

Executive Director Redcliffe Hospital

Cang Dang



Summary:

- Every minute and every metre matters
- Looking back on Active April
- Patient and consumer feedback
- International Day of the Midwife

[Message feedback](#)



Audience: All staff



Read time: 4 min



For: Information

Dear colleagues,

We all know that there are times when our hospital is under a lot of clinical pressure, which is why we need to make every minute matter, and every metre matter.

The Redcliffe Hospital Expansion will deliver lots of new beds, and alongside that, I'd like to tell everyone about another way we'll be maximising the clinical space we have available right now.

For some time now, there's been a space within the Rehabilitation and Stroke Unit that hasn't been well-utilised for patient care.

By relocating the gym to the old dining room, we'll free up an even larger area for more patient beds.



Initial planning suggests this space (pictured) could accommodate up to eight additional patient beds, while still providing rehabilitation patients with access to a functional gym facility.

The new eight-bed area would then be used by the Medical Service Line to care for patients, especially for periods of high clinical demand.

There's still a lot of planning and consultation to happen before we go ahead. Work will also be needed to develop a detailed model of care and design for both the patient area and the relocated gym.

The proposal is a good example of how we're working to more effectively use the clinical space we have available.

Making every minute matter

One of the ways we're making every minute matter is with our weekend discharge task force (pictured).

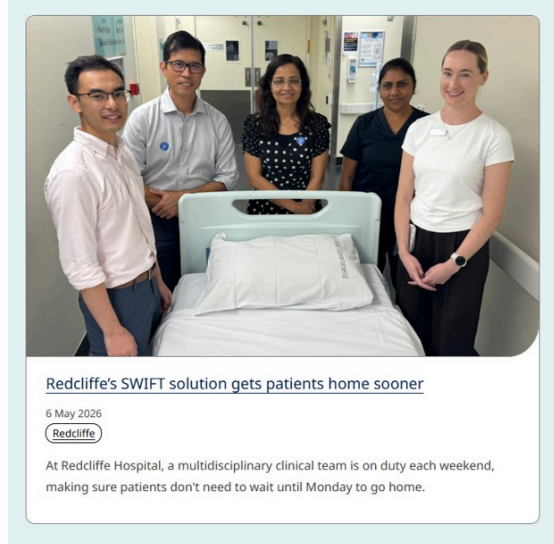
Officially known as the Safe Weekend Inpatient Flow and Transfer Team (SWIFT), this multidisciplinary team supports medical discharges of patients over the weekend.

Thanks to this team, patients who are ready for discharge on a Saturday or Sunday don't have to wait until Monday to go home.

By getting patients home sooner, we're delivering safer and better care while also freeing up beds over the weekend for emergency admissions and planned care on Monday.

The SWIFT team is seeing an average of 10-15 patients on Saturdays and Sundays, with discharge rates as high as 90%.

You can read more about our SWIFT team on the [Metro North Newsroom](#).



Active April wraps up

Over the past month we've been focussing on keeping patients active and preventing falls, with the Active April campaign.

Active April included activities in our medical wards, ranging from clinical education and audits to mobility bingo and a display competition.

Congratulations to the 4E team (pictured) on winning the Active April display competition. Their winning display had elements for both clinicians

and consumers, including prevention strategies, and ways families can support in falls prevention.

Thanks again to everyone involved in Active April, including the Medical Service Line and physiotherapy team.

Listening to patient and consumer feedback

Our consumer liaison team receives lots of feedback from patients and consumers. Positive or negative, it's all valuable to us, as we continue to improve the quality of the

care we provide.

Here's one consumer's feedback we received recently:

From start to finish, the care I received was honestly amazing.

The support staff, nurses, anaesthetists and doctors were all so professional but also just genuinely kind and easy to talk to.

Communication was really clear the whole way through, and everyone that walked by offered blankets if I was cold.

Everyone went out of their way to make sure I felt comfortable, supported and looked after.

I think the whole team deserves recognition for the level of care they provide, especially with the amount of people they provide care for.

It really stood out and I'm very grateful for how well I was treated.

Thank you to everyone who supported this patient's care.

International Day of the Midwife

This week, we're in the middle of celebrations for International Day of the Midwife and International Nurses Day. Our nursing and midwifery awards are planned for next Tuesday.

With International Day of the Midwife this week, the focus has been on our dedicated and hard-working midwives. We can all be proud of the work our midwives do each day, and the kindness and support they provide mothers, babies and families.

Lastly this week, with Mother's Day on Sunday, I hope everyone will have time to reflect with gratitude on the important role that mothers, grandmothers, aunties and strong women have had in shaping our lives and families.

Kind regards,

Cang Dang

Executive Director

Redcliffe Hospital

We uphold our commitment to health equity through our Values in Action
Respect | Integrity | Compassion | High Performance | Teamwork



Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.



**Queensland
Government**

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