

Metro North Health

Message from the

Acting Executive Director The Prince Charles Hospital

Melanie Dubbelde



Summary:

- Merry Christmas and Happy New Year!

Message feedback



Audience: All staff



Read Time: 3 Minutes



For: Information

Dear Team,

I really enjoyed presenting certificates and hampers to the winners of the annual TPCH Christmas Decorations competition. We had 29 entries across three categories this year.

Level 5 in the Administration Building won the Most Unique category. This involved multiple teams across the floor showing the Metro North Value of Teamwork. I also presented to Aussie Christmas winners Ward 1B (top right) and Traditional Christmas winners Ward 2E (bottom). The Christmas spirit is alive and well at TPCH.

My congratulations to everyone who entered the contest this year. The decorations were fantastic and always bring so much joy to colleagues, patients and visitors.





Congratulations to the 'Deck The Walls' winners!

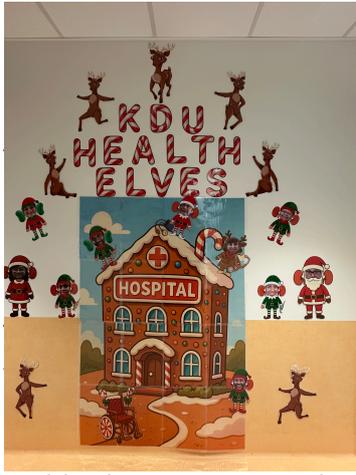
The Kallangur Satellite Health Centre (Kalangoor) 'Deck the Wall - Funny Healthcare Theme' Christmas Decorations competition also had a lot of colour and excitement.

Acting Director Corporate Services Sharyn Trappett and Acting Manager Facility Support Services TPCH Kerrie Wilson certainly had a tough decision with so many excellent entrants!

Winner was the HAART Team (below left). Runner-Up was the Health Hub Team (below right).



I have included photos from three other entrants below. Thank you to everyone who entered and my congratulations to the winners.



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Facility



grabbed extra items and presents each week leading up to Christmas and amassed a great donation (right).

The St Vincent's Wavell Heights team passed on warm thanks to the team.



Congratulations, team! Well done. Compassion and teamwork on great display here!



We're open over the festive season

While Christmas and New Year can be a great time to take a break, many TPCH staff will continue providing kind and compassionate care to our community.

This will include appointments at the TPCH Day Unit Investigation and Therapy Unit (DUIT).

DUIT is an innovative outpatient service which provides tests and treatments for patients who would otherwise be required to be admitted into hospital. This makes booking times quicker and access to services more convenient for patients.

Nurse Unit Manager Sarah, Clinical Nurse Stephanie and Clinical Nurse Clinical Facilitator Lachlan are part of the team that will be holding down the fort.

"For patients who receive a call from 'No Caller ID' at this time of year, there's a chance that it could be us calling," Sarah said.

"We will be open across the festive season every day, except the public holidays, for therapies and procedures."



Aboriginal and Torres Strait Islander Leadership Program - participant and mentor EOI

Round two of the [Metro North Aboriginal and Torres Strait Islander Leadership Program](#) is now open for participant and mentor applications.

I encourage all line managers to consider nominating team members who fit the criteria for the program.

For further details on participant nominations and expressing interest as a mentor, please visit the [QHEPS page](#).

Living the Metro North values

I recently came across an excellent example of the Metro North value of teamwork that I wanted to share with everyone.

Several teams worked together on the discharge of a long-stay patient to NDIS-supported accommodation.

There was significant coordination across disciplines and external agencies - including QCAT, Public Trustee and Office of the Public Guardian - to ensure a safe and sustainable transition which reflects the dedication, persistence and collaboration of everyone involved.

Well done for helping this patient find a suitable new home and ensuring post transition support is in place.

Finally,

This is the final Executive Director message of the year.

If you are taking time off over the Christmas and New Year period, please enjoy your time with friends and family.

If you are working through the festive season, a very special thank you for your kindness, skill and compassionate care. Our community certainly appreciates it.

My hope is that in every interaction we have with one another and our community, there is the theme of compassion and respect that runs through each word and action.

Whatever you have planned, wherever you will be, whatever you will be doing, may I wish everyone a Merry Christmas and a safe and happy New Year.

Kind regards,

Mel Dubbelde

Acting Executive Director
The Prince Charles Hospital



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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