

Metro North Health

Message from the

## Executive Director RBWH

Louise Oriti



### Summary:

- ieMR classroom training starts next week
- Mandatories in May
- Celebrating our admin professionals
- Anzac Day at RBWH
- SET Forum next Thursday

Message feedback



**Audience:** All staff



**Read time:** 4 min



**For:** Information

Dear team,

Next week marks an exciting milestone in our integrated electronic Medical Record (ieMR) journey, with the start of instructor-led training from Tuesday, 5 May for many groups of staff, including Medical Officers, nurses, pharmacists, Anaesthetic Technicians and more.

Thank you to the more than 1,300 staff who've already booked in to attend classroom training. If you haven't yet enrolled, please speak to your line manager to arrange this.

Classes will be held either onsite at RBWH or across Bowen Bridge Rd at Campbell Place. You will receive a confirmation email after you register to confirm the location.

For those required to complete online prerequisite training, please also ensure this is done as soon as possible. You won't be able to attend instructor-led training until this is complete. You can click the image below to complete this.

I look forward to providing further updates on our progress in completing ieMR training over the coming weeks and months.

# Instructor-led training starts next week



Speak to your line manager about booking in for instructor-led training.

Click here to complete online pre-requisite training



## Mandatories in May

This month, our Health and Safety Team are turning compliance into competition to increase mandatory training completion rates. Even while managing heavy workloads, we must keep our mandatory training up to date to ensure we are working safely. For May, the focus is on fire safety training and mask fit testing.

It's easy to get involved. Simply check your current compliance in TMS, complete any outstanding mandatory training, and encourage your colleagues to do the same. Look out for updates during the month about the top-performing service lines, with prizes and hospital-wide recognition awaiting the winning service line at the end of the month.

I request that all line managers use Mandatory May to focus on uplifting our compliance rates. You can learn more about the challenge [here](#) and access TMS [here](#) to check the status of your current training.



## Celebrating our admin professionals

Today marks Administrative Professionals Day for 2026, an opportunity to acknowledge and celebrate the contributions of our admin colleagues. Each day, as our clinical staff provide care for patients, they are supported by teams of administrative professionals across the hospital and in off-site departments.

This morning, I was delighted to attend the start of the "Amazing Race" event to mark the day and had the opportunity to express my appreciation to our admin staff for the important role they play in the successful running of our hospital. It was great to see teams getting into the spirit of the event and putting their teamwork skills into practice away from their usual work areas.

Thank you to Catherine Pepper and the team who organised today's event, and to our RBWH Foundation for their generous donation of cupcakes. Most importantly, thank you to all of our admin staff for the work you do today and every day.



*Admin staff from across RBWH participated in today's "Amazing Race."*

## Anzac Day at RBWH

Last Saturday, we were proud to host a moving Anzac Day service at RBWH. With speeches from serving Australian Defence Force personnel, the event paid tribute to the Australians who have fought to defend the freedoms we enjoy today, including many staff throughout our hospital's history. The service was made even more poignant by the presence of a palliative care patient who served in the Vietnam War and spent his final Anzac Day with us.

Thank you to our distinguished RBWH colleagues, Brigadier Michael Reade, Commodore Anthony Holley, and Colonel Keith Towsey, for participating in the service. Thank you also to Team Royal for arranging the event and to everyone who attended.



*RBWH is proud of our long military history, with many current staff also serving in the ADF.*

## SET Staff Forum

Finally for today, the Metro North Senior Executive Team (SET) is hosting a Staff Forum next Thursday in the Education Auditorium from 1:30 pm. This is your opportunity to hear about current priorities across our HHS and ask questions of Chief Executive, Nick Steele, and other members of the SET.

Thank you all for everything you do for our community.

Kind Regards

**Louise Oriti**

Executive Director,  
Royal Brisbane & Women's Hospital

**Metro North Health**   



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

### **Metro North Health's vision**

Creating healthier futures together—where  
innovation and research meets compassionate  
care and community voices shape our services.



**Queensland  
Government**

If you have received this email and do not work for Metro North please follow this link to be removed from the mailing list.

[Email us](#)