

Acting ED Caboolture, Kilcoy and Woodford

Dr Ted Chamberlain



Summary:

- Executive update
- CKW Star of Service Award for March
- Meet Lynette Smith - Clinical Nurse Consultant, Discharge Support Service
- April No Falls Month
- CKW Yarning Circle
- Transgender Day of Visibility
- CKW Pet of the Week

Message feedback



Audience: All staff



Read time: 4 min



For: Information

Dear CKW team,

I want to begin by sending warm wishes to all staff for a safe and happy Easter. I hope those taking some well-deserved time off enjoy the opportunity to rest, recharge and spend time with loved ones. For those working across the long weekend, I sincerely thank you for your ongoing dedication and for keeping our services running for the community.

On Monday, it was National Doctors' Day, and I would like to acknowledge and thank our medical workforce for their dedication, expertise and compassion.

I recognise the vital role doctors play across Caboolture, Kilcoy and Woodford in delivering safe, high-quality care for our community, often under significant pressure.

I would like to extend my appreciation for the professionalism, teamwork and commitment our doctors demonstrate every day, and thank them for the difference they make to patients, families and colleagues.

CKW Star of Service Award and Values Awards for March

Congratulations to Thomas Casey, Community and Engagement Officer (Men's Business) at Caboolture Satellite Health Centre who won the March Star of Service Award.

Thomas is a strong cultural man and who continues to build strong connection with community. Thomas ensures this by ensuring the Aboriginal and Torres Strait Islander Elders and community are cared for, and he does this respectfully by giving back to

community for their time, knowledge and guidance. After yarning and thinking outside the box, an idea came about to collect soft drink cans to raise money to purchase refreshments such as fruit, cakes, biscuits, and water bottles for the Yarning Tables and Morning Teas.



The Values Awards for March went to:

- Andrea Hansson, BISHC Facility Services (INTEGRITY)
- Kylie Forward, Traineeship coordinator (COMPASSION)
- The Specialists Outpatients Department (TEAMWORK)
- Tamara Sandifer, Medical Education Unit (HIGH PERFORMANCE)
- Constance Gray, Asst DON Ambulatory Care & Education (RESPECT)

Congratulations to all of this month's winners.

Nominations for the April awards are now [open](#).

Meet Lynette Smith - Clinical Nurse Consultant, Discharge Support Service (DSS)

Lynette has been a registered nurse since 2013 and joined Caboolture Hospital in 2017, bringing extensive experience across ICU, education, and medical and surgical wards.

In her current role, Lynette has led the establishment of the new DSS, which commenced this week. Caboolture Hospital is the first site in Queensland to launch the Medical Discharge Support Service (MeDSS) model, offering a combined service for both medical and surgical patients.



The DSS is a phone-based service that supports patients who may experience complications or have questions after leaving the hospital. It provides a single point of contact for patients to access the MeDSS and the Post-Operative Discharge Support Service (PODSS) offering advice, coordinating care and supporting recovery at home. This initiative aims to improve patient experience while reducing avoidable emergency department presentations and readmissions.

Lynette is proud to be part of the launch of PODSS, which recently received the prestigious Premier's Award for its innovative nurse-led model. PODSS has been incredibly successful in helping patients recover safely at home, reducing emergency department presentations and readmission rates.

April No Falls month

This week marks the start of Falls Awareness Month.

April No Falls is a national and international campaign to educate and raise awareness of falls prevention with the aim to reduce falls and harm from falls.

There are multiple initiatives and bodies of work occurring over the month led by the Falls Working Group. Which is also looking for members!

If you have a passion for falls management then the CKW Falls Working Group would love to hear from you! Please complete this [link](#) for more information on how you can be involved.



CKW Yarning Circle

The Aboriginal and Torres Strait Islander Health Services team, held a CKW Yarning Table on Wednesday 1 April. Community members and Elders were invited to attend a CKW Yarning Table, and the team were very pleased to see up to thirty community Elders arrive to hear what the Caboolture Hospital has been up to since the opening of the new office and courtyard of the Aboriginal and Torres Strait Islander Health Services.

Robust discussion and yarning was shared about the new space and a lot of interest was shared about the artworks in the main foyer, utilising our Caboolture Hospital branding and a request for the Elders to give feedback on wayfinding activities for the Caboolture Hospital. Elders expressed that more colourful visual artworks are needed to provide directions to our services within Caboolture Hospital, an overwhelming response to what community would like to see here.

Emergency Department staff Michelle Davison and Moshood Shittu came along to yarn with the Elders about the *Deadly Steps Challenge* research project within the Emergency Department. Several Elders signed up to be a part of this initiative, and plans are being made for a future return date to participate in this research project.

The next CKW Yarning Table will be focussed around informing the community members about the story of the Caboolture and Kilcoy/Woodford artworks.

Thank you to the Aboriginal and Torres Strait Islander Health Services and the Consumer and Community Engagement team for putting this wonderful event together.



Transgender Day of Visibility

Tuesday 31 March was International Transgender Day of Visibility — a day to celebrate, honour and recognise the contributions, experiences and stories of transgender, gender diverse and non-binary people. At Caboolture Hospital, we're proud to have many talented transgender and non-binary staff who enrich our workplace with their perspectives and lived experiences. Their contributions help us provide better, more inclusive care for all patients. For more information on creating a safe and inclusive workplace and hospital for all employees and consumers, regardless of sex, gender or sexual orientation, please visit the [Metro North Pride website](#).

March What's On

APRIL

'26

WHAT'S ON

- ★ APRIL NO FALLS MONTH
- ★ WORLD PARKINSON'S AWARENESS MONTH
- ★ WORLD AUTISM DAY - THURS 2 APRIL
- ★ WORLD PARKINSON'S DAY - SAT 11 APRIL
- ★ WORLD HAEMOPHILIA DAY - FRI 17 APRIL
- ★ DONATE LIFE WEEK - MON 20 - SUN 26 APRIL
- ★ WORLD IMMUNISATION WEEK - FRI 24 - THUR 30 APRIL
- ★ WORLD MALARIA DAY - SAT 25 APRIL
- ★ ANZAC DAY - SAT 25 APRIL

CKW EVENTS

- EASTER LONG WEEKEND FRI 3 - MON 6 APR
- APRIL STAFF FORUM - WED 29 APR
- WEDNESDAY FOOD TRUCKS FROM 5PM

CKW Pets of the Week

This week's CKW Pets of the Week belongs to Kay Bridges, ANDAS/EPAU Administration Officer.



Name: Loki
Age: Four years old
Breed: Unknown

About Loki:

Loki is rescued street kid. Loki sits in her draw on the desk at home while my partner teaches online. Occasionally, Loki walks across the monitor and joins the class. Students now call her their class mascot.

We need more pets! To have your pet featured, please send a photo and the above details [here](#).

Quote of the day

"Do the best you can until you know better. Then when you know better, do better."

Maya Angelou

Kind Regards

Dr Ted Chamberlain
Acting Executive Director,
Caboolture, Kilcoy and Woodford

Metro North Health   



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision
Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



If you have received this email and do not work for Metro North please follow this link to be removed from the mailing list.

[Email us](#)