



Summary:

- ieMR is coming in 2026
- Preventing blood clots in hospital
- PET Service celebrates 20 years
- New anti-racism resources
- Complex patient care - staff survey
- Christmas cheer at RBWH

Message feedback



Audience: All staff



Read time: 5+ min



For: Information

Dear team

I'd like to start by acknowledging the horrific terror attack at Bondi Beach in Sydney last weekend. As a free and peaceful country, these events have left us in shock and cast a dark shadow over this year's festive season.

Metro North offers a range of free support services that are available for anyone experiencing distress. Supports include Peer Responders and the Employee Assistance Program. You can access information about these [here](#). I encourage you to access them as needed.

ieMR is coming in 2026

2026 will be a game-changing year for RBWH, with ieMR arriving in October to integrate digital healthcare services and improve safety, efficiency, and quality. Preparation, including showcases and face-to-face staff training, will start early in the new year to ensure we are ready for go-live.



I encourage you to view the following information to learn more about preparation activities and timeframes.

- [High-level implementation plan](#)
- [QHEPS ieMR site](#)

I'll keep you updated on our progress during 2026.

Is your patient at risk?

One in 10 hospital deaths in Australia are from blood clots.



These can be prevented.

Stop the Clot, Spread the Word™

Preventing blood clots in hospital

Blood clots are a leading cause of preventable hospital deaths in Australia. To help reduce these, RBWH is supporting the 'Stop the Clot, Spread the Word' campaign with the National Blood Clot Alliance. The initiative raises awareness among clinicians, promotes risk assessment and prevention, and encourages patient and family education. For more information, check out the [campaign website](#) and [factsheet](#) to learn more.

PET Service celebrates 20 years

This month, the RBWH PET Service team celebrates 20 years of providing vital imaging to patients across Queensland.

Since the first scan in December 2005, the team has performed over 80,000 PET scans and now completes up to 25 scans daily. Looking ahead, the service plans to grow by expanding PET radiopharmaceutical production and exploring next-generation technology, such as Total Body PET/CT scanners, to offer faster, higher-quality scans with lower radiation.

Congratulations to the team (pictured below) on 20 successful years.



New anti-racism resources

Earlier this year, Metro North launched the anti-racism strategy, 'Stop Racism, It Starts With Me', reinforcing that racism has no place in our workplaces. To support this, new [fact sheets](#) are available to help staff understand how to report racism, the reporting pathways, and what happens after a report is made. These reflect our commitment to a confidential, trauma-informed and fair process, with staff wellbeing at the centre.

I encourage you to review the fact sheets and speak up if you experience or witness racism. Eliminating racism is a shared responsibility, and we all have a role to play in realising this commitment.

Complex patient care - staff survey

Every patient's needs and experience at RBWH are different. To support person-centred care, the Complex Patients Project is underway to better understand complex care needs and their impact on staff and the wider health system. All staff are invited to complete a short, 5-minute survey to help us understand how caring for patients with complex medical, psychological and social needs affects staff wellbeing. Click [here](#) to get started.

Christmas cheer at RBWH

Festive celebrations have taken place at RBWH over the past few weeks, starting with the Christmas decorating competition. Congratulations to the winners, runners-up and all who participated. You can view some of the displays [here](#). Along with Metro North Health Board Member Linda Lavarch, I visited several of them and was impressed by the creativity and effort that helped bring some extra Christmas cheer to those in our care.



It was also wonderful to see staff come together for a Christmas breakfast to thank everyone for their hard work during 2025. Thank you to the volunteers, and to

Eryn Walsh and Team Royal for coordinating the decorating competition, staff breakfast and many other events throughout the year.



Signing off for 2025

This is my final message for 2025, before I take a few weeks' leave to spend Christmas and New Year with family. I'm looking forward to celebrating with my daughter and her family here in Brisbane, before visiting my mother in the Whitsundays and my son and his family in Townsville.

I feel very fortunate to spend the festive season surrounded by those I care about, and I recognise this can be a difficult time of year for some people. Recently, Gai and Kristy from RBWH Social Work Services featured on [Metro North social media](#) about loneliness and the importance of staying connected and reaching out to others during the holidays.

Thank you to everyone working over the Christmas and New Year period. Your dedication to caring for others during the festive season is greatly appreciated. If you're working on Christmas Day, please join the staff Christmas lunch—details are available [here](#). Thank you to Food Services for organising this.

I wish you all a safe and happy holiday season and a wonderful year ahead. Thank you, as always, for everything you do for our community.

Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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