



Summary:

- Metro North Chief Executive ICU visit
- Everyday Excellence Awards are here
- Kidney team raising community awareness
- ieMR workflow sneak peak
- Driving inclusion across RBWH
- Grant applications closing soon

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear team,

As you may have seen in his message earlier today, we welcomed Metro North Chief Executive Nick Steele to the RBWH ICU this week as part of familiarising himself with the services we provide and how we operate. The visit offered a valuable opportunity for him to hear directly from our ICU team and to see the compassionate, highly skilled care they deliver to some of our most critically ill patients.

Thank you to ICU Director Shane Townsend and the entire team for the warm welcome and for the expertise and dedication you bring to your work every day.



Recognition for everyday excellence

The RBWH's new staff recognition awards, Everyday Excellence, have arrived. A Team Royal initiative, the awards celebrate the excellent work that is happening across our hospital every day. Each month, our Team Royal Champions will select a

winner from the Staff Shoutout nominations.

Winners will receive:

- a \$50 voucher to spend at RBWH retail outlets
- recognition on the RBWH Wall of Fame (inside the Ned Hanlon Building staff entrance).

I am pleased to announce our winners for January and February, below. With subsequent winners to be announced each month.

- **January** - Chloe Lehmann and Ellona Days from Ward 9AS
- **February** - Sarah Gibson from the Special Care Nursery.

Look out for a separate email from Team Royal with more information about the winners and how you can nominate people to be in the running for future awards.

Congratulations to our winners so far, and to Team Royal for their work in setting up and running Everyday Excellence.

Kidney team raising awareness in the community

Earlier this month, to mark World Kidney Day, the team from Banfield Kidney Health hosted a pop-up shopfront at Chermiside Shopping Centre to spread kidney health messaging to the community. The campaign was warmly received by those the team engaged with and highlights the importance of bringing health initiatives beyond clinical settings. Through their discussions with community members, several people who may benefit from further assessment and referral were identified. Well done to the team on this important work to promote early detection and prevention of kidney disease.



ieMR update - 'Your Future ieMR Workflows' Event wrap-up

A big thank-you to everyone who attended one of the 15 'Your Future ieMR Workflows' sessions this week. Your feedback on the proposed workflows will help ensure a successful ieMR go-live later this year, with workflows properly reflecting the clinical needs of our patient.

For any 'Your Future ieMR Workflows' Event sessions you missed, an email with the links to

all session recordings has been sent to everyone. Please [email the team](#) if you haven't received this.

In addition to the sessions, the ieMR team, including Izzy, Emma and Liz

(pictured) hosted a pop-up stand in the atrium during the week. I'm informed received plenty of questions from staff keen to know how ieMR works and what it means for working at RBWH.

Driving inclusion across our hospital

The RBWH Diversity Committee plays a vital role in strengthening how we engage with, support, and deliver services to consumers and staff from diverse backgrounds, including people who are Culturally and Linguistically Diverse, LGBTIQ+, people with disability, and Adolescent and Young Adult communities.

The committee brings together consumers, service line representatives, and staff with specialist expertise and lived experience. This ensures strong alignment with Metro North Health's strategic direction and diversity priorities, including the Diversity, Equity and Inclusion Action Plan 2025–2026.

I encourage leaders and teams across RBWH to get involved in upcoming activities and champion inclusive practices in their work areas. Together, we can build a culture where every person feels respected, represented, and safe. More information is available on the [Staff Extranet](#).

Grants closing soon

Finally for today, a reminder that applications for two grant programs are closing soon. The RBWH Quality Improvement Grants support frontline staff to undertake quality improvement initiatives (learn more and apply [here](#)). The next RBWH Foundation grant round — including the new Aboriginal and Torres Strait Islander Innovator and Research Grant — supports innovative ideas to help close the gap in health outcomes for this community. Click [here](#) to learn more.

Thank you all for everything you do for our community.

Kind Regards

Louise Oriti
Executive Director,
Royal Brisbane & Women's Hospital

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision
Creating healthier futures together—where
innovation and research meets compassionate
care and community voices shape our services.



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