

Metro North Health

Message from the

Executive Director Redcliffe Hospital

Cang Dang



Summary:

- Metro North Peer Assessment next week
- Welcoming allied health graduates
- REDDY Fun and Raise it for Redcliffe update
- Shout out to Pam

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear colleagues,

No matter how busy our hospital gets, we never stop improving the safety and quality of the care we provide. As part of that commitment, next week, we'll be welcoming Metro North Peer Assessment.

Peer assessment works much like short notice accreditation assessment, with a team of assessors moving around the hospital observing and talking with staff in both clinical and support areas. That team will be with us on Tuesday and Wednesday,

During assessment, we will be continuing business as usual with meetings, training, and hospital activity. Should we need to escalate to a Tier 3, peer assessment will continue. The purpose of peer assessment is to observe how we function day to day and in real time.

I ask everyone to please lean into the process and provide whatever assistance they can.

Welcoming allied health graduates

Along with providing safe and quality care, Redcliffe Hospital also plays an essential role in building the next generation of health care professionals.

Earlier this month, you will have read about our new medical interns and registrars. This week, I'd like everyone to welcome our new allied health graduates - including three radiographers; two interns and three newly registered pharmacists; three physiotherapists, and a social worker.

We thank them all for choosing to continue their health care careers with us here at Redcliffe.



REDDY Fun and Raise it for Redcliffe update

The wet weather did little to dampen the spirits of REDDY Fun and Fitness' Gratitude Day last Friday. If you haven't already, check out the Zen Den wall to see all the wonderful things people feel gratitude for each day (pictured below).

Keeping the spirit of gratitude going - Raise it for Redcliffe's new fundraising partnership will start next week, with Zouki donating 10 cents from every coffee sold this year.



Kitchen works

During March and April, essential works will be taking place in the kitchen. Thanks to good planning by Facility Services, BEMS and Food Services, the kitchen will remain fully operational and continue to provide a wide selection of high-quality meals and snacks to patients.

While there will be a temporary reduction in menu options, patients will still have choices available, just as they do now, and Nutrition Assistants will continue to work with each patient to ensure meals and snacks meet their individual nutritional needs.

During the kitchen works, staff will need to collect milk and beverage supplies from a new location. Instead of the kitchen door, staff will be asked to access a collection point off the North Block corridor between 8:30am and 2:00pm Monday to Friday, and between 8:30am and 11:30am on weekends. Signs will be in place to help everyone find their way.



Metro North Staff Expo

The Metro North Staff Expo will be back again this year!

Join the fun at Redcliffe on Monday, 9 March and Monday, 16 March, in the Staff Courtyard between 11am and 2pm.

The Staff Expo is a great opportunity to speak directly with a range of benefit providers about things like salary sacrificing, updating your super arrangements, and much more.

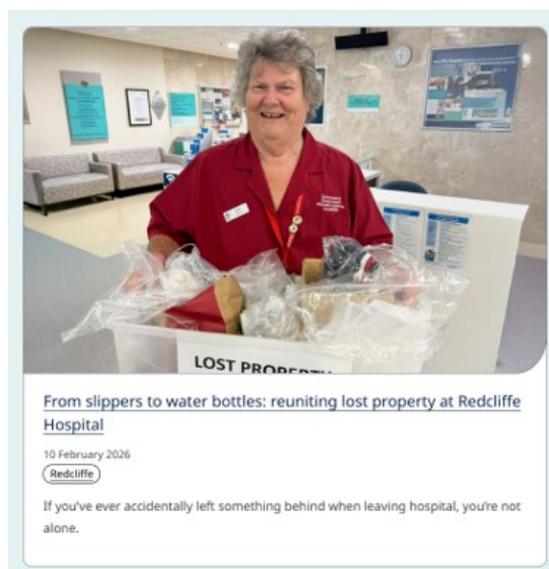
Shout out to Pam

The [Metro North Newsroom](#) features good news from across Metro North and articles helping consumers and patients understand how hospitals work.

Redcliffe Hospital volunteer Pam Ladd recently featured in a Newsroom article about how the hospital helps patients reunite with lost property.

Pam is well known across the hospital, having spent her career supporting patient care here before becoming a hospital volunteer.

If you have an idea for good news you'd like to see featured, let [Metro North Communications know](#).



Lastly this week, as we undergo our Metro North Peer Assessment, please keep in mind that we are due for our full ACHS short notice accreditation assessment anytime between now and the end of June. If you have any questions about either peer assessment or accreditation, please talk to your line manager.

Thank you again for another big week of patient care.

Kind regards,

Cang Dang
Executive Director
Redcliffe Hospital

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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