

Metro North Health

Message from the

Acting Executive Director Community and Oral Health

Jayne Stevenson



Summary:

- Congratulations to the Halwyn team
- Upcoming Events - National Reconciliation Week
- Upcoming Events - Sandgate, Bracken Ridge and Strathpine Connecting Care Champion Awards
- Final Shoutout - Essential HR Fundamentals

[Message feedback](#)



Audience: All staff



Read time: 5+ min



For: Information

Dear Team,

It is always a pleasure to highlight the great achievements and successes across our directorate.

The Halwyn Centre recently underwent its mid-term assessment by the Institute for Healthy Communities Australia (IHCA) against the National Disability Insurance Scheme (NDIS) Practice Standards.

I am delighted to share that the Halwyn Centre has been awarded ongoing certification, with no major or minor recommendations.

This is an outstanding result and a testament to the collective efforts of the Halwyn Centre team, along with the many supporting teams who contribute to delivering high-quality care.

This outcome reflects the exceptional standard of care and the ongoing commitment and dedication shown by staff to our residents.

Anne, the lead assessor, was particularly touched by the warm welcome she received from both staff and residents. The families who spoke with her also shared some wonderful feedback, including:

"This is home. It feels like home and the love and care at Halwyn is what makes it special."



Upcoming Events - National Reconciliation Week

National Reconciliation Week is held annually from 27th May - 3rd June.

Facility Decoration Competition

To bring this year's theme, 'All In', to life across our sites, we invite all teams and facilities to decorate your spaces in a way that reflects your commitment to reconciliation.

Get creative and showcase how your team is embracing the theme. Prizes will be awarded for 1st, 2nd, and 3rd place, with winners announced and presented at our annual Reconciliation Bowls event.

Entries for the decoration competition closes **Friday 22nd May 2026**.

View the [Facility Decoration Competition Flyer](#).

10th Anniversary Annual Reconciliation Shield

Following the recent release of our Second Innovate Reconciliation Action Plan (2026–2027), the Community and Oral Health RAP Working Group is proud to celebrate a significant milestone in 2026 — the 10th anniversary of the Annual [Reconciliation Shield](#).

Since 2016, this event has become a valued tradition, and we warmly invite all staff to join us in celebrating this decade of connection and shared commitment.

Date: Friday, 26 June 2026

Time: 2:00 – 4:00 pm

Location: Brighton Wellness Hub

Included: Afternoon Tea provided

Please send your [completed form nominations](#) to COH-A_TSI_HLTHTeam@health.qld.gov.au by 5pm Friday 19 June 2026.



Community and Oral Health

Reconciliation Shield Barefoot Bowls

The Reconciliation Barefoot Bowls is a great opportunity to connect with colleagues through some friendly competition and laughter.

Upcoming Events - Sandgate, Bracken Ridge and Strathpine Connecting Care Champion Awards

The COH executive and members of the staff council will be visiting a site close to Pine Rivers to connect, share information and recognise our staff as part of the COH Connecting Care Champion awards.

The visit will occur on **Tuesday 19 May at 1.30 pm** in the Sandgate Dental Clinic Lunch Room and [via TEAMS](#).



Final Shout Out - Essential HR Fundamentals

These HR Fundamentals training sessions are highly valuable for new managers looking to build confidence in managing HR responsibilities.

All managers are encouraged to complete this series of short, interactive online sessions via Microsoft Teams. The sessions are designed to equip managers with the tools and knowledge needed to navigate key HR topics effectively.

What's on Next Month?

- **04 June Fostering Positive Workplaces and Relationships:** Learn how to create a safe and supportive work environment, and understand your responsibilities in promoting wellbeing and ensuring compliance.
- **15 June DFV – How to Support Employees:** Gain an understanding of how to support employees experiencing domestic and family violence (DFV), including your responsibilities and the support services and resources available.
- **30 June Supporting Employees through HR Matters:** Build skills to effectively support employees through HR-related matters, and develop practical knowledge to apply organisational policies fairly and consistently.

The full 2026 HR Fundamentals session program is now available on [QHEPS](#).

Jayne Stevenson
Acting Executive Director

Metro North Health



We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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