



Summary:

- Nominate a Connecting Care Champion at Halwyn and North West
- Compliment - Metro North Palliative Care Grief and Bereavement Service
- Celebrating Allied Health success
- Minor Works Program achievements
- Final Shout Out - Social work intervention

Message feedback



Audience: All staff



Read time: 5+ min



For: Information

Dear team,

In the Mix for 26! Connecting Care Champion nominations are now open for the **Halwyn Centre** and **North West Community Health Centre**.

The COH executive and members of the staff council will be visiting one of these sites to connect, share information and recognise our staff as part of the COH Connecting Care Champion Awards.



Please take the time to nominate a person from the **Halwyn Centre** or **North West Community Health Centre** for the COH Connecting Care Champion award by emailing COH-Communications@health.qld.gov.au

We are looking for those champions who are the quiet achievers, the staff who connect and enhance the team and care provided, and who go above and beyond to support our residents, patients and families.

And we only need 50 or 100 words unless there is too much to say about the nominated champion! So, feel free to word smith and add a bit of colour.

The visit will occur on **Wednesday 8 April at 9.30 am** (also available on TEAMS).

Nominations close COB Wednesday 1 April!

Compliment - Metro North Palliative Care Grief and Bereavement Service

"I would like to highlight the wonderful care my brother received when he lost his wife in tragic circumstances in early 2025.

"On the first anniversary of his wife's death, Kylie Whyte sent the most beautiful letter to him that was personalised to his situation.

"As a specialised nurse I recognise exceptional care and Kylie and her team have consistently delivered.

"My brother found the first anniversary very hard but receiving that correspondence on the anniversary made a real difference to him."



Celebrating Allied Health success

There has been some amazing highlights, achievements, and growth of the COH Allied Health workforce over the past three years reflecting the dedication and professionalism that underpin our services.

I am pleased to present the [COH Allied Health Workforce Report 2023-2025](#) which highlights so many successes.



In the past three years, COH Allied Health has experienced substantial expansion in both workforce capacity and service delivery models, strengthening our ability to meet increasing demand and support improved patient outcomes.

Key highlights include:

- Growth in our clinical assistant workforce.
- Establishment of multiple clinical leadership positions.
- Creation of 11 new graduate roles.
- Expansion of Allied Health service provision across inpatient, ambulatory and community settings.
- Increase in student placement, cadetships and traineeships.
- Successful completion of innovation and research projects leading to improved patient outcomes and service delivery.

Please view the [COH Allied Health Workforce Report 2023-2025](#).

Minor New Works Program achievements

Over the past nine months, we've achieved significant milestones in enhancing our COH facilities, thanks to targeted funding through the Minor New Works Program. These upgrades reflect a commitment to creating better environments for both patients and staff, ensuring high-quality care and improved experiences across all our services.

A standout example of these improvements can be seen at Brighton Health Campus, where Dolphin House (Levels 1 and 2) have undergone substantial refurbishment. The communal areas have been transformed with the removal of outdated carpet tiles and the installation of durable vinyl flooring.

This upgrade also represents a step forward in infection control and cleanliness. The new flooring also enhances safety and efficiency, improving mobility for patients using wheelchairs and making it easier for staff to transport patients, equipment and trolleys.

These changes are a testament to the positive impact of all of the teams who have supported and delivered the upgrades. Thank you.

Final Shout Out - Social work intervention

A unique new social work position at Community and Oral Health (COH) is having an immediate and lasting impact on reducing the risk of patients developing longer-term complex health complications.

COH Complex Care Coordinator Janice Morgan said it was important that we managed patients supports and ongoing health care needs proactively to ensure that long-term risks were mitigated.

“The complex care coordination role is putting interventions in place to help the elderly and people with a disability before it gets to a critical state,” Janice said.

[Read more ...](#)



Glynis Schultz
Executive Director

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



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