

Metro North Health

Message from the

Executive Director STARS

Dale Dally-Watkins



Dear team

As part of Accreditation preparation, STARS along with other directorates, is required to undergo a Peer Review every 12 months.

The STARS Peer Review, led by Metro North Clinical Governance, will run this **Tuesday 18 and Wednesday 19 November 2025**.

As part of this process, 19 peer assessors will be on site visiting selected areas throughout STARS and the Oral Health Centre.

Areas of focus are likely to include:

- Hand hygiene
- Storage of consumables
- Knowledge of quality improvements
- How areas use patient experience to improve the care provided
- How areas work within the interprofessional team
- Mandatory training e.g. fire safety, PDP.

The peer assessors will also speak to patients, relatives, visitors and staff to find out more about their experiences at STARS and the Oral Health Centre.

If the peer assessors visit your area, please make them feel welcome and take the opportunity to promote the great work we do here at STARS and the Oral Health Centre.

For any queries, please contact the Safety and Quality Unit at: STARS_SQU@health.qld.gov.au or speak to your line manager.

Kind Regards

Dale Dally-Watkins
Executive Director
STARS