

Metro North Health

Message from the

Executive Director The Prince Charles Hospital

Tami Photinos



Summary:

- CARE program starts
- Activity optimisation
- Minister lauds St Martin's partnership
- Connecting to culture through art
- Staff Profile - Val Honeyman

Message feedback



Audience: All staff



Read Time: 5 Minutes



For: Information

Dear Team,

A great start for the Coordinated After-Hours Response and Escalation Program (CARE) at TPCH.

CARE is a great new initiative which is providing safe, high quality medical care in the after-hours period across the hospital.



Junior doctors providing medical care to patients across TPCH after hours now have access to a tailored education program and on-site supervision. The program is already receiving great feedback from patients and staff across the organisation.

A special shout out to Dr Mikaela Brusasco, who is the inaugural CARE Registrar launching the new program at TPCH. Her significant input to the education and training program has been invaluable to the success of the program.

On Wednesday morning, Director of Operations Surgery and Critical Care Mel Dubbelde and I joined an ICU round in pods 1 and 3.

The TPCH ICU team consistently demonstrate exceptional professionalism, clinical excellence and genuine respect and inclusion for every member of the multidisciplinary team, with patient care remaining at the centre of everything they do. Thank you to Dinesh and the rest of the ICU team for the work that they do with our highest acuity patients.

Activity optimisation

Metro North continues to focus on activity optimisation. Danielle Owen will work at TPOCH for the next five months to support the identification, implementation and capture of currently unreported activity.

Accurately representing the care provided at TPOCH ensures that funding aligns appropriately and reflects the exceptional care delivered to our patients.

Clinical Forms audit

TPCH is scheduled to go-live with the integrated electronic medical record (ieMR) in May 2027. As a critical component of our preparation is a facility wide Clinical Forms Audit.

The Digital Metro North ieMR Project Team will be visiting various areas of the hospital next week (2-6 February) to collect copies of clinical forms and documentation filed in a patient's medical record. Please support access and assist the project team.

For more details, contact Connie Morselli via [email](#) or phone Ext 81722.

Minister lauds our St Martin's partnership

Another great visit from the Health Minister to TPOCH last Sunday to talk about the TPOCH partnership with Anglicare to provide 14 interim aged care beds at St Martin's Residential Aged Care Home at Taigum.

We have an average of 2-3 discharges to St Martin's each week, which enables patients waiting for permanent residential aged care placement to be in the right environment for their physical, cognitive and psychosocial needs, rather than a hospital bed.



Ongoing clinical and allied health support from TPOCH staff helps patients and their families to adjust expectations, finalise financial arrangements and settle into the routines of aged care.

Once settled into an aged care environment, finding permanent placement is a smoother transition, with often increased likelihood of facilities agreeing to offer permanent placement.

Read more about the Minister's other recent visit to the TPOCH Clinical Trials Centre [here](#).

Children connect to culture through art

Have you seen the new Aboriginal and Torres Strait Islander artwork located near children's Emergency Department?

The artwork was donated by the Chermside Early Education Centre. Tia Williamson, a Wiradjuri artist, was invited visit and do Aboriginal artwork with the children as an opportunity to educate on art and the connection to culture.

They explored Aboriginal traditions, deepening their understanding and appreciation. The colours and symbols in this piece hold deep cultural meaning.

Through this experience, the children also learned about the deep connection Aboriginal people have with the land and animals, which serve as vital food sources, totems and figures in Dreamtime Creation stories.



Staff Profile - Val Honeyman

TPCH Hepatology Clinical Nurse Consultant Val Honeyman leads nurse-run hepatology clinics for approximately 140 patients per month, which are supporting timely diagnosis, monitoring and treatment initiation for patients.

GP-referred FibroScans are fast tracked and directed to the hepatology nursing service to reduce delays and avoid additional waitlists.

Her role includes reviewing and triaging referrals and coordinating care pathways. She escalates cases and seeks advice from gastroenterology and hepatology specialists and works collaboratively with pharmacy and other allied health team members.



Val has recently completed her Master of Nurse Practitioner and is excited about the opportunities ahead after two years of hard work and study.

Finally,

I'm on leave for a few days, returning Wednesday 4 February. Please send any urgent matters to the [Executive Office Coordinator](#).

Kind regards,

Tami Photinos
Executive Director
The Prince Charles Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and we pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



**Queensland
Government**

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