

# Executive Director Redcliffe Hospital

Cang Dang



## Summary:

- Making every square metre count in MBICC
- Raise it for Redcliffe Giving Day fundraising
- Star of the Month
- Nursing and midwifery scholarships
- Patient and consumer feedback

Message feedback



**Audience:** All staff



**Read time:** 4 min



**For:** Information

Dear colleagues,

Along with making every minute matter to improve patient flow, as a hospital, we'll soon be making every metre matter with a plan to make the most of our clinical space.

This week, I'd like to share more about one of the changes we'll be making to do that.

MBICC has been an important part of the hospital for around ten years now. Back in 2017, we made the most of the space available to us by moving Kidney Health Services and Cancer Care out of Level 6 of the hospital's main building and into empty space in MBICC.

Our plan is to do the same thing again.

Many of you will have noticed the GP clinic moved out of the ground floor of MBICC last year (pictured).

That vacant space will soon be the new home of our Clinical Measurements Service and Cardiac and Respiratory Outpatients clinic.

Work has already started on this move, and we're aiming to have it completed by the middle of this year.



The move will maximise every square metre of MBICC and provide an easier location for patients to access.



## Giving Day fundraising underway

Hospital teams like 5 East are off to a great start, fundraising ahead of Raise it for Redcliffe Hospital Giving Day on Thursday 21 May.

Five East's food stall last week (pictured) raised appetites and around \$2,000 - which was matched dollar for dollar by Raise it for Redcliffe Impact Partners.

All funds raised this year will go toward more improvements in the Palliative Care Unit.

Get your team involved by visiting: <https://www.raiseitforredcliffe.com.au>.

## Star of the Month announced

Congratulations to Charley Thomson, our latest Star of the Month.

Charley received the award for being a strong leader and supporting a safe and supportive environment for trainees.

Congratulations also to this month's two other finalists, including:

- Our Consumer Liaison Officers, for their commitment to improving the safety and quality of our care, through engagement with consumers with professionalism, empathy and integrity.
- And Jemma Hines, who was nominated for being a great role model for student and new midwives, modelling compassionate care of our women and newborns.

Nominations for our next Star of the Month [are now open](#).



## Thanking our Admin Officers

Administrative Professionals Day this week was an opportunity for the hospital to say thank you to the hundreds of AOs keeping our hospital running each day.

From supporting leadership teams to wards and outpatients - our AOs are invaluable.

On Thursday morning, we held a special morning tea in the Staff Courtyard as a way of showing our appreciation.



## Nursing and Midwifery Scholarship

The Women and Girls' Health Improvement Program supports women and girls to more readily navigate the healthcare system and receive timely, effective care.

Up to 20 scholarship opportunities are available annually for Queensland Health nurses and midwives to undertake courses from the [Australian College of Nursing](#).

Scholarship applications open now until Friday 8 May. Find out more about the program and how to apply for a scholarship on [QHEPS](#).

## Patient and Consumer feedback

We're always interested in what patients and consumers have to say about the care we provide, because we use that information to improve our care.

Recently, we heard from a patient who had this to say:

*I would like to sincerely thank the wonderful team at Redcliffe Hospital for the outstanding care I received during my day surgery ...*

*From the moment I arrived, I felt supported and at ease.*

*At every stage, I felt informed, reassured, and genuinely cared for.*

*The entire team made what could have been a stressful experience feel calm and positive.*

*I am incredibly grateful.*

This consumer went on to thank, by name, around half dozen staff members for things like their calming touch, compassion and their professionalism.

I'd like to thank all those staff involved in this patient's care - and for how they introduced themselves and wore their name badges proudly.

Lastly, thanks again to the hundreds of hospital staff who have rolled up their sleeves to receive their free staff flu vaccination.

There will be more vaccination clinics next week, including:

- Tuesday in Education Centre, 8am to Noon
- Wednesday in the ED, from noon to 4pm
- Thursday in Theatres, from 8am to noon.
- Friday, roving trolley all afternoon.

We also know that many staff receive their vaccinations from their GP or community pharmacy, help us keep track by [letting us know](#).



Kind regards,

**Cang Dang**  
Executive Director  
Redcliffe Hospital

**Metro North Health**   



We uphold our commitment to health equity through our Values in Action  
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

**Metro North Health's vision**

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland  
Government**

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