro North Health**   



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where  
innovation and research meets compassionate  
care and community voices shape our services.



**Queensland  
Government**

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