

Metro North Health

Message from the

Executive Director RBWH

Louise Oriti



Summary:

- Planning for future healthcare needs
- ieMR training starts in 2 weeks
- Metro North Diversity & Inclusion Plan
- Staff Profile - Lisa Wong
- Herston Campus Childcare Centre

Message feedback



Audience: All staff



Read time: 5+ min



For: Information

Dear team,

As our community's healthcare needs continue to grow and change, Metro North is planning to ensure we can meet them. As part of this, the Metro North Board recently approved the guiding principles of the Health Services Plan 2026–2041.

These principles focus on delivering more care closer to home, developing models of care for an ageing and growing population, and maximising the capacity and capability of our existing infrastructure.

The plan will look at ways to free up acute hospital capacity by expanding care in community settings, including virtual and in-home services. It will also explore how technologies such as robotics and artificial intelligence may help reduce future demand on infrastructure.

While we consider new and innovative approaches, we remain committed to maintaining safe, fit-for-purpose facilities that support high-quality frontline care for our community.



Later this year, RBWH will transition to the integrated electronic Medical Record (ieMR). For many staff, training will begin soon.

From **Monday 2 March**, mandatory pre-requisite online training will be available in TMS for all nurses, midwives, pharmacists and some administrative staff. This must be completed before attending instructor-led training, which begins in May.

After completing training, you will be able to build your confidence through additional in-person and online practice sessions ahead of the October go-live.

ieMR is a significant change for RBWH. It will integrate digital healthcare services and improve safety, efficiency and quality. We all have a role to play in ensuring we are ready for launch in October. Please complete and attend your training as scheduled.

If you have questions, or believe you may be eligible for recognition of prior learning, speak with your line manager before emailing the [project team](#)

For more information and a comprehensive overview of ieMR training, please click [here](#) to watch the training video.

Staff profile -Lisa Wong

An oncology nurse for almost 30 years, Lisa regularly supports patients during some of the most challenging times of their lives.

"Cancer doesn't just affect the body; it impacts every aspect of a person's life. I was drawn to the specialty to support patients and their families during a vulnerable period," Lisa said.

Throughout her career, Lisa has seen significant changes in cancer care.

"One of the most positive changes has been the move to more holistic care. We no longer only treat the cancer — we manage symptoms, support mental health, and ensure patients and families are involved in decision-making."

"There is also a greater emphasis on multidisciplinary teamwork, with services working more closely together to provide coordinated care."



Outside of work, Lisa maintains a healthy lifestyle through yoga and regular exercise.

“Staying active and healthy allows me to bring a positive, focused mindset to my work and my patients.”

Thank you, Lisa, for your commitment to caring for our community.

New MN Diversity & Inclusion Plan

To provide the best care to our patients, our workforce must reflect the community we serve. Following two Equity and Diversity Audits across Metro North, and in collaboration with diversity groups, consumers and the Department, the first [Metro North Diversity, Equity and Inclusion Plan](#) has been published. The plan commits to addressing inequity and supporting and valuing colleagues of all identities, genders, abilities and cultures.

The plan aligns with broader work across Metro North to strengthen organisational culture, and RBWH’s response to last year’s Have Your Say Survey to improve staff experience.

We all have a role in embedding the principles of this plan into our day-to-day work. I encourage you to read it and discuss it with your colleagues.

Smoking ceremony at new Herston childcare centre

Last week, members of our executive team and staff, including Chief Operating Officer Stephen Eaton and RBWH Director of Aboriginal and Torres Strait Islander Health, Roslyn Boland, attended a smoking ceremony performed by Aunty Kathy at the new Lady Ramsay Early Learning and Education Centre on the Herston campus.

Roslyn said the children were mesmerised by Aunty Kathy's story, song and smoke, and that they and their parents were enthusiastic participants.

Owned and operated by Metro North Health, the centre has a capacity for 78 children and employs 22 staff. For enrolment enquiries, click [here](#) to email the centre.



Aunty Kathy (front, right) recently performed a Smoking Ceremony at the new Herston Health Precinct Childcare Centre.

Ovarian Cancer Awareness Month

February is Ovarian Cancer Awareness Month, which raises awareness, funds research, and supports those affected by the disease. As part of this, the RBWH Gynae- Oncology team is hosting a fundraising stall in the level 1 atrium this Wednesday from 9am to 12pm. I encourage you to drop by to support this important cause. Click [here](#) to learn more.

Happy Lunar New Year

Finally, tomorrow marks Lunar New Year as we welcome the Year of the Horse. Those born under this sign are said to embody tenacity, motivation and endurance — qualities highly valued in healthcare.

I would like to wish a Happy New Year to everyone in our hospital community who is celebrating. I hope you enjoy spending quality time with your friends and family.

Thank you all for everything you do for our community.



Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision
Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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