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Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear team,

It has now been a month since the ward realignment relocations were finalised. On Friday, I had the opportunity to visit several of the wards in their new locations on Level 8 of the Ned Hanlon Building. I was struck by the great energy among the NUMs and staff, and by their commitment to realising the benefits of these changes. While there will always be learnings from a change of this scale, staff generally described the experience as positive.

Friday's visit was the first in a series of weekly walk-arounds I'll be doing this year. If you have any questions or would like to share feedback, please feel free to chat with me when I visit your area.

RBWH brings cancer care closer to home

Late last year, RBWH Cancer Care launched a new service at Caboolture Hospital. The new service is a win for patients in the area requiring cancer treatments, with care now available closer to home. This removes the need to travel to other facilities, including RBWH—a return journey of around three hours for some patients.

For RBWH, this means that appointment and treatment slots previously allocated to these patients can now be redirected to others.

Well done to the team (pictured below) for creating this important new service at Caboolture. You can learn more about how it is benefiting patients [here](#).



Pharmacy recruitment expo

Keen to apply for a job in RBWH Pharmacy? Know someone who might be? If so, the RBWH Pharmacy team are holding a careers expo tomorrow night from 5.30 pm. At the event, you can talk to members of the pharmacy team and learn about the opportunities currently available.

Intern, Jaimie (pictured), describes the team as tight-knit and supportive and her work as incredibly rewarding.

Thanks to the team for exploring new ways to attract staff to RBWH Pharmacy. To learn more about the expo, click [here](#).



Media essentials training

As you'd likely be aware, healthcare-related stories are never far away from the news headlines. To help learn more about our responsibilities in relation to media and social media, the Metro North Communications Team has developed training modules that are now available in TMS. *Course 1 - Understanding Media* is suitable for all staff and helps explain the interactions between Metro North Health and the media. *Course 2 - Media Foundations: Practical Skills* is recommended for specialists who may be called on to participate in media events as part of their work. Click [here](#) to learn more, or log in to TMS to get started.



Staff profile - Jacinta Lam

It's often said that information is power. At RBWH, Jacinta Lam and her colleagues play an important role in collecting and reporting important health information.

"It's our job to ensure patient health information is accurate, well organised and kept secure. I work closely with clinical coders to support key processes that underpin hospital funding, reporting and service planning," Jacinta said.

Jacinta is excited for the arrival of ieMR at RBWH later this year.

"ieMR will be a great step forward as we transition to fully digital records. It will make us more efficient, while enhancing clinical

workflows and supporting better care for patients."

Away from work, Jacinta is learning German and is looking forward to a family trip to practise her newly acquired language skills.

"My partner is German, and our two children are bilingual. I'll be taking extended leave this year so we can spend time in Germany to experience life there as a family."

E-scooter safety reminder

Finally, for today. A quick safety reminder that charging e-scooters or bikes is not permitted within any Metro North building or offices. These vehicles should be parked in dedicated areas and only charged at home or in designated outdoor areas.

Thank you for everything you do for our community.

Kind Regards

Louise Oriti

Executive Director,
Royal Brisbane & Women's Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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