

Message from the

Acting Executive Director Redcliffe Hospital

Keith Von Dohren



Summary:

- Thank you, Tima
- Star of the Month
- Shout out to CSD
- Cultural Practice Program

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear colleagues,

We have some wonderful people at Redcliffe Hospital. Last Friday, I had the privilege of speaking at the retirement party for someone who has been making Redcliffe Hospital a great place to work for more than 40 years.

Tima Civoniceva (pictured) from Patient Support Services retired recently, having started in 1984 as a contract cleaner.

We're grateful for Tima's decades of dedication to patient care, and on behalf of everyone at Redcliffe Hospital, we wish her every happiness for the future.



January Star of the Month

We received 10 nominations for January's Star of the Month, including finalists:

- Ella Romanens
- Sienna Bourke
- Keegan Lees.

Congratulations to January's Star of the Month, Keegan Lees from BEMS.



Keegan was recognised for his compassion and teamwork during the Christmas break, supporting his team and a colleague who needed urgent leave.

Nominations are [now open](#) for February's Star of the Month.

WOWs and computer privacy

We made a change this week to better protect patient information on workstations in clinical areas.

When WOWs and workstations are not used for a minute or so, the screens now fade out and lock. It's a simple change that helps us protect patient information in busy clinical environments.



If you have any questions, please talk to [Clinical Informatics](#).

Preventing mould

Operational services and BEMS do great work maintaining our facilities. Despite their best efforts, during long periods of hot and humid weather, mould can sometimes appear.

If you see mould anywhere in the hospital, let your line manager know and report it in RiskMan right away.

The same goes for any issue or hazard you see anywhere in the hospital.

Shout out to CSD

One area of the hospital that doesn't always get much attention is the Central Sterilising Department team (pictured).

Each day, CSD processes between 350 and 500 containers, trays and peel packs. Their work makes care possible in our operating theatres, emergency department, specialist outpatients, birth suite, neonatal unit, ICU, and day procedure unit.

CSD also processes for COH's dental chairs, including those at Metro North's Satellite Health Centres.



Thanks again to Nicola and the team for making safe and quality care possible.

Lastly, an update on the Cultural Practice Program (CPP), which is now mandatory training for all staff. New starters will now complete the mandatory CPP training during their Orientation. Existing staff can now choose a session through TMS. Sessions are available weekly. If you have any questions about the CPP, please get in touch with [Cultural Capability Officer Will Muckan.](#)

Thanks again to everyone for your work during another busy week.

Kind regards,

Keith Von Dohren
Acting Executive Director
Redcliffe Hospital

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We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



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